

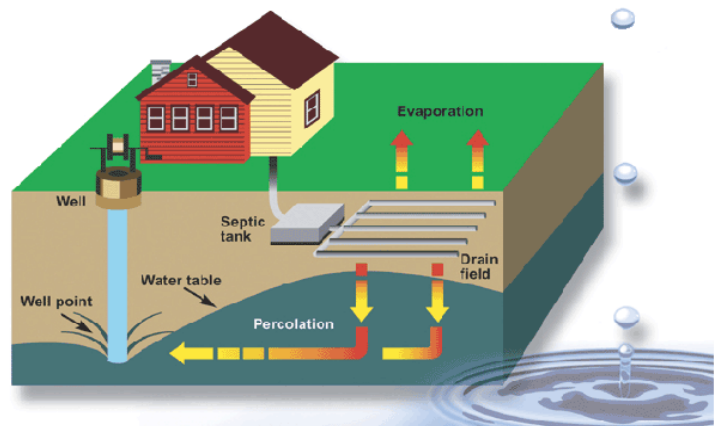
Your New Wastewater Treatment Plant

Your wastewater treatment system will be required to be maintained by an accredited service agent to ensure that the treatment plant continues to operate in accordance with Council's Approval to Use conditions and the EPA's Certificate of Approval conditions.

Helpful Hints

- The service frequency will be specified in your Council permit and/or the manufacturer's EPA compliance certificate. A list of Service Agents is provided on page 2.
- Restrict the use of germicides (such as disinfectants & bleaches) as they will kill the micro organisms that assist in the treatment process.
- Use only detergents that have low levels of salts, phosphorus and chlorine.
- Do not use your system as a rubbish tip (disposable nappies, cotton buds, sanitary napkins and/or condoms should not be flushed down the toilet).
- Minimise the amount of oil and fat that is flushed into your treatment system.
- Use a sink strainer to restrict food scraps from being flushed into your treatment system.
- Odours may occur after installation, following a pump out or following the accidental addition of a germicide. If this happens, flush a cup of lime down the toilet until the odour abates. If these odours have not abated in seven days, contact your plumber.
- The use of chemical additives is not recommended for domestic treatment systems.

Septic effluent percolates to the water table



Warning Signs

- Toilets and sinks drain very slowly.
- Blocked fixtures with sewerage flowing from the overflow relief gully.
- Wastewater spooling on the surface.
- Presence of dead and dying vegetation or lush green growth down slope of the effluent lines.
- Inspection pits and/or effluent lines consistently exhibiting high water levels.
- General water logging around the effluent lines and disposal area.
- A pungent odour near the tank and/or effluent lines.
- Scum or sludge blocking the outlet from the tank.





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Servicing Agents: Wastewater Treatment Plants

To assist household owners, Council has provided the names and contact details of eight (8) companies who may be able to assist you with the servicing and/or maintenance of your Wastewater Treatment Plant .

These providers are not endorsed by the Shire and their names and contact details are provided as a point of reference only.

The names of other Wastewater Treatment Plant Servicing Agents can be located in the Yellow pages or by undertaking a Google search.

If you have any queries about the service requirements for Wastewater Treatment Plants, please contact the Environmental Health Team on 5522 2246.

Aerowaste

(All Aerobic Wastewater Systems)

Kevin Allwright
Ph: (08) 8733 1106
Mob: 0419 828 001

Dion Iervasi

(Super Treat)

2 Atkinson St
Kirkstall Vic 3383
Ph: (03) 5565 7814
Mob: 0458 389 374

Jowa Group

(All Aerobic Wastewater Systems)

Ph: 1300 363 399 (all hours)

Mailors Flat Concrete Products Pty Ltd

(Septech & Aqua-nova)

Daryl Bellman
Ibbs Lane
Mailors Flat Vic 3275
Ph: (03) 5565 4239
Mob: 0418 529 545

Murch Plumbing

(Ozzi Kleen)

Bordertown, SA
Ph: (08) 8452 1776
Fax: (08) 8752 1057
Mob: 0408 986 060

Niadem Pty Ltd

(All Wastewater Brands)

PO Box 364
Sellicks Beach SA 5174
Ph: (08) 8557 4051
Fax: (08) 8557 4098

Statewide Wastewater Management Pty Ltd

(Ozzi Kleen)

Nikolaus Traube
Frankston Heights, Vic
Mob: 0408 869 626

TM & LM Doherty Plumbing Pty Ltd

(Aqua-nova & Taylex)

86 Browning ST
Portland VIC 3305
Ph: (03) 5523 5919