



South West Community

# Transport Directory



CORANGAMITE  
SHIRE



CORANGAMITE  
SHIRE



This directory was originally developed by the South West Community Transport Program to provide information about transport options in the Shires of Corangamite, Moyne, Southern Grampians and Glenelg, and the City of Warrnambool.

**Thanks to the Department of Transport,  
Victorian Government for funding support  
to update this directory in December 2020.**

This directory can be downloaded from Corangamite, Moyne, Southern Grampians, Glenelg and City of Warrnambool local government websites.

### **Disclaimer**

The information contained in this directory is a guide only and when necessary it should be checked for accuracy by contacting the service provider. Every effort has been made to ensure that the information in the directory is accurate at the time of publication.

# How to use this directory

## Town Summaries

Pages 4–32

Summaries of services to and from major towns, including time in town are given in table form for 18 towns in south west Victoria.

## Listing by Town

Pages 33–39

This section lists the services available in each town and gives a page number so that you can refer to the alphabetical listings for more details.

## Alphabetical Listing of Services

Pages 40–75

Each service is listed in alphabetical order and full details of the services are given in this section. Not all commercial transport providers are listed; check your local telephone directory for commercial providers.

## Glossary

Pages 76–77

The glossary lists words and their meanings that might be unfamiliar to some people.

# Town Summaries

This is a brief summary of transport services allowing access to local towns and return within the same day. Information on connections to other centres can be found at [www.vline.com.au](http://www.vline.com.au) or [www.ptv.vic.gov.au](http://www.ptv.vic.gov.au).

# Camperdown

## Return transport to Camperdown FROM

Town	Service	Day	Departure Time	Contact
DERRINALLUM	Lismore–Derrinallum–Camperdown Community Bus	Thursday fortnightly	10.30am	03 5558 3000 or 03 5593 7100
LISMORE	Lismore–Derrinallum–Camperdown Community Bus	Thursday fortnightly	10.00am	03 5558 3000 or 03 5593 7100
MELBOURNE	V/Line Train	Mon–Fri Sat–Sun	7.30am 1.05pm, 3.10pm, 5.13pm, 7.13pm 7.00am, 1.00pm, 7.00pm	1800 800 007
WARRNAMBOOL	V/Line Train	Mon–Fri Sat–Sun	6.06am, 9.25am, 12.07pm, 5.43pm 7.37am 11.47am, 17.34pm	1800 800 007

## Return transport from Camperdown TO

Town	Service	Day	Departure Time	Contact
BALLARAT	V/Line Bus	Tue & Thu	7.30am	1800 800 007
COBDEN	Timboon to Camperdown via Cobden Bus	Thu Fri Sat Sun	7.10am, 10.26am, 1.08pm, 4.01pm, 6.43pm, 10.03pm 6.43pm, 10.03pm 8.39am, 12.48pm, 6.35pm, 9.48pm 6.35pm, 9.48pm	1800 800 007 or 03 5598 3031

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## Return transport from Camperdown TO

Town	Service	Day	Departure Time	Contact
GEELONG	V/Line Train	Mon-Fri	6.55am, 10.19am, 12.56pm, 6.32pm	1800 800 007
		Sat-Sun	8.26am, 12.36pm, 6.23pm	
MELBOURNE	V/Line Train	Mon-Fri	6.55am, 10.19am, 12.56pm, 6.32pm	1800 800 007
		Sat-Sun	8.26am, 12.36pm, 6.23pm	
OTHER	Camperdown Community Transport	By appointment	As required	03 5593 7100
OTHER	Red Cross	By appointment	As required	Colac 0427 823 156
TIMBOON	Timboon to Camperdown via Cobden Bus	Thu	7.10am, 10.26am, 1.08pm, 4.01pm, 6.43pm, 10.03pm	1800 800 007 or 03 5598 3031
		Fri	6.43pm, 10.03pm	
		Sat	8.39am, 12.48pm, 6.35pm, 9.48pm	
		Sun	6.35pm, 9.48pm	
WARRNAMBOOL	V/Line Train	Mon-Fri	10.02am, 3.45pm, 8.02pm, 9.51pm	1800 800 007
		Sat-Sun	9.50am, 3.42pm, 9.32pm	

# Casterton

## Return transport from Casterton TO

Town	Service	Day	Departure Time	Contact
GEELONG	V/Line Train & Bus	Mon-Fri Sun	9.00am, 3.30pm (Fri only) 3.20pm	1800 800 007
HAMILTON	Casterton-Hamilton Intertown Service	Mon-Fri, school days only	8.35am-3.45pm	0419 518 280
HAMILTON	Hamilton Community Transport	By appointment	As required	03 5551 8284
HAMILTON	V/Line Bus	Mon-Fri Sun	9.00am, 3.30pm (Fri only) 3.20pm	1800 800 007
MELBOURNE	V/Line Train & Bus	Mon-Fri Sun	9.00am, 3.30pm (Fri only) 3.20pm	1800 800 007
MOUNT GAMBIER	Red Cross South Australia	By appointment, not always available.	As required	08 8725 3622 or 1300 851 898
MOUNT GAMBIER	Hamilton Community Transport	By appointment	As required	03 5551 8284
WARRNAMBOOL	V/Line Bus	Mon-Fri Sun	9.00am, 3.30pm (Fri only) 3.20pm	1800 800 007

## Return transport to Casterton **FROM**

Town	Service	Day	Departure Time	Contact
HAMILTON	V/Line Train & Bus	Mon-Thu	12.25pm, 6.40pm	1800 800 007
		Fri	12.25pm, 1.30pm, 6.40pm, 9.55pm	
		Sun	11.35pm	
MERINO	Merino Bush Nursing Centre	Three Thu per month	10.30am	03 5579 1303



# Cobden

## Return transport FROM/TO Cobden

Town	Service	Day	Departure Time	Contact
CAMPERDOWN	Timboon to Camperdown via Cobden Bus	Thu	06.05am, 9.23am, 12.18pm, 3.11pm, 5.53pm, 9.13pm; return 7.10am, 10.26am, 1.08pm, 4.01pm, 6.43pm, 10.03pm	1800 800 007
		Fri	5.53pm, 9.13pm; return 6.43pm, 10.03pm	
		Sat	7.46am, 11.55am, 5.42pm, 8.55pm; return 8.39am, 12.48pm, 6.35pm, 9.48pm	
		Sun	5.42pm, 8.55pm; return 6.35pm, 9.48pm	
OTHER	Timboon Community Transport	By appointment	As necessary	03 5558 6049
TIMBOON	Timboon to Camperdown via Cobden Bus	Thu	7.27am, 10.43, 1.25pm, 4.18pm, 7.03pm, 10.23pm; return 5.30am, 8.48am, 11.40am, 2.33pm, 5.15pm, 8.35pm	1800 800 007 or 03 5598 3031
		Fri	7.03pm, 10.23pm; return 5.15pm, 8.35pm	
		Sat	8.56am, 1.05pm, 6.52pm, 10.05pm; return 7.11am, 11.20am, 5.07pm, 8.20pm	
		Sun	6.52pm, 10.05pm; return 5.07pm, 8.20pm	

\* The Timboon to Camperdown via Cobden service connects to the V/Line train allowing travel to Melbourne and Warrnambool and return in one day; call 1800 800 007 for details.

# Coleraine

## Return transport FROM/TO Coleraine

Town	Service	Day	Departure Time	Contact
CASTERTON	V/Line Bus	Mon-Fri	12.50pm, 2.00pm (Fri only), 7.10pm (Mon-Thu only), 10.25pm (Fri only); return 9.00am, 3.30pm (Fri only)	1800 800 007
		Sun	12.05am; return 3.20pm	
GEELONG	V/Line Train & Bus	Mon-Fri	12.50pm, 2.00pm (Fri only), 7.10pm (Mon-Thu only), 10.25pm (Fri only); return 9.00am, 3.30pm (Fri only)	1800 800 007
		Sun	12.05am; return 3.20pm	
HAMILTON	V/Line Bus	Mon-Fri	9.25am, 2.00pm (Fri only); return 12.25pm, 1.30pm (Fri only), 6.40pm (Mon-Thu only), 9.55pm (Fri only)	03 5571 1682 or 1800 800 007
		Sun	3.53pm; return 1.35pm	
HAMILTON	Casterton Hamilton Bus	Mon-Fri, school days only	8.35am-3.45pm	0419 518 280
MELBOURNE	V/Line Train & Bus	Mon-Fri	9.25am, 3.55pm (Fri only); return 7.30am (Fri only), 1.05pm (Mon-Thu), 5.13pm (Fri only)	
		Sun	3.45pm; return 7.00pm	
OTHER	Coleraine Community Car	By appointment	As necessary	03 5575 2001
WARRNAMBOOL	V/Line Bus	Mon-Fri	9.40am, 3.54pm (Fri only); return 11.55am (Fri only), 4.56pm (Mon-Thu), 7.25pm (Fri only)	1800 800 007
		Sun	3.45pm; return 9.06pm	

# Dartmoor

## Return transport **FROM/TO** Dartmoor

Town	Service	Day	Departure Time	Contact
MELBOURNE	V/Line Train & Bus	Mon-Fri	6.40am (Mon only), 9.20am; return 1.05pm, 5.13pm (Fri only)	1800 800 007
		Sat	4.50am, 8.20am; return 7.00am	
		Sun	8.20am; return 7.00pm	
MOUNT GAMBIER	Red Cross South Australia	By appointment, not always available.	As necessary	08 8725 3622 or 1300 851 898
OTHER	Portland Community Transport	By appointment	As necessary	03 5522 1188
OTHER	Portland Red Cross	By appointment	As necessary	149 482
PORTLAND	V/Line Bus	Mon-Fri	6.40am (Mon only), 9.20am; return 6.35pm, 10.48pm	1800 800 007
		Sat	4.50am, 8.20am; return 1.05pm	
		Sun	8.20am; return 12.13am	
WARRNAMBOOL	V/Line Train & Bus	Mon-Fri	6.40am (Mon only), 9.20am; return 5.00pm, 9.20pm (Fri only)	1800 800 007
		Sat	4.50am, 8.20am; return 11.30am	
		Sun	8.20am; return 10.45pm	

# Dunkeld

## Return transport FROM/TO Dunkeld

Town	Service	Day	Departure Time	Contact
ARARAT	V/Line Bus	Tue & Fri Sun	10.10am, return 3.00pm 10.30am; return 3.00pm	1800 800 007
BALLARAT	V/Line Bus	Mon-Fri Sat & Sun	6.55am, 10.10am (Tue & Fri only), 4.50pm; return 10am, 1.44pm (Tue & Fri only) 7.50pm 7.55am, 10.30am (Sun only), 4.55pm; return 10.55am, 1.47pm (Sun only), 7.50pm	1800 800 007
CASTERTON & COLERAINE	V/Line Bus	Mon-Fri	11.54am; return Casterton 3.29pm, Coleraine 3.53pm	1800 800 007
HAMILTON	Community Bus	Tue fortnightly	6.55am, 10.10am, 4.50pm; return 10.00am, 1.45pm, 7.50pm	5551 8480
HAMILTON	V/Line Bus	Mon-Fri Sat & Sun	11.54am, 9.45pm; return 6.30am, 4.25pm 12.49pm, 9.45pm; return 7.30am, 4.30pm	1800 800 007
MELBOURNE	V/Line Train & Bus	Mon-Fri Sat & Sun	6.55am, 4.50pm; return 11.54am, 9.45pm 7.55am, 4.55pm; return 12.49pm, 9.45pm	1800 800 007
OTHER	Hamilton Community Transport	By appointment	As required	03 5551 8284

# Hamilton

## Return transport to Hamilton FROM

Town	Service	Day	Departure Time	Contact
ARARAT	V/Line Bus	Tue & Fri	1.50pm	1800 800 007
		Sun	2.50pm	
BALLARAT	V/Line Bus	Tue & Fri	1.44pm	03 5571 1682
		Sun	1.47pm	
BALMORAL	Balmoral Bush Nursing Centre	By appointment	As required	03 5570 1304
BALMORAL	Balmoral Community Bus	Fri monthly	10.45am-2.45pm	03 5570 1304
BRANXHOLME	Portland to Hamilton Bus	Mon-Fri	10.30am-1.30pm	03 5523 5811
BYADUK & NTH BYADUK	V/Line Bus	Tue & Fri	9.07am	1800 800 007
		Sun	9.27am	
CASTERTON & COLERAINE	Casterton-Coleraine Intertown Service	Mon-Fri, school days only	8.35am-3.45pm	0419 518 280
CASTERTON & COLERAINE	Coleraine Community Transport	By appointment	As required	03 5575 2001
CASTERTON & COLERAINE	V/Line Train & Bus	Mon-Fri	Casterton: 9.00am, 3.29pm; Coleraine: 9.25am, 3.53pm	1800 800 007
		Sun	Casterton: 3.20pm; Coleraine: 3.45pm	

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## Return transport to Hamilton FROM

Town	Service	Day	Departure Time	Contact
CAVENDISH	Balmoral Community Bus	Fri monthly	10.45am-2.45pm	03 5570 1304
CAVENDISH	Hamilton Community Transport	By appointment	As required	03 5551 8284
DUNKELD & GLENTHOMPSON	Community Bus	Tue fortnightly	10.00am-2.00pm	03 5551 8480
DUNKELD & GLENTHOMPSON	Hamilton Community Transport	By appointment	As required	03 5551 8284
DUNKELD & GLENTHOMPSON	V/Line Bus	Mon-Fri	Glenthompson: 11.41am, 9.32pm; Dunkeld: 11.54am, 9.45pm	1800 800 007
		Sat & Sun	Glenthompson: 12.36pm, 9.32pm; Dunkeld: 12.49pm, 9.32pm	
GEELONG (via Warrnambool)	V/Line Train & Bus	Mon-Fri	8.00am, 8.31am (Fri only), 2.08pm (Mon-Thu only), 5.45pm, 6.20pm (Fri only)	1800 800 007
		Sun	8.03pm	
HALLS GAP	V/Line Bus	Tue, Fri & Sun	2.39pm (Tue only), 3.39pm (Sun only), 3.49pm (Fri only)	1800 800 007
MACARTHUR	Macarthur Community Bus	Fri fortnightly	10.30am-1.30pm	03 5552 2000
MELBOURNE	V/Line Train & Bus	Mon-Fri	8.16am, 6.23pm	1800 800 007
		Sat & Sun	9.16am, 6.16pm	

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## Return transport to Hamilton FROM

Town	Service	Day	Departure Time	Contact
MERINO	Community Bus	Thu monthly	11.00am-3.00pm	03 5579 1303
MERINO	Merino Community Transport	By appointment	As necessary	03 5579 1303
PENSHURST	Hamilton Community Transport	By appointment	As necessary	03 5551 8284
PENSHURST	Penshurst to Hamilton Bus	Thu	9.20am	1800 800 007
PENSHURST	V/Line Bus	Mon-Fri	1.02pm (Fri only), 6.03pm (Mon-Thu), 9.25pm (Fri only)	1800 800 007
		Sun	11.01pm	
PORT FAIRY	V/Line Bus	Tue & Fri	8.24am; return 5.15pm	1800 800 007
		Sun	8.44am; return 5.15pm	
PORTLAND	Portland Hamilton Bus Service	Mon-Fri	8.55	03 5523 5811
WARRNAMBOOL	V/Line Bus	Mon-Fri	7.55am (Tue & Fri only), 11.40 (Fri only), 5.00pm (Mon-Thu), 7.25 (Fri only)	03 5571 1682
		Sun	8.15am, 9.10pm	

## Return transport from Hamilton TO

Town	Service	Day	Departure Time	Contact
ARARAT	Bus	Tue & Fri	9.15am	1800 800 007
		Sun	9.45am	
BALLARAT	V/Line Bus	Tue & Fri	9.30am	03 5571 1682
		Sun	9.50am	
BYADUK & NTH BYADUK	V/Line Bus	Tue, Fri & Sun	5.15pm	1800 800 007
CASTERTON & COLERAINE	V/Line Bus	Mon-Fri	12.25pm, 1.30pm (Fri only), 6.40pm (Mon-Thu only)	
DUNKELD & GLENTHOMPSON	V/Line Bus	Mon-Fri	6.30am, 4.25pm	1800 800 007
		Sat & Sun	7.30am, 4.30pm	
GEELONG (via Warrnambool)	V/Line Train & Bus	Mon-Fri	6.30am, 10.00am, 4.30pm (Fri only)	1800 800 007
		Sun	4.20pm	
HALLS GAP	V/Line Bus	Tue & Fri	9.30am	1800 800 007
		Sun	9.50am	
MELBOURNE	V/Line Train & Bus	Mon-Fri	6.30am, 4.25pm	1800 800 007
		Sat & Sun	7.30am, 4.30pm	
OTHER	Hamilton Community Transport	By appointment	As required	03 5551 8284
PENSHURST	Penshurst to Hamilton Bus	Thu	2.45pm	1800 800 007

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## Return transport from Hamilton TO

Town	Service	Day	Departure Time	Contact
PENSURST	V/Line Bus	Mon-Fri	10.15am, 4.29pm (Fri only)	
		Sun	4.23pm	
PORTLAND	Portland Hamilton Bus Service	Mon-Fri	1.30pm	03 5523 5811
WARRNAMBOOL	V/Line Bus	Mon-Fri	10.00am, 4.30pm (Fri only), 4.15pm (Tue & Fri only)	03 5571 1682
		Sun	4.20pm, 5.15pm	

# Heywood

## Return transport to Heywood FROM

Town	Service	Day	Departure Time	Contact
DARTMOOR	V/Line Bus	Mon-Sat	9.16am, 4.46pm, return 6.46pm, 10.59pm	1800 800 007
MELBOURNE (via Geelong)	V/Line Train & Bus	Mon-Fri	7.30am, 1.05pm, 5.13pm, 7.13pm	1800 800 007
		Sat & Sun	7.00am, 7pm	
PORTLAND	Portland Hamilton Bus Service	Mon-Fri	1.30pm	03 5562 1866

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## Return transport to Heywood FROM

Town	Service	Day	Departure Time	Contact
PORTLAND	V/Line Bus	Mon-Fri	1.05pm, 6.35pm, 10.48pm	1800 800 007
		Sat & Sun	1.05pm, 12.03am	
WARRNAMBOOL	V/Line Bus	Mon-Fri	11.30am, 5.00pm, 9.20pm, 11.10pm	1800 800 007
		Sat & Sun	11.30am, 10.45pm	

## Return transport from Heywood TO

Town	Service	Day	Departure Time	Contact
DARTMOOR	V/Line Bus	Mon-Fri	1.25pm, 6.52pm, 11.05pm (Thu only)	1800 800 007
		Sat	1.22pm, 12.30am	
		Sun	1.25pm, 12.30am	
GEELONG (via Warrnambool)	V/Line Train & Bus	Mon-Fri	7.10am, 9.50am, 3.25pm	1800 800 007
		Sat	5.20am, 8.50am	
		Sun	8.50am, 3.10pm	
HAMILTON	Portland Hamilton Bus Service	Mon-Fri	9.21am	03 5562 1866
MELBOURNE (via Warrnambool)	V/Line Train & Bus	Mon-Fri	7.10am, 9.50am, 3.25pm	1800 800 007
		Sat	5.20am, 8.50am	
		Sun	8.50am, 3.10pm	

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## Return transport from Heywood TO

Town	Service	Day	Departure Time	Contact
OTHER	Heywood Community Transport	By appointment	As required	03 5527 0570
PORTLAND	V/Line Bus	Mon-Fri	7.10am, 9.50am, 3.25pm	1800 800 007
		Sat	5.20am, 8.50am	
		Sun	8.50am, 3.10pm	
WARRNAMBOOL	V/Line Train & Bus	Mon-Fri	7.10am, 9.50am, 3.25pm	1800 800 007
		Sat	5.20am, 8.50am	
		Sun	8.50am, 3.10pm	

# Lismore

## Return transport FROM/TO Lismore

Town	Service	Day	Departure Time	Contact
BALLARAT	V/Line Bus	Mon-Fri	8.05am; return 1.15pm	1800 800 007
CAMPERDOWN	Lismore-Derrinallum-Camperdown Community Bus	Thu fortnightly	7.42am, 2.24pm; return 6.55am,	1800 800 007

# Merino

## Return transport **FROM/TO** Merino

Town	Service	Day	Departure Time	Contact
CASTERTON	Merino Bush Nursing Centre	Three Thu per month	10.30am-12.30pm	03 5579 1303
HAMILTON	Merino Bush Nursing Centre	One Thu per month	11.00am-3.00pm	03 5579 1303
OTHER	Coleraine Community Transport	By appointment, may not always be available	As required	03 5575 2001
OTHER	Hamilton Community Transport	By appointment, may not always be available	As required	03 5551 8284
OTHER	Merino Community Transport	By appointment	As required	03 5579 1303

# Mortlake

## Return transport **FROM/TO** Mortlake

Town	Service	Day	Departure Time	Contact
BALLARAT	V/Line Bus	Mon, Wed & Fri	7.20am; return 1.15pm (Mon-Fri)	1800 800 007
OTHER	Mortlake Community Transport	By appointment	As requested	03 5558 7000
OTHER	Red Cross Medical Transport	By appointment	As requested	Warrnambool 0429 353 506
WARRNAMBOOL*	Mortlake Community Bus	Third Mon monthly	10.15am-2.30pm	03 5599 2526
WARRNAMBOOL	V/Line Bus	Wed	9.20am, return 2.00pm	1800 800 007
		Fri	5.50pm; return 10.00am, 8.43pm	
		Sun	5.30pm; return 10.23pm	

\*It is possible to travel to Warrnambool earlier on Friday evening via Terang and change to the train or using the Ballarat to Warrnambool service.

# Penshurst

## Return transport FROM/TO Penshurst

Town	Service	Day	Departure Time	Contact
GEELONG	V/Line Bus & Train	Mon-Fri	10.26am, 4.58pm (Fri only); return 8.31am (Fri only), 2.08pm (not Fri), 6.20pm (Fri only)	1800 800 007
		Sun	4.48pm; return 8.03pm	
HAMILTON	V/Line Bus	Mon-Fri	1.02pm (Fri only), 6.03pm; return 10.15am, 4.29pm (Fri only)	1800 800 007
		Sun	11.01pm; return 4.23pm	
MELBOURNE	V/Line Train & Bus	Mon-Fri	10.26am, 4.58pm (Fri only); return 7.30am (Fri only), 1.05pm (not Fri), 5.13pm (Fri only)	1800 800 007
		Sun	4.48pm, 7.00pm	
OTHER	Hamilton Community Transport	By appointment	As required	03 5551 8284
WARRNAMBOOL	V/Line Train & Bus	Mon-Fri	10.26am, 4.58pm (Fri only); return 11.40am (Fri only), 5.00pm (Mon-Thu), 7.25pm (Fri only)	03 5571 1682
		Sun	4.48pm; return 9.10pm	

# Port Fairy

## Return transport FROM/TO Port Fairy

Town	Service	Day	Departure Time	Contact
GEELONG	V/Line Bus & Train	Mon-Fri	8.50am, 2.10pm, 6.11pm, 8.17pm return 5.24am, 8.48am, 11.30am, 4.53pm	1800 800 007
		Sat & Sun	8.13am, 8.03pm; return 6.52am, 10.20am, 4.37pm (Sun only)	
MELBOURNE	V/Line Train & Bus	Mon-Fri	7.45am, 1.09pm, 5.07pm, 7.13pm; return 5.24am, 8.48am, 11.30am, 4.53pm	1800 800 007
		Sat & Sun	6.55am, 7.00pm; return 6.52am, 10.20am, 4.37pm (Sun only)	
OTHER	ConnectU	By appointment	As required	03 5561 4958
OTHER	Warrnambool Community Transport	By appointment	As required	03 5561 8111
OTHER	Warrnambool Red Cross	By appointment	As required	0429 353 506
WARRNAMBOOL	Southwest Transit	Mon-Sun	7.05am-6.39pm	03 5562 1866
WARRNAMBOOL	V/Line Train & Bus	Mon-Fri	11.35am, 4.56pm, 9.02pm, 10.59pm; return 5.24am, 8.48am, 11.30am, 4.53pm	1800 800 007
		Sat & Sun	11.30am, 10.37pm	

# Portland

## Return transport to Portland FROM

Town	Service	Day	Departure Time	Contact
DARTMOOR	Heywood Community Transport	By appointment	As necessary	03 5527 0570
DARTMOOR	V/Line Bus	Mon-Fri Sat & Sun	6.40am (Mon only), 9.20am; return 6.35pm, 10.48pm 4.50am (Sat only), 8.20am; return 1.05pm, 12.03am	1800 800 007
GEELONG	V/Line Train & Bus	Mon-Fri Sat & Sun	8.31am, 2.08pm, 6.20pm, 8.18pm 8.16am, 8.03pm	1800 800 007
HEYWOOD	Heywood Community Transport	By appointment	As required	03 5527 0570
HEYWOOD	V/Line Bus	Mon-Fri Sat & Sun	7.10am, 9.50am, 3.25pm; return 1.05pm, 6.35pm, 10.48pm 5.20am (Sat only), 8.50am, 3.10pm (Sun only)	1800 800 007
MELBOURNE	V/Line Train & Bus	Mon-Fri Sat & Sun	7.30am, 1.05pm, 5.13pm, 7.13pm 7.00am, 7.00pm	1800 800 007
WARRNAMBOOL	V/Line Bus	Mon-Fri Sat & Sun	11.30am, 5.00pm, 9.20pm, 11.10pm 11.30am, 10.45pm	1800 800 007



## Return transport from Portland TO

Town	Service	Day	Departure Time	Contact
GEELONG	V/Line Train & Bus	Mon-Fri	4.20am, 7.40am, 10.20am, 3.55pm	1800 800 007
		Sat & Sun	5.50am, 9.20am, 3.40pm (Sun only)	
HAMILTON	Portland Hamilton Bus Service	Mon-Fri	10.10am-130pm	03 5523 5811
MELBOURNE*	V/Line Train & Bus	Mon-Fri	4.20am, 7.40am, 10.20am, 3.55pm; return 11.30am, 5.00pm, 9.20pm, 11.10pm	1800 800 007
		Sat & Sun	5.50am, 9.20am, 3.40pm (Sun only); return 11.30am, 10.45pm	
OTHER	Portland Community Transport	By appointment	As required	03 5522 1188
OTHER	Portland Red Cross	By appointment	As required	149 482
WARRNAMBOOL	V/Line Bus	Mon-Fri	4.20am, 7.40am, 10.20am, 3.55pm	1800 800 007
		Sat & Sun	5.50am, 9.20am, 3.40pm (Sun only)	

\* Early morning service allows return travel to Melbourne in a day Monday to Saturday.

# Skipton

## Return transport **FROM/TO** Skipton

Town	Service	Day	Departure Time	Contact
BALLARAT*	V/Line Bus	Mon-Fri	8.03am, 8.30am, 5.57pm; return 10.00am, 1.15pm, 7.50pm	1800 800 007
		Sat & Sun	9.03am, 6.02pm; return 10.55am, 7.50pm	
OTHER	Beaufort & Skipton Community Transport Service	By appointment	As required	03 5340 1134

\*Buses to Ballarat connect to the train service to Melbourne and same day return is possible.

# Terang

## Return transport FROM/TO Terang

Town	Service	Day	Departure Time	Contact
BALLARAT	V/Line Bus	Tue & Thu	7.27am; return 1.15pm	1800 800 007
GEELONG	V/Line Train	Mon-Fri	6.43am, 10.07am, 12.49pm, 6.13pm; return 8.45am, 2.08pm, 6.06pm, 8.12pm	1800 800 007
		Sat & Sun	8.11am, 12.24pm, 6.06pm; return 8.08am, 2.09pm, 7.58pm	
MELBOURNE	V/Line Train	Mon-Fri	6.43am, 10.07am, 12.49pm, 6.13pm; return 7.46am, 1.09pm, 5.07pm, 7.13pm	1800 800 007
		Sat & Sun	8.11am, 12.24pm, 6.06pm; return 6.55am, 1.00pm, 7.00pm	
OTHER	Mortlake Community Transport	By appointment	As required	03 5558 7000
OTHER	Red Cross Medical Transport	By appointment	As required	Warrnambool 0429 353 506; Colac 0427 823 156
WARRNAMBOOL*	V/Line Train	Mon-Fri	10.48am, 4.10pm, 8.16pm, 10.13pm; return 6.09am, 9.33am, 12.15pm, 5.39pm	1800 800 007
		Sat & Sun	10.09am, 4.03pm, 9.51pm; return 7.37am, 11.50am, 5.32pm	

\*Day return to towns on the Warrnambool-Geelong train line is also possible, eg Colac and Camperdown.

# Warrnambool

## Return transport to Warrnambool FROM

Town	Service	Day	Departure Time	Contact
ALLANSFORD	Timboon to Warrnambool Bus	Thu	10.05am	03 5562 1866
ALLANSFORD	Transit Southwest	Mon-Sun	Various, see local timetable	03 5562 1866
ARARAT	V/Line Bus	Tues & Fri	1.50pm	1800 800 007
		Sun	2.50pm	
BALLARAT	V/Line Train	Mon-Fri	12.41pm	1800 800 007
		Sat & Sun	1.46pm	
CAMPERDOWN	V/Line Train	Mon-Fri	10.28am, 3.54pm, 7.56pm, 9.57pm	1800 800 007
COLERAINE & CASTERTON	Coleraine Community Transport	By appointment	As required	03 5575 2001
COLERAINE & CASTERTON	V/Line Bus	Mon-Fri	Coleraine: 9.25am, 3.55pm (Fri only); Casterton: 8.55am, 3.25pm (Fri only)	1800 800 007
		Sat & Sun	Coleraine: 3.45pm; Casterton 3.15pm	
DUNKELD	V/Line Bus	Tues & Fri	3.50pm	1800 800 007
		Sun	4.50pm	
GEELONG	V/Line Bus	Mon-Fri	8.50am, 2.10pm, 6.11pm, 8.17pm	1800 800 007
		Sat & Sun	8.13am, 2.14pm, 8.03pm	

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## Return transport to Warrnambool FROM

Town	Service	Day	Departure Time	Contact
HALL'S GAP	V/Line Bus	Tues & Fri	2.39pm	1800 800 007
		Sun	3.39pm	
HAMILTON	Hamilton Community Transport	By appointment	As necessary	03 5551 8284
HAMILTON	V/Line Bus	Mon-Fri	10.00am, 4.30pm (Fri only)	1800 800 007
		Sun	4.20pm	
HEYWOOD	Heywood Community Transport	By appointment	As required	03 5527 0570
HEYWOOD	V/Line Bus	Mon-Fri	7.10am, 9.50am, 3.25pm	1800 800 007
		Sat & Sun	5.20am (Sat only), 8.50am, 3.10pm (Sun only)	
KOROIT	Transit Southwest & V/Line Bus	Mon-Sun	Variable, see local timetable	03 5562 1866
MACARTHUR	Macarthur & District Community Transport	By appointment	As required	03 5552 2017
MACARTHUR/ BYADUK	V/Line Bus	Tues & Fri	Macarthur: 4.46pm; Byaduk: 4.38pm	1800 800 007
		Sun	Macarthur: 5.46pm; Byaduk: 5.38pm	
MELBOURNE (via Ballarat)	V/Line Train & Bus	Mon-Fri	11.15am	1800 800 007
MELBOURNE (via Geelong)	V/Line Train & Bus	Mon-Fri	7.46am, 1.09pm, 5.07pm, 7.13pm	1800 800 007
		Sat & Sun	6.55am, 1.00pm, 7.00pm	

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## Return transport to Warrnambool FROM

Town	Service	Day	Departure Time	Contact
MORTLAKE	Mortlake Community Bus	Third Mon of month	10.15am-2.30pm	03 5599 2526
MORTLAKE	V/Line Bus	Mon, Wed & Fri	9.20am (Wed & Fri only), 3.18pm, 5.50pm (Wed & Fri only)	1800 800 007
PENSHURST	V/Line Bus	Mon-Fri Sun	10.41am, 4.57, (Fri only) 4.51pm	1800 800 007
PETERBOROUGH & PORT CAMPBELL	Timboon to Warrnambool Bus	Thu	Port Campbell: 9.20am; Peterborough: 9.30am	03 5562 1866
PETERBOROUGH & PORT CAMPBELL	V/Line Bus	Mon, Wed & Fri	Port Campbell: 3.35pm; Peterborough: 3.55pm	1800 800 007
PORT FAIRY	Transit Southwest & V/Line	Mon-Sun	Variable, see local timetable	03 5562 1866 or 1800 800 007
PORTLAND	V/Line Bus	Mon-Fri Sat & Sun	4.20am, 7.40am, 10.20am, 3.55pm 5.50am, 9.20am, 3.40pm (Sun only)	1800 800 007
TERANG	V/Line Train	Mon-Fri Sat & Sun	10.48am, 4.10pm, 8.16pm, 10.13pm 10.09am, 4.03pm, 9.51pm	1800 800 007
TIMBOON	Timboon Community Transport Service	By appointment	As required	03 5558 6049
TIMBOON	Timboon to Warrnambool Bus	Thu	9.00am	03 5562 1866

## Return transport from Warrnambool TO

Town	Service	Day	Departure Time	Contact
ALLANSFORD	Timboon to Warrnambool Bus	Thu	1.30pm	03 5562 1866
ALLANSFORD	Transit Southwest	Mon–Sun	Various, see local timetable	03 5562 1866
ARARAT	V/Line Train & Bus	Tue & Fri Sun	7.25am 7.55am	1800 800 007
BALLARAT	V/Line Train & Bus	Mon–Fri Sun	6.54am, 7.25am (Tue & Fri only) 7.55am	1800 800 007
CAMPERDOWN	V/Line Train	Mon–Fri Sat & Sun	6.09am, 9.33am, 12.15pm, 5.39pm 7.37am, 11.50am, 5.32pm	1800 800 007
COLERAINE & CASTERTON	V/Line Bus	Mon–Fri Sun	11.40am, 5.00pm (not Fri), 7.25pm (Fri only) 9.10pm	1800 800 007
DUNKELD	V/Line Bus	Tue & Fri Sun	7.25am 7.55am	1800 800 007
GEELONG	V/Line Train	Mon–Fri Sat & Sun	6.06am, 9.25am, 12.07pm, 5.43pm 7.37am, 11.50am, 5.32pm	1800 800 007
HALLS GAP	V/Line Bus	Tue & Fri Sun	7.25am 7.55am	1800 800 007
HAMILTON	V/Line Bus	Mon–Fri Sun	11.40am (Fri only), 5.00pm (not Fri), 7.25pm (Fri only) 9.10pm	1800 800 007
HEYWOOD	V/Line Bus	Mon–Fri Sat & Sun	11.30am, 5.00pm, 9.20pm 11.30am, 10.45pm	1800 800 007

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## Return transport from Warrnambool TO

Town	Service	Day	Departure Time	Contact
MACARTHUR/ BYADUK	V/Line Bus	Tue & Fri	7.25am	1800 800 007
		Sun	7.55am	
MELBOURNE (via Ballarat)	V/Line Train & Bus	Mon-Fri	6.54am	1800 800 007
MELBOURNE (via Geelong)	V/Line Train	Mon-Fri	6.09am, 9.33am, 12.15pm, 5.39pm	1800 800 007
		Sat & Sun	7.37am, 11.50am, 5.32pm	
MORTLAKE	V/Line Bus	Mon, Wed & Fri	6.54am, 2.00pm (Wed & Fri only)	1800 800 007
OTHER	ConnectU	By appointment	As required	03 5561 4958
OTHER	Warrnambool Community Transport	By appointment	As necessary	03 5561 8111
OTHER	Warrnambool Red Cross	By appointment	As necessary	0429 353 506
PENSHURST	V/Line Bus	Mon-Fri	11.55am (Fri only), 4.56pm (not Fri), 7.25pm (Fri only)	1800 800 007
		Sun	9.06pm	
PETERBOROUGH & PORT CAMPBELL	Timboon to Warrnambool Bus	Thu	1.30pm	03 5562 1866
PETERBOROUGH & PORT CAMPBELL	V/Line Bus	Mon, Wed & Fri	8.30am	1800 800 007
PORTLAND	V/Line Bus	Mon-Fri	11.30am, 5.00pm, 9.20pm, 11.10pm	1800 800 007
		Sat & Sun	11.30am, 10.45pm	
TERANG	V/Line Train	Mon-Fri	6.09am, 9.33am, 12.15pm, 5.39pm	1800 800 007
		Sat & Sun	7.37am, 11.50am, 5.32pm	



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# Listing by Town

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# Alphabetical Listing of Services



# Alphabetical Listing of Services

## Ambulance Victoria

Emergency and non-urgent medical transport.

**Eligibility:** Non-emergency patient transports must be authorised and deemed clinically necessary by an appropriate health professional.

**Vehicle Description:** Ambulances, aircraft and cars in various locations.

**Cost:** Nil if subscriber or pensioner/healthcare cardholder.

**Contact:** PO Box 2000, Doncaster 3108 Vic.

**Phone:** 1300 366 313

**Booking Procedure:** Call 1300 366 313 for enquiries or booking of authorised, non-emergency medical transport.

### **Other Relevant Information:**

- Require specialist equipment or attention of a paramedic on the journey.
- Have a gross disfigurement or disease
- Be extremely isolated and have no other options

For subscriber enquiries phone 1800 648 484 or go to [www.ambulance.vic.gov.au](http://www.ambulance.vic.gov.au).

## Andrew Love Cancer Centre

Assistance may be given to access accommodation and transport.

**Eligibility:** Clients of the Andrew Love Cancer Centre.

**Vehicle Description:** Nil

**Cost:** Nil

**Contact:** Andrew Love Cancer Centre, 70 Swanston St, Geelong 3220 Vic.

**Phone:** 4215 2700

**Other Relevant Information:** Permit for off-street carpark in Swanston St is available from reception.

## Angel Flight

Air transport to and from medical appointments; Ground Angels can assist with transport from airport to hospital.

**Eligibility:** Members of public who are financially disadvantaged and need to travel long distances and there is no other option, or other forms of transport are too physically or emotionally taxing.

**Vehicle Description:** Access to private aircraft and volunteer pilots.

**Cost:** Nil but donations are appreciated.

**Contact:** PO Box 421, Fortitude Valley 4006 Qld.

**Phone:** 1300 726 567

**Booking Procedure:** Contact Angel Flight on the above number to arrange transport.

**Other Relevant Information:** Passengers must be recommended by health professionals registered with Angel Flight. Contact above number to find one in your area. Three to 10 days' notice is required depending on distance to be travelled. See [www.angelflight.org.au](http://www.angelflight.org.au) for more information.

## Australian Red Cross Medical Transport

Transport to specialist medical

appointments, treatments and tests such as oncology, dialysis, cardiac rehabilitation, major eye and ear surgery, and diagnostic tests. A medical referral is necessary. Transport is for a maximum of six weeks.

**Eligibility:** For those unable to use available transport or live in an area which is remote from public transport; who are unable to drive or do not have access to a vehicle; cannot afford to use a taxi; cannot travel unaccompanied; do not have friends or relatives available to transport; has no other viable alternative.

**Cost:** Recipients are encouraged to make a donation.

**Contact:**

- Colac 0427 823 156
- Geelong 1800 131701
- Melbourne 1800 131701
- Portland 0417 149 482
- Warrnambool 0429 353 506
- Mt Gambier (08) 8725 3622 or 1300 851 898

**Booking Procedure:** Phone area coordinators for booking; see above for contact numbers.

**Other Relevant Information:** Fleet vehicles in Warrnambool, Portland, Timboon and Colac.

## **Balmoral Community Bus Service**

Fortnightly Friday bus service alternating between Hamilton and Horsham. Has regular trips for the Planned Activity Group and offers community transport enabling people with disabilities to access specialist services and students to access educational opportunities in Horsham.

**Eligibility:** Community members.

**Vehicle Description:** 11-seater bus or bus with wheelchair access; sedan for individual transport.

**Cost:** Friday service \$10 return.

**Contact:** Community Services Coordinator, Balmoral Bush Nursing Centre, PO Box 20 Balmoral 3407 Vic.

**Phone:** 5570 1304

**Booking and more information:** Call the Balmoral Bush Nursing Centre to book a

seat on the bus or for information about other services.

**Other Relevant Information:** Cavendish residents can access the bus every fourth week when the route extends Balmoral to Hamilton. The bus is available for hire when not in use.

## **Balmoral High School School bus service**

**Eligibility:** School children. Negotiation with coordinators may allow members of the public to travel on payment of term fare, if seats available. The 22-seater bus is available for hire by the local community.

**Vehicle Description:** School buses and a 22-seater bus owned by the school.

**Cost:** As per term fares set by Department of Education.

**Contact:** School Bus Coordinator, Balmoral 3407 Vic.

**Phone:** 5570 1247

**Booking Procedure:** Phone receptionist for bus hire and school bus enquiries.

**Other Relevant Information:** School buses originate in Harrow, Pigeon

Ponds, Telangatuk, Brit Brit, Gatum and Tarrayoukyan.

## Beaufort & Skipton Community Transport Service

Assisted transport provided by volunteer drivers for eligible clients.

**Eligibility:** Those who cannot access other transport.

**Vehicle Description:** 16-seater bus with wheelchair access and space to carry two wheelchairs. Sedans for individual transport.

**Cost:** Based on distance travelled.

**Contact:** Coordinator, 2a Blake St Skipton 3361 Vic.

**Phone:** 5340 1134

**Booking Procedure:** Contact the Coordinator for further information and bookings.

## bhaurwurd-Wurrung Elderly & Community

## Health Services Inc. (bWECH)

Transport of Dhaurwurd-Wurrung Elderly Citizens Association clients.

**Eligibility:** Elderly, disabled, isolated Kooris; preference given to eligible HACC clients.

**Vehicle Description:** People mover and cars.

**Cost:** Minimal fee to cover costs.

**Contact:** Operations Manager, 18 Wellington Rd Portland 3305 Vic

**Phone:** 5521 7535

**Booking Procedure:** Phone the above number to discuss transport.

**Other Relevant Information:** Mainly used for transport to medical appointments to Melbourne, Warrnambool, Geelong and Hamilton.

## Bus Hire, Charter Services and Car Rental

**Eligibility:** All.

**Vehicle Description:** Various sized

buses.

**Cost:** Negotiable.

**Contact:** Contact your local bus company to discuss your needs.

**Other Relevant Information:** Some companies also offer hire/drive services. See [www.whitepages.com.au](http://www.whitepages.com.au) for contact details.

## Camperdown School Buses School-bus service.

**Eligibility:** School children; however, negotiation with coordinators may allow members of the public to travel on payment of a term fare if seats available.

**Vehicle Description:** School buses.

**Cost:** As per term fares set by Department of Education

**Contact:** School Bus Coordinator, PO Box 83 Camperdown 3260 Vic.

**Phone:** 03 5593 1617

**Booking Procedure:** Phone the coordinator to discuss possibility of bus travel.

**Other Relevant Information:** Bus routes originate from the following areas:

Cobrico, Foxhow, West Bank, Darlington, Stoneyard, Carpendeit and Cobden.

## **Camperdown Taxi**

Taxi service from 6am to 12pm Sunday to Friday, 6am to 2am Saturday.

**Eligibility:** All members of the public.

**Vehicle Description:** Three cars, no wheelchair accessible vehicles.

**Cost:** Fares as per Taxi Services Commission schedule.

**Contact:** Geoff and Marie Pritchett, PO 130 Terang 3264 Vic.

**Phone:** 0419 764 981

**Booking Procedure:** Phone 0419 764 981 for bookings Administration 03 5592 1160

**Other Relevant Information:** Service provides support to Terang when Terang Taxi is out of town. Out of hours bookings will be considered.

## **Cancer Council of Victoria**

The Cancer Council of Victoria offers financial assistance to people with cancer and their

families who are in difficulty because of reduced income or additional expenses incurred during treatment.

**Eligibility:** People with cancer and their families.

**Vehicle Description:** Nil

**Cost:** Nil

**Contact:** 615 St Kilda Rd Melbourne 3004 Vic.

**Phone:** 03 9514 6100

**Booking Procedure:** Contact Social Work Department of treating hospital, or Cancer Council Helpline on 13 11 20 (Monday to Saturday).

**Other Relevant Information:** There is information about services and support and a list of organisations and programs that may provide financial assistance. See [www.cancervic.org.au](http://www.cancervic.org.au) for more information.

## **Casterton Community Transport**

Local transport for Casterton and district residents three days per

week.

**Eligibility:** Transport disadvantaged who cannot access other transport.

**Vehicle Description:** Station wagon

**Cost:** Depends on distance travelled.

**Contact:** Reception, 63-69 Russell St Casterton 3311 Vic.

**Phone:** 03 5554 2555

**Booking Procedure:** Phone the above number for bookings.

**Other Relevant Information:** Service is available Mondays and Fridays and alternates between Wednesday and Thursday each week.

## **Casterton Memorial Hospital Bus**

Used by Day Care three days per week. Available for Casterton community use.

**Eligibility:** All individuals and community organisations.

**Vehicle Description:** 2 small buses with wheelchair hoist.

**Cost:** Nil to program participants. Bus is

available for hire.

**Contact:** Reception, 63–69 Russell St  
Casterton 3311 Vic.

**Phone:** 0419 518 280

**Booking Procedure:** Phone the above  
number for bookings or enquiries.  
The following procedures must be  
completed on booking:

- completion of hire details
- collection of guidelines for use
- licence check (must have full licence  
and be over 25)
- education re disabled access usage.

**Other Relevant Information:** Bus is  
available anytime it is not required by  
the hospital for its own programs.

## Casterton School Buses

School bus service.

**Eligibility:** School children; however,  
negotiation with coordinators may  
allow members of the public to travel on  
payment of term fare if seats available.  
The school owns a 24-seater bus that is  
not available for hire.

**Vehicle Description:** Nine bus routes

**Cost:** As per term fares set by

Department of Education.

**Contact:** Bus Coordinator, 27 Mt Gambier  
Rd Casterton 3311 Vic.

**Phone:** 03 5581 1588

**Booking Procedure:** Phone coordinator  
to discuss possibility of bus travel.

**Other Relevant Information:** Bus  
routes originate from the following  
areas: Coleraine, Carapook, Wando  
Vale, Nareen, Lake Mundi, Retreat,  
Dergholm, Strathdownie, Killara, Merino,  
Paschendale and Merino.

## Cobden Buslines Pty Ltd

Bus hire service; self-drive or  
driver available.

**Eligibility:** All public.

**Vehicle Description:** Various capacity  
buses.

**Cost:** Special rates for community  
groups.

**Contact:** 64 Victoria St Cobden 3266 Vic.

**Phone:** 03 5595 1307

**Booking Procedure:** Phone the above  
number for bookings and enquiries.

## Cobden Community Transport

Community transport for medical  
and social reasons five days per  
week.

**Eligibility:** Transport disadvantaged who  
cannot access other transport. Clients  
must be assessed for eligibility.

**Vehicle Description:** Volunteer drivers  
use their own cars and are subsidised  
per kilometre by the service.

**Cost:** Contribution based on distance  
travelled.

**Contact:** Transport Coordinator, Hospital  
Rd Timboon 3268 Vic.

**Phone:** 03 5558 6033

**Booking Procedure:** Phone above  
number for enquiries or bookings.

**Other Relevant Information:**  
Administration operated by Timboon  
Community Transport Service.

## Cobden District Health Service Bus

Transport for Cobden District

## Health Services aged care residents. Transport of groups to appropriate community activities.

**Eligibility:** Cobden District Health Services aged care residents.

**Vehicle Description:** 18-seater Toyota Coaster with wheelchair hoist.

**Cost:** Nil to health service program participants.

**Contact:** 5 Victoria St Cobden 3266 Vic.

**Phone:** 03 5595 3100

**Booking Procedure:** Phone the above number for enquiries.

**Other Relevant Information:** Bus is not available for hire.

## Cobden Technical School

School bus service.

**Eligibility:** School children; however, negotiation with coordinators may allow members of the public to travel on payment of term fare if seats are available.

**Vehicle Description:** Nine bus routes.

**Cost:** As per term fares set by

Department of Education.

**Contact:** School Bus Coordinator, PO Box 106 Cobden 3266 Vic.

**Phone:** 03 5595 1202

**Booking Procedure:** Phone the coordinator to discuss possibility of bus travel.

**Other Relevant Information:** Bus routes originate from the following areas: Chocolyn, Camperdown, Noorat, Terang, South Ecklin, Peterborough, Princetown, South Purrumbete, Stoneyford, Williams Road and Kennedys Creek.

## Colac Otway Community Transport Service

This service offers door-to-door assisted transport to essential medical or specialist appointments in Geelong, Warrnambool, Ballarat and Melbourne.

**Eligibility:** Frail older people, seniors, people with a disability, and their carers and other people who experience a level of transport disadvantage.

**Vehicle Description:** 12-seater bus and council cars if available.

**Cost:** Varies according to distance travelled.

**Contact:** Terry Maisey, PO Box 283 Colac 3250 Vic.

**Phone:** 03 5232 9420

**Booking Procedure:** Contact the Coordinator for information and bookings.

**Other Relevant Information:** Transport for social outings is also provided.

## Coleraine & District Health Service Bus

Community Transport. Bus is also available for hire.

**Eligibility:** Those who are unable to access conventional public transport (aged, physical, sensory or intellectual disabilities), people who are economically or geographically isolated. No referral required.

**Vehicle Description:** Seven-seater Toyota with wheelchair hoist

**Cost:** A contribution is required to use

these services.

**Contact:** Coleraine District Hospital, PO Box 42 Coleraine 3315 Vic.

**Booking Procedure:** The following community transport services are run under the Western District Health Service:

- Hamilton 03 5551 8284
- Coleraine 03 5575 2001 or 0439 378 739
- Merino 03 5579 1303

**Other Relevant Information:** Vehicle may be hired by community groups contact Hospital to enquire.

## Coleraine Community Transport

Community Transport. Door to door transport to access local activities and shopping (in Coleraine), medical appointments locally and in other towns.

**Eligibility:** Anyone, preference given to transport to medical appointments.

**Vehicle Description:** Sedan.

**Cost:** Contributions suggested according to distance travelled.

**Contact:** Thelma Wombwell, Karingal Senior Citizens Centre, Henty St Coleraine 3315 Vic.

**Phone:** 03 5575 2001 or 0435 028 805

**Booking Procedure:** Phone Karingal Senior Citizens Centre between 1.30pm and 4pm Monday, Tuesday, Thursday and Friday. Phone the hospital on 03 5553 2000 at any times outside of these hours for bookings.

**Other Relevant Information:** The car used for longer trips on Wednesdays. If you have an appointment outside Coleraine consider booking two days prior.

## Companion Card

A Companion Card entitles the companion or carer of the eligible cardholder to travel free on all public transport in Victoria including V/Line services.

**Eligibility:** People with a significant permanent disability who are unable to access community activities and venues without attendant care support.

**Vehicle Description:** Nil

**Cost:** Nil

**Contact:** GPO Box 4987 Melbourne 3001 Vic.

**Phone:** 1800 650 611

**Booking Procedure:** Inform V/Line or other regional services of the requirement for a companion ticket at the time of booking your ticket.

**Other Relevant Information:** For more information and application forms, see [www.companioncard.orq.au](http://www.companioncard.orq.au).

## Companion Service

Volunteers meet regional travellers at Flinders Street or Southern Cross Station and accompany them by public transport to and from their appointments in central Melbourne.

**Eligibility:** Regional and metropolitan travellers.

**Vehicle Description:** Nil

**Cost:** Nil

**Contact:** 1300 700 399

**Booking Procedure:** Service must be booked at least 48 hours in advance, although longer notice is preferred.

**Other Relevant Information:** This service is provided through Travellers Aid and can also be booked online at their website [www.travellersaid.org.au](http://www.travellersaid.org.au). Service operates Monday to Friday 8am to 6pm. Out of hours service may be available on request.

## ConnectU

Volunteer drivers provide door to door transport for eligible clients to attend medical appointments, shopping or social outings. Information about other transport options.

**Eligibility:** Eligible users of the service include HACC clients, those individuals who are unable to access public transport and those who are having difficulty finding a means of getting to their destination.

**Vehicle Description:** Sedan, and access to other service's vehicles.

**Cost:** Contributions suggested according to distance travelled.

**Contact:** Brenda Hampson, 1 Wannan St Warrnambool 3280 Vic.

**Phone:** 03 5561 4958

**Booking Procedure:** Book on the above number; at least 48 hours' notice is required for journeys more than 10 kilometres.

**Other Relevant Information:** Service is generally restricted to the local Warrnambool and Port Fairy area, but longer trips will be considered if resources are available.

## Corangamite Shire

Transport is available to eligible aged people and people with a disability who have no access to transport. Volunteer drivers are available to transport people to medical appointments when no other form of transport can be provided.

**Eligibility:** Frail aged and people with disabilities.

**Vehicle Description:** Volunteer driver's vehicles are utilised.

**Cost:** Depends on service provided.

**Contact:** Aged and Disability Services Coordinator, 181 Manifold St (PO Box 84) Camperdown 3260 Vic.

**Phone:** 03 5593 7100

**Booking Procedure:** Phone the number listed and ask for community transport. All persons must be assessed for eligibility and registered as clients before transport is provided.

**Other Relevant Information:** Transport is also available in Cobden, Simpson and Timboon by contacting Timboon and District Healthcare Services on 03 5558 6049.

## Department of Veterans' Affairs

The Department of Veterans' Affairs (DVA) has a range of programs to support veterans travelling to medical appointments:

### **Travel for Treatment**

DVA provides eligible persons and their medically required attendant assistance with transport when travelling for



approved medical treatment.

### **Booked Car and Driver Scheme (BCS)**

DVA may arrange prebooked transport under this scheme for travel to approved treatment locations. The BCS provides additional transport assistance for more aged and frail clients to attend appointments.

**Eligibility:** Holders of Repatriation Health Cards – gold (all conditions), white (specific conditions).

**Vehicle Description:** Nil

**Cost:** Nil

**Contact:**

- 4-12 Albert St Ballarat 3350 Vic
- 12-14 Little Ryrie St Geelong 3220 Vic

**Phone:** 1800 555 254

**Booking Procedure:** To book a car and driver, or for more information about Travel for Treatment call 1800 550 455 or visit the DVA website [www.dva.gov.au](http://www.dva.gov.au).

### **Free Travel Pass**

Free travel passes are available to eligible passengers and can be used on Victoria's public transport network subject to terms and

conditions. The majority of free travel passes are issued at a Public Transport Victoria hub. Hubs are located at Southern Cross Station in Melbourne, and Geelong and Ballarat Stations. A variety of cards are available.

**Eligibility:**

- Access Travel Pass – Must have a permanent disability and be able to travel independently but cannot use a myki card.
- Scooter and Wheelchair Travel Pass – Has been introduced to support independent travel for people who are dependent on a scooter or wheelchair.
- Vision Impaired Travel Pass – Available to permanent residents of Victoria who are legally blind.

**Vehicle Description:** Nil

**Cost:** Nil

**Contact:** Public Transport Victoria [www.ptv.vic.gov.au](http://www.ptv.vic.gov.au)

**Phone:** 1800 800 007

**Booking Procedure:** Application forms for travel passes can be downloaded from

the website.

### **Glenelg Shire Community Bus (Heywood)**

Community bus with the primary purpose of providing transport for aged, disabled and isolated members of the community.

**Eligibility:** Clients must register with My Aged Care to be assessed for eligibility.

**Vehicle Description:** Toyota Hiace commuter bus with wheelchair hoist.

**Cost:** Will be determined by assessment.

**Contact:** Customer Services Officer, PO Box 42 Heywood 3304 Vic.

**Phone:** 03 5527 0666

**Booking Procedure:** Bus is not for hire

**Other Relevant Information:** Bus used on Wednesdays for local shopping for Heywood HACC clients and used for PAGs group on Tuesdays and Thursdays. Currently not operating (March 2021) with plans to recommence. Please call for more information.

### **Glenelg Shire Community**

## Transport (Portland)

Transport of HACC, CHSP and PAG clients.

**Eligibility:** Clients must register with My Aged Care to be assessed for eligibility.

**Vehicle Description:** 11-seater bus with wheelchair access. Home carers use own vehicles and HACC funded cars.

**Cost:** Will be determined by assessment.

**Contact:** PO Box 152 Portland 3305 Vic.

**Phone:** 03 5522 2204

**Booking Procedure:** Call 03 5522 2204 with queries. Bus is not available for hire.

**Other Relevant Information:** Clients must be assessed for eligibility by Shire assessors. PAGs operates four days per week in Portland. Bus used for local shopping trips for Portland HACC clients on Fridays.

## Guthrie's Hire and Drive

Bus for hire or self-drive.

**Eligibility:** General public.

**Vehicle Description:** 56-seater bus, 22-seater bus.

**Cost:** Contact regarding fees

**Contact:** Neale Guthrie

**Phone:** 0419 518 280

**Booking Procedure:** Phone above number for bookings.

**Other Relevant Information:** Also known as Casterton-Hamilton Intertown Service

## Hamilton Community Bus

Flexible door to door service to enable people in the target group to access medical appointments and shopping. Client's primary carer may be an accompanying passenger at no extra cost. Service operates Monday, Wednesday and Friday 10am to 3pm.

**Eligibility:** Frail aged, persons with a disability and families in times of crisis resident in the Hamilton area.

**Vehicle Description:** 12-seater Toyota bus.

**Cost:** Varies depending on pick-up location: \$2.00-\$2.50.

**Contact:** Aged and Disability Services, 2 Roberts St Hamilton 3300 Vic.

**Phone:** Southern Grampians Shire Council 03 5551 8480

**Booking Procedure:** Transport operates on Monday, Tuesday and Wednesday 10am-3pm

**Other Relevant Information:** Call Southern Grampians Shire Council for eligibility assessment.

## Hamilton Community Transport

Door to door assisted transport provided by volunteer drivers for eligible clients, seven days per week.

**Eligibility:** HACC and CHSP clients, assessments can be undertaken for eligibility.

**Vehicle Description:** Station wagon, people mover and other health service vehicles when available.

**Cost:** Contributions are calculated on distance travelled.

**Contact:** Jeanette Ryan (Coordinator),

PO Box 283 Hamilton 3300 Vic.

**Phone:** 03 5551 8480

**Booking Procedure:** Phone the Coordinator: request details will be taken and the community transport coordinator will return your call to notify you of transport arrangements.

**Other Relevant Information:** It is preferred that bookings are made at least five working days prior to travel but consideration will be given to late requests.

## **Hamilton Hire Car**

Chauffer driven. Pick up at home. Single journeys or wait and return service.

**Eligibility:** All members of the public.

**Vehicle Description:** Sedan. Most wheelchairs can be transported in boot, except motorised chairs.

**Cost:** Negotiable, depending on the type of job.

**Contact:** Wayne & Jan Uebergang, PO Box 235 Hamilton 3300 Vic.

**Phone:** 0409 332 368

**Booking Procedure:** Call 0409 332 368.

**Other Relevant Information:** Taxi service available Friday and Saturday until 12 am. Hire Car service available seven days a week.

## **Hamilton School Buses**

School bus service.

**Eligibility:** School children. Negotiation with coordinators may allow members of the public to travel on payment of term fare if seats available

**Vehicle Description:** 21 bus routes.

**Cost:** As per term fares set by Department of Education

**Contact:** School Bus Coordinator, 85 Stephen St Hamilton 3300 Vic.

**Phone:** 03 5572 2788

**Booking Procedure:** Phone Bus Coordinator to discuss possibility of bus travel.

**Other Relevant Information:** Bus routes originate from the following areas: Coleraine, Melville Forrest, Toolang, Cavendish, Mooralla, Hensley Park, Victoria Valley, Glenthompson, Dunkeld,

Woodhouse, Tabor, Caramut, Yatchaw, Macarthur, Buckley Swamp, Warrabkook Rd, Wallacedale North, Condah, Digby and Merino.

## **Hamilton Town Bus**

Route service within Hamilton, running Monday to Friday 8am to 6.30pm and Saturday 8.30am to 1pm.

**Eligibility:** All members of the public.

**Vehicle Description:** Low floor 34 seat bus with ramp.

**Cost:** Set fare including concession rate; 2hour ticket available.

**Contact:** Trotter's Coaches, Hamilton 3300 Vic.

**Phone:** 03 5571 1682

**Booking Procedure:** Phone the above number for enquiries, route information and timetables.

**Other Relevant Information:** Three routes: West, North and East operate sequentially over a 90-minute cycle; ie each route takes 30 minutes. See [www.ptv.vic.gov.au](http://www.ptv.vic.gov.au) or [www.trotterscoaches.com.au](http://www.trotterscoaches.com.au) for timetable and route

information.

## **Harrow Community Bus**

Transport of ADASS clients.

Transport of community groups.

**Eligibility:** Aged, disabled and isolated members of the community. Non-profit organisations that have a community service focus in the Harrow and surrounding district.

**Vehicle Description:** 14-seater commuter bus.

**Cost:** Nil to program participants.

**Contact:** PO Box 103 Harrow 3317 Vic.

**Phone:** 03 5588 2000

**Booking Procedure:** Phone the Harrow Bush Nursing Centre on the above number for enquiries and bookings.

**Other Relevant Information:** Groups must register with the centre prior to using the bus.

## **Hawkesdale School Buses**

School bus service.

**Eligibility:** School children. Negotiation with coordinators may allow members of

the public to travel on payment of term fare if seats available.

**Vehicle Description:** Five bus routes.

**Cost:** As per term fares set by Department of Education.

**Contact:** School Bus Coordinator, Hawkesdale 3297 Vic.

**Phone:** 03 5560 7225

**Booking Procedure:** Phone coordinator to discuss possibility of bus travel.

**Other Relevant Information:** Bus routes originate in the following areas: Peshurst, Woolsthorpe, Koroit, Broadwater and Macarthur.

## **Healthcare Card**

Entitles healthcare cardholders to concession fares on all public transport services and privately operated bus lines.

**Eligibility:** Holders of healthcare cards; only the cardholder is entitled to concession fares, dependents listed on the cards may be entitled to concessions under another concession category, eg child.

**Vehicle Description:** Nil

**Cost:** Nil

**Contact:** Concessions Information Line

**Phone:** 1800 658 521

**Booking Procedure:** Phone toll free 1800 658 521 for any information on concession cards.

**Other Relevant Information:** You must carry your card while travelling.

## **Heywood & District Secondary College**

School bus service.

**Eligibility:** School children. Negotiation with coordinators may allow members of the public to travel on payment of term fare if seats available

**Vehicle Description:** Five bus routes. The school also has a 24-seater but it is not for hire.

**Cost:** As per term fares set by Department of Education.

**Contact:** School Bus Coordinator, Heywood 3304 Vic.

**Phone:** 03 5527 1303

**Booking Procedure:** Phone coordinator to discuss possibility of bus travel.

**Other Relevant Information:** Bus routes originate in the following areas: Bessibelle, Dartmoor, Drik-Drik, Heathmere, Hotspur, Mumbanner (Mt Gambier) and Wallacedale.

## **Hotel Courtesy Buses**

Transport of patrons to and from hotels.

**Eligibility:** Hotel patrons only.

**Vehicle Description:** Various.

**Cost:** May require contribution towards costs.

**Contact:** Hotel Manager

**Booking Procedure:** Phone hotel manager to discuss possibility of bus usage.

**Other Relevant Information:** Some hotels may make their buses available to the local community for special functions. Contact your local hotel if it has a bus.

## **Jones's Coachlines**

Coach and bus hire service.

**Eligibility:** All public.

**Vehicle Description:** 1 x 46-seat luxury coach, 1 x 57-seat, 1 x 23-seat and 1 x 16-seat buses.

**Cost:** Negotiable.

**Contact:** PO Box 508 Portland 3305 Vic.

**Phone:** 03 5521 7777

**Booking Procedure:** Phone above number for bookings and enquiries.

## **Leukaemia Foundation of Victoria**

Transport and other support services for people suffering from leukaemia and their families. Transport is available in Melbourne, Ballarat and Geelong.

**Eligibility:** People affected by a haematological malignancy and/or carer.

**Vehicle Description:** Not known

**Cost:** Nil to clients

**Contact:** GPO Box 9954, Melbourne 3001 Vic.

**Phone:** 1800 620 420

**Booking Procedure:** Bookings for transport assistance must be made at least 24 hours in advance. Service operates 9am to 5pm.

**Other Relevant Information:** A range of support services including free accommodation close to treatment centres can be accessed by eligible people. Call to enquire about services. See [www.leukaemia.org.au](http://www.leukaemia.org.au) for more information.

## **Lismore-Derrinallum-Camperdown Community Bus**

A community bus operating in the Lismore and Derrinallum area. The bus travels to Camperdown on alternate Thursdays. A staff member travels on bus and is available to assist clients in town.

**Eligibility:** Transport disadvantaged. Must be assessed for eligibility by Corangamite Shire HACC Assessment and Review Officer.

**Vehicle Description:** 20-seater bus with wheelchair access.

**Cost:** Minimal – reviewed from time to time.

**Contact:** Corangamite Shire

**Phone:** 03 5558 3000

**Booking Procedure:** New clients need to phone Corangamite Shire on 5593 7100 for eligibility assessment. Once assessed bookings can be made by calling South West Healthcare in Lismore on 03 5558 3000.

**Other Relevant Information:** Passengers are collected at the Post Office in Lismore (10am) and Derrinallum (10.10am); departs Camperdown at 2.30pm.

## Macarthur Community Bus

Fortnightly Friday service to Hamilton. Used for PAG program transport.

**Eligibility:** HACC & CHSP clients but others will be considered.

**Vehicle Description:** 11-seater bus with wheelchair hoist.

**Cost:** \$6.50 for Hamilton trip but cost reviewed from time to time.

**Contact:** Pat Purcell, 12 Ardonachie St Macarthur 3286 Vic.

**Phone:** 03 5552 2000

**Booking Procedure:** Phone the Macarthur Community Health Centre for any enquiries or bookings.

**Other Relevant Information:** Currently not operating (March 2021) with plans to recommence. Please call for more information.

## Macarthur Community Health Transport

Social support program funded through HACC utilising volunteer drivers.

**Eligibility:** Mainly HACC & CHSP clients but other community members will not be refused service if it is deemed appropriate.

**Vehicle Description:** Holden station wagon.

**Cost:** Depends on distance travelled

**Contact:** Pat Purcell (Volunteer Coordinator), 12 Ardonachie St Macarthur 3286 Vic.

**Phone:** 03 5552 2000

**Booking Procedure:** Phone Macarthur Community Health Centre with travel request. At least three working days' notice is required.

## McPhee's Fuel and Buslines Charter and School Bus Service.

**Eligibility:** Available to the public.

**Vehicle Description:** Three buses: 25, 49 and 57 seats.

**Cost:** As quoted

**Contact:** 3 Coleraine Rd Balmoral 3407 Vic.

**Phone:** 0408 389 434

**Booking Procedure:** Phone above number or 03 5570 1263 for bookings.

**Other Relevant Information:** Buses only available for charter when not required for school bus runs.

## Merino Community Health Centre Bus Service

A community bus service providing weekly visits to

Casterton and one trip per month to Hamilton. Bus trips occur on Thursdays.

**Eligibility:** HACC & CHSP clients and others if seats available.

**Vehicle Description:** 10-Seater Toyota bus with wheelchair lifter ramp at rear.

**Cost:** Cost depends on destination (eg Casterton \$8, Hamilton \$10) and subject to change.

**Contact:** PO Box 63 Merino 3310 Vic.

**Phone:** 03 5579 1303

**Booking Procedure:** Enquiries or bookings should be made to the Community Health Centre by phone.

**Other Relevant Information:** This is a shared bus with Coleraine. Merino also has access to the bus on a Wednesday if needed for PAG usage.

## Merino Community Transport

Door to door assisted transport provided by volunteer drivers for eligible clients, seven days per week.

**Eligibility:** Transport disadvantaged who cannot access other transport. Clients must be assessed for eligibility.

**Vehicle Description:** Car

**Cost:** Contribution calculated on distance travelled.

**Contact:** Alison Woolridge, PO Box 63 Merino 3310 Vic.

**Phone:** 03 5579 1303

**Booking Procedure:** Phone the Community Health Centre on the above number. Request details will be taken and the community transport coordinator will return your call to notify you of transport arrangements.

**Other Relevant Information:** It is preferred that bookings are made at least three days prior to travel, but consideration will be given to late requests.

## Mobility Allowance (Centrelink)

For people working, training, or involved in voluntary work for more than eight hours per week and who are unable to use public

transport without substantial assistance.

**Eligibility:** People who are 16 years of age and over, who are unable to use public transport without substantial assistance and who are working, training, or involved in voluntary work for at least 32 hours in a four-week period.

**Vehicle Description:** Nil

**Cost:** Nil

**Contact:** Centrelink

**Phone:** 132 717

**Booking Procedure:** Call Centrelink for enquiries or application forms.

**Other Relevant Information:** Some people will transition off the Mobility Allowance as they move to the National Disability Insurance Scheme.

## Mortlake Community Bus

This bus provides a monthly trip to Warrnambool and is used to provide transport for frail aged and people with disabilities in the local community.

**Eligibility:** Users must be assessed for eligibility.

**Vehicle Description:** 10-seater plus driver Toyota bus with wheelchair access.

**Cost:** Depends on type of service.

**Contact:** Receptionist, 1 Jamieson Av Mortlake 3272 Vic.

**Phone:** 03 5558 7888

**Booking Procedure:** Phone Senior Citizens Centre on 03 5599 2526 to book a place on the Warrnambool trip. For other bookings phone the Moyne Shire receptionist on 03 5558 7888.

**Other Relevant Information:** Not operating at full capacity (March 2021). For most up to date information please contact. Warrnambool trips are on the 3rd Monday monthly. Bus departs from Senior Citizens Club at 9.30am and departs Warrnambool for return journey at 3.30pm.

## Mortlake Community Transport

Door to door assisted transport provided by volunteer drivers for eligible clients, seven days per

week.

**Eligibility:** People who cannot use conventional public transport (eg aged persons, those with physical, sensory or intellectual disabilities). Clients must be assessed for eligibility.

**Vehicle Description:** Sedan

**Cost:** Contributions calculated on distance travelled.

**Contact:** Coordinator, Linda Scriven, 23 Boundary Rd Mortlake 3272 Vic.

**Phone:** 03 5558 7000

**Booking Procedure:** Phone the coordinator with request details.

**Other Relevant Information:** It is preferred that bookings are made at least three days prior to travel but consideration will be given to late requests.

## Mortlake School Buses

School bus service. School also has a bus that is available for limited hire to community groups.

**Eligibility:** School children; however, negotiation with coordinators may

allow members of the public to travel on payment of term fare if seats available.

**Vehicle Description:** Six school buses.

**Cost:** As per term fares set by Department of Education bus hire negotiated on basis of trip.

**Phone:** 03 5599 2204

**Booking Procedure:** Phone the Coordinator to discuss the possibility of travel on school buses. Phone school to discuss eligibility to hire bus.

**Other Relevant Information:** Buses originate in Mortlake, Caramut, Ellerslie, Darlington, Dundonnell and Woorndoo.

## Mortlake to Warrnambool Bus

Coach route service Wednesdays and Friday evenings.

**Eligibility:** All members of the public

**Vehicle Description:** Bus

**Cost:** Full fare return \$15.20, concession \$7.60

**Contact:** Shop 5 Market Arcade, 120 Lava St Warrnambool 3280 Vic.



**Phone:** 03 5562 0055

**Booking Procedure:** Tickets sold on the bus

**Other Relevant Information:**

### **Wednesday**

Picks up at three locations in Mortlake. Departs 9.30am and arrives Warrnambool 10.15am. Return journey leaves Warrnambool at 2.00pm.

### **Friday**

Service departs at 6pm, arrives in Warrnambool at 6.45pm and the return service leaves at 10.00pm.

## **Moyne Shire**

Home carers use their own vehicles, or Shire vehicles when available, to transport HACC & CHSP clients.

**Eligibility:** HACC & CHSP clients who have registered with My Aged Care.

**Vehicle Description:** Home carers transport in their own vehicles.

**Cost:** Home carers time plus cost of transport

**Contact:** Home Care Coordinator,

Princes St Port Fairy 3284 Vic.

**Phone:** 03 5568 0548

**Booking Procedure:** Phone Home Care Coordinator to arrange transport

**Other Relevant Information:** Moyne Shire also supports medical transport for Peterborough HACC clients through Timboon Community Transport Service.

## **Multi-Purpose Taxi Program**

This is a state government funded subsidy program which provides a 50% discount on taxi fares (up to a maximum discount of \$60 per trip) for eligible members.

**Eligibility:** Permanent residents of Victoria who have a severe and permanent disability of a type which severely limits mobility, particularly the ability to use public transport independently.

**Vehicle Description:** Nil

**Cost:** Nil

**Contact:** Multi-Purpose Taxi Program (MPTP), GPO Box 1716 Melbourne 3001 Vic.

**Phone:** 1800 638 802

**Booking Procedure:** Phone the Taxi Services Commission toll free on 1800 638 802 for any enquiries or application forms, or download from [www.taxi.vic.gov.au](http://www.taxi.vic.gov.au).

**Other Relevant Information:** A subsidy cap of \$2180 per year applies to some users who are eligible for the card but exemptions to the cap may be applied for. Cardholders can apply for vouchers to use when travelling interstate; 10 vouchers per seven days to a maximum of 40 vouchers per trip.

The National Disability Insurance Scheme may change the way some MPTP trips are funded. If you do not move to the NDIS you will continue to get subsidised transport through the MPTP.

## **Penshurst to Hamilton Bus** Weekly service from Penshurst to Hamilton and return on Thursdays.

**Eligibility:** All members of the public.

**Vehicle Description:** Bus.

**Cost:** Set fares.

**Contact:** V/Line

**Phone:** 1800 800 007

**Booking Procedure:** Tickets available on the bus.

**Other Relevant Information:** Picks up at Bell St Milk Bar, Penshurst Senior Citizens Centre and the Volcano Discovery Centre. Departs Penshurst at 9.30am and returns 2.50pm.

## **Pensioner Concession Card**

Holders of a current pensioner concession card are entitled to concession fares on all public transport services across Australia.

**Eligibility:** Pensioner concession cardholders.

**Vehicle Description:** Nil.

**Cost:** Nil.

**Contact:** Concessions Information Line.

**Phone:** 1800 658 521

**Booking Procedure:** Phone toll free 1800 658 521 for any information on concession cards.

**Other Relevant Information:** You must carry your card while travelling.

Pensioner concession cardholders from Victoria who receive a Disability Support Pension (DSP code on the back of the card) or a Carer Payment (CAR code on the back of the card) can apply for free weekend travel. See [www.ptv.vic.gov.au](http://www.ptv.vic.gov.au) for how to apply.

## **Pope's Consolidated Bus Lines P/L**

Tours, day charters, general bus hire and self-drive minibuses.

**Eligibility:** All

**Vehicle Description:** Larger capacity coaches and bus. Also, minibuses. Low entry floor on coaches.

**Cost:** Quotation on individual job.

**Contact:** PO Box 2 Timboon 3286 Vic.

**Phone:** 03 5598 3031

**Booking Procedure:** Contact the company directly to discuss your requirements.

**Other Relevant Information:** [www.popes-timboon.com.au](http://www.popes-timboon.com.au)

## **Port Fairy Community Bus**

Community transport – social outings, senior citizens, day care and residential programs.

**Eligibility:** Transport disadvantaged members of the community attending Moyne Health Services programs.

**Vehicle Description:** Toyota commuter bus with wheelchair hoist.

**Cost:** Nil to program participants.

**Contact:** PO Box 93 Port Fairy 3284 Vic.

**Phone:** 03 5568 0100

**Booking Procedure:** Bus is not for hire to the public.

## **Port Fairy Taxi Service**

Monday to Thursday 6am to 1.30am. Friday and Saturday 24 hours. Advance booking for out of hours service can be arranged.

**Eligibility:** All.

**Vehicle Description:** Two sedans and a Multi-purpose taxi.

**Cost:** As per Taxi Services Commission schedule.

**Phone:** 0419 764 983

**Booking Procedure:** Phone 0419 764 983 for bookings.

## Portland Community Transport

Door to door assisted transport provided by volunteer drivers for eligible clients, seven days per week.

**Eligibility:** Transport for HACC and CHSP eligible clients.

**Vehicle Description:** Car.

**Cost:** Contributions calculated on distance travelled.

**Contact:** Coordinator, 141-151 Bentinck Street Portland 3305 Vic.

**Phone:** 03 5522 1402

**Booking Procedure:** Phone coordinator on the above number for bookings or enquiries.

**Other Relevant Information:** At least 3 days' notice of need for transport is required. Operates between Monday to Friday taking bookings from 9 am to 12 pm.

## Portland Secondary College

School bus service.

**Eligibility:** School children. Negotiation with coordinators may allow members of the public to travel on payment of term fare if seats available.

**Vehicle Description:** 10 buses.

**Cost:** As per term fares set by Department of Education.

**Contact:** Must St Portland 3305 Vic.

**Phone:** 03 5523 1344

**Booking Procedure:** Phone country bus coordinator to discuss possibility of bus travel.

**Other Relevant Information:** Bus routes originate from the following areas: Heywood, Cashmore, Cape Nelson, Codrington Goraë, Heathmere, Narrawong, Bridgewater, Mt Richmond and Allestree.

## Portland to Hamilton Bus Service

Portland to Hamilton Monday to

Friday route service.

**Eligibility:** All members of the public.

**Vehicle Description:** Bus.

**Cost:** Return full fare \$42.40, \$21.20 concession.

**Contact:** Portland Bus Lines, 171 Garden St Portland 3305 Vic.

**Phone:** 03 5523 5811

**Booking Procedure:** Phone 03 5523 5811 for enquiries and bookings. Tickets available on the bus.

**Other Relevant Information:** Departs Portland 8.55am from Henty Street bus stop and arrives Hamilton station at 10.10am. Return journey departs 1.30pm and arrives in Portland at 2.50pm.

## Portland Town Bus

Regular route services within the Portland Monday to Friday 9.30am to 5.30pm, and Saturday 9.30am to 1.30pm.

**Eligibility:** All members of the public.

**Vehicle Description:** Low floor accessible bus.

**Cost:** Set fares.

**Contact:** Portland Bus Lines, 171 Garden Street Portland 3305 Vic.

**Phone:** 03 5523 5811

**Booking Procedure:** Phone the above number for enquiries, route information and timetables.

**Other Relevant Information:** See [www.ptv.vic.gov.au](http://www.ptv.vic.gov.au) for timetable information. No services between 3.30pm and 4.30pm Monday to Friday as the bus is used for school services.

## **Red Cross South Australia**

Transport for medical appointments, visiting of family members or attendance at social and recreational activities for eligible people.

**Eligibility:** The service aims to assist people who are: frail or at-risk aged persons, younger disabled persons, the carers of those persons and persons who are isolated and unable to access other means of transport.

**Vehicle Description:** One station wagon sedan.

**Cost:** Donation.

**Contact:** Coordinator, 18 Ferrers St Mount Gambier 5290 SA.

**Phone:** 08 8725 3622

**Booking Procedure:** Phone coordinator for enquiries and bookings.

**Other Relevant Information:** Red Cross will transport if possible but will give preference to residents of South Australia.

## **Shire of Southern Grampians**

Home carers using their own vehicles will transport clients in their local area when other services are unavailable.

**Eligibility:** HACC & CHSP clients who have registered with My Aged Care.

**Vehicle Description:** Home carers own cars.

**Cost:** Same rate client pays for home care.

**Contact:** Home Care Coordinator, 2 Roberts St Hamilton 3300 Vic.

**Phone:** 03 5551 8480

**Booking Procedure:** Clients can discuss the matter with their home carer or phone the home care coordinator with any queries.

## **South West Community Transport Program**

This program does not provide a direct transport service to clients, but seeks to offer specialist transport development for the south west region of Victoria. Brokerage funding for individuals or groups needing assistance with transport is available through this program.

**Eligibility:** All.

**Vehicle Description:** Nil.

**Cost:** Nil.

**Contact:** Coordinator, PO Box 283 Hamilton 3300 Vic.

**Phone:** 03 5551 8461

**Other Relevant Information:** Services available include:

- Brokerage for individual or group transport.
- Information on transport available in south west Victoria; 21 town brochures available on the website.
- Assistance with planning and development of community transport services eg policies.
- Organisation of complex transport arrangements for individuals.
- Medical Travel Guide – information about travelling to Melbourne or regional centres for healthcare; can be downloaded from [www.wdhs.net](http://www.wdhs.net).

## South West Healthcare Camperdown

Transport of PAG clients and nursing home residents.

**Eligibility:** PAG clients and nursing home residents.

**Vehicle Description:** One x 17-seater bus with wheelchair hoist.

**Cost:** Request.

**Contact:** Receptionist, PO Box 147  
Camperdown 3260 Vic.

**Phone:** 03 5593 7300

**Booking Procedure:** Bus is not for hire.

## Southern Grampians Community Bus

Fortnightly service running from Glenthompson and Dunkeld to Hamilton and Coleraine to Hamilton Available for hire to voluntary organisations within the Shire of Southern Grampians. Voluntary organisations are defined as those groups which are non-profit and non-government.

**Eligibility:** Transport disadvantaged eligible for fortnightly bus. Must be assessed by for eligibility prior to accessing service.

**Vehicle Description:** 12 seat Toyota bus.

**Cost:** Set fare (\$6 return) on regular routes, hire cost is based on distance travelled: \$1.10 per kilometre and bus must be returned with a full tank.

**Contact:** Southern Grampians Shire,  
Hamilton 3300 Vic.

**Phone:** 03 5551 8480

**Booking Procedure:** Phone the above

number to arrange assessment for community bus service or to discuss hire.

## Special Developmental School Hamilton Bus

Transport of children with special needs for school activities.

**Eligibility:** Special developmental schoolchildren.

**Vehicle Description:** Three x 10- to 12-seat buses, one with wheelchair access.

**Cost:** Nil for students.

**Contact:** Kerr St, Hamilton 3300 Vic.

**Phone:** 03 5572 3077

**Booking Procedure:** Call 03 5572 3077 for details.

## Taxis of Hamilton

Sunday to Wednesday until 10.30 pm. Thursday until 12 am. Friday and Saturday 24 hours.

**Eligibility:** All members of the public.

**Vehicle Description:** Six cars/wagons and three wheelchair-accessible taxis,

one of which is a Hiace van.

**Cost:** As per Taxi Services Commission schedule.

**Contact:** Coordinator, 81-83 Bree Road Hamilton 3300 Vic.

**Phone:** 03 5571 1200.

**Booking Procedure:** Phone the above number or 131 008 for bookings.

## Taxis of Portland

24-hour taxi service.

**Eligibility:** All.

**Vehicle Description:** Range of vehicles including wheelchair accessible taxi and high occupancy vehicle.

**Cost:** As per Taxi Services Commissions schedule.

**Contact:** PO Box 554 Portland 3305 Vic.

**Phone:** 131 008

**Booking Procedure:** Phone 131 008 for local bookings; outside local area call 03 6208 1090.

**Other Relevant Information:** See [www.taxisofportland.com.au](http://www.taxisofportland.com.au) for more information about services.

## Terang & Mortlake Health Service Bus

Used for transport of PAG clients.

**Eligibility:** HACC & CHSP clients.

**Vehicle Description:** Toyota Coaster 21-seater bus with wheelchair access.

**Cost:** Small fee calculated on the day.

**Contact:** Receptionist, Terang 3264.

**Phone:** 03 5592 0222

**Other Relevant Information:** Does not hire bus out.

## Terang School Buses

School bus service.

**Eligibility:** School children. Negotiation with coordinators may allow members of the public to travel on payment of term fare if seats are available.

**Vehicle Description:** Eight school buses.

**Cost:** As per term fares set by Department of Education.

**Contact:** Bus Coordinator, Terang 3264 Vic.

**Phone:** 03 5592 1349

**Booking Procedure:** Phone coordinator to discuss possibility of bus transport.

**Other Relevant Information:** Bus routes originate in the following areas: Boorcan, Ecklin South, Framlingham, The Sisters, Garvoc, Glenormiston North, Kolora and Panmure.

## Terang Taxi

Seven days a week: 6am to 10pm  
Sunday to Thursday, 6am to 12am  
Friday and 6am to 3am Saturday.

**Eligibility:** All members of the public.

**Vehicle Description:** Ford sedan.

**Cost:** As per Taxi Services Commission schedule

**Contact:** PO Box 130 Terang 3264 Vic.

**Phone:** 0412 981 798

**Booking Procedure:** Phone 03 5592 1623 or 0412 981 798 for bookings.

**Other Relevant Information:** Terang service supported by Camperdown taxi.

## Timboon Community Transport Service

## Community transport for medical and social reasons: 24 hours, 7 days per week.

**Eligibility:** Transport disadvantaged who cannot access other transport. Clients must be assessed for eligibility.

**Vehicle Description:** Volunteer drivers use their own cars and are subsidised per kilometre by the Community Transport Service.

**Cost:** Donation.

**Contact:** Coordinator 21 Hospital Rd Timboon 3268 Vic.

**Phone:** 03 5558 6049

**Booking Procedure:** Phone Coordinator for bookings.

**Other Relevant Information:** Timboon is also responsible for organisation and administration of community transport for Cobden, Simpson, Princetown and Peterborough.

## Timboon P-12 School

School bus service.

**Eligibility:** School children. Negotiation with coordinators may allow members of

the public to travel on payment of term fare if seats are available.

**Cost:** As per term fares set by Department of Education.

**Contact:** Bus Coordinator, PO Box 82 Timboon 3268 Vic.

**Phone:** 03 5598 3381

**Booking Procedure:** Phone coordinator to discuss possibility of bus travel.

**Other Relevant Information:** Bus routes originate in the following areas: Paaratte, Peterborough, Heytesbury Lower, Curdievale, Ayrford, Cowleys Creek, Princetown, Bucks Road, Gribbles Road, Boorook Road, Boulevard Road, Wiridjil Road and Callum Road.

## Timboon Taxi Service

Taxi service running 6am to 10pm Monday to Thursday and 6am till late Friday and Saturday. Sunday closed but will take bookings. Cobden service available.

**Eligibility:** All.

**Vehicle Description:** Sedan and station wagon.

**Cost:** As per Taxi Services Commission schedule.

**Contact:** 67 Bailey Street Timboon 3268 Vic.

**Phone:** 0438 407 777

**Booking Procedure:** Phone the above number or 0438 407 777 for bookings.

**Other Relevant Information:** Timboon Taxi Service also runs a number of tourist services such as Great Ocean Road walk transfers and gourmet food trail.

## Timboon to Camperdown via Cobden Bus

Bus service from Timboon to Camperdown via Cobden. Operates Thursday, Friday, Saturday and Sunday with varying frequency.

**Eligibility:** Members of public.

**Vehicle Description:** Bus.

**Cost:** Set fares.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets available on the bus.

**Other Relevant Information:** Services are timed to connect with the Geelong-Warrnambool trains allowing travel each way. Thursday services connect with all trains, but other days have a more limited service. See [www.popestimboon.com.au](http://www.popestimboon.com.au) for timetable information or phone 03 5598 3031.

## Timboon to Warrnambool Intertown Service

Bus service Timboon to Warrnambool return, on Thursdays. This service does not operate on public holidays.

**Eligibility:** All members of the public.

**Vehicle Description:** Bus.

**Cost:** As per set fares.

**Contact:** Warrnambool Bus Lines, PO Box 113 Warrnambool 3280 Vic.

**Phone:** 03 5562 1866

**Booking Procedure:** Tickets sold on the bus. Call 03 5562 1866 for enquiries.

**Other Relevant Information:** Departs Timboon at 9am and travels via Port Campbell, Peterborough, Nullawarre

and Allansford, arriving in Warrnambool at 10.25am. The return service leaves Warrnambool at 1.30pm.

## Travellers Aid Australia

Provides support, advice and assistance to travellers in Melbourne, including buggy and personal guidance, tourist information and rest areas, emergency relief, mobility equipment for hire, showers, baby change, internet access and luggage storage.

**Eligibility:** Travellers, people visiting the Melbourne CBD, those in need, and people with disabilities. Services include personal care, communication assistance and wheelchair service and hire for people with disabilities.

**Vehicle Description:** Nil.

**Cost:** Small cost for some services, most free. Donations welcome.

**Contact:** See [www.travellersaid.org.au](http://www.travellersaid.org.au) for more information.

**Booking Procedure:** Phone 03 9670 2072 to arrange motorised buggy or other

services at Southern Cross Station.

**Other Relevant Information:** Travellers Aid has two locations in Melbourne: one at Southern Cross Station and the other is at Flinders Street Station (phone 03 9610 2030 or TTY 03 9610 2028) above platform 9/10.

## Trotter's Coaches

Bus and coach hire and charter service.

**Eligibility:** All members of the public.

**Vehicle Description:** Ranges from 13- to 22-seat self-hire vehicles to large air-conditioned coaches with toilets and videos.

**Cost:** Negotiable.

**Contact:** Manager.

**Phone:** 03 5572 3123

**Booking Procedure:** Phone above number for bookings and enquiries.

## Victorian Patient Transport Assistance Scheme

This scheme provides a subsidy for travel and accommodation



costs incurred by clients who reside more than 100km from the nearest specialist medical and/or dental treatment. Approved escorts may also claim partial reimbursement.

**Eligibility:** A client must be a Victorian resident residing in a rural region, have an eligible referral to the nearest specialist and travel 100km or more (one way) from the client's place of residence to the place of the nearest specialist. If not attending the closest specialist, a letter from the referring doctor must be included to explain why this specialist is used.

**Vehicle Description:** Nil.

**Contact:** VPTAS Office, PO Box 712 Ballarat 3353 Vic.

**Phone:** 1300 737 073

**Booking Procedure:** Phone department of Human Services for the appropriate application form or download from [www.health.vic.gov.au](http://www.health.vic.gov.au).

**Other Relevant Information:** Local offices are located at Warrnambool (03 5561 9444), Hamilton (03 5571 9114) and

Portland (03 5523 9999).

## **Victorian Seniors Card**

The holder of the Victorian Seniors Card is entitled to concession fares on public transport and free weekend travel in Victorian's using a seniors myki.

**Eligibility:** Victorian seniors cardholders.

**Vehicle Description:** Nil.

**Cost:** Nil.

**Contact:** Victorian Seniors Card Program.

**Phone:** 1300 797 210

**Booking Procedure:** Phone toll free 1300 797 210 for any information on seniors cards.

**Other Relevant Information:** Can be used in other Australian states, see [www.seniorsonline.vic.gov.au](http://www.seniorsonline.vic.gov.au) for more information. Cardholders also receive two off-peak free travel vouchers (four for rural seniors) that can be used for V/Line travel anywhere in Victoria.

## **V/Line**

**Bus and train route services**

throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations. Alternatively, they can be purchased online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007 using a credit card. If booked well in advance tickets can be posted to you or you can quote your reservation number at the station or to the bus driver/ train conductor.

**Other Relevant Information:** For further information call 1800 800 007 from anywhere in Australia or see [www.vline.com.au](http://www.vline.com.au) for timetable and fare information. If travelling from a regional centre your V/Line ticket can be used to travel free across Melbourne's Zone 1 and 2; see website for details or ask at the PTV Hub at Southern Cross Station.

## V/Line (Camperdown)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** Three train services per day in each direction. It is possible to travel to Warrnambool, Geelong and Melbourne and return daily. The Warrnambool-Ballarat coach passes through Camperdown on Tuesdays and Thursdays; it is possible to access Ballarat and return on these days. See town summaries at the front of this directory.

## V/Line (Caramut)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** The only V/Line buses going through Caramut are on the Casterton to Melbourne route on Fridays and Sundays. Arrives Caramut from Melbourne at 9.08pm Friday and 10.44pm Sunday. Departs Caramut for Melbourne 5.14pm Friday and 5.08pm Sunday. Bus stops outside post office.

## V/Line (Casterton)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** Hamilton and Warrnambool return in the same day is possible Monday to Friday and Monday to Thursday respectively. See town summaries at the front of this directory.

## V/Line (Coleraine)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** Hamilton and Warrnambool return in the same day is possible Monday to Friday and Monday to Thursday. See town summaries at the front of this directory.

## V/Line (Dartmoor)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** It is possible to travel to Portland. See town summaries at the front of this directory.

## V/Line (Derrinallum)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on

1800 800 007.

**Other Relevant Information:** Buses on the Warrnambool-Ballarat-Melbourne route pass through Derrinallum. Bus departs Derrinallum General Store for Ballarat at 8.09am Monday to Friday and arrives in Derrinallum from Ballarat at 2.43pm.

## V/Line (Dunkeld)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations. Alternatively, they can be purchased online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007 using a credit card. If booked well in advance tickets

can be posted to you or you can quote your reservation number at the station or to the bus driver/train conductor.

**Other Relevant Information:** Buses pass through Dunkeld on the Mt Gambier-Ballararat-Melbourne route. It is possible to travel to Ballarat and Melbourne and return in the same day Monday to Sunday. It is also possible to travel to Hamilton and return with approximately four hours in Hamilton. The Warrnambool to Ararat service passes through on Tuesday, Friday and Sunday, departing Dunkeld for Halls Gap and Ararat at 10.05am and arrives from Ararat at 3.25pm Tuesday and Friday), and leaving Dunkeld 10.35am Sunday and arrives at Dunkeld at 4.25pm. On Tuesday this service connects to the Overlander to Adelaide at Ararat. Travel to Coleraine and Casterton for a few hours and return is also possible. See town summaries at the front of this directory.

## V/Line (Hamilton)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches.

Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** There are 2 daily buses from Hamilton to Melbourne via Ballarat. It is possible to do Hamilton to Melbourne return in a day with around six hours in Melbourne or 10 hours in Ballarat. It is also possible to go to Melbourne via Warrnambool and Geelong daily each morning.

The Warrnambool to Ararat service allows return travel to Dunkeld, Halls Gap and Ararat on Tuesday, Friday and Sunday. Bus departs Hamilton at 9.15am on weekdays and 9.45am on Sunday and returns by 4.15pm (5.15pm Sunday). Can also travel to Melbourne via this route.

## V/Line (Hawkesdale)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** Buses on the Casterton-Melbourne via Warrnambool route pass through Hawkesdale Monday to Friday, departing Hawkesdale for Warrnambool 11.00am. Bus arrives in Hawkesdale from Warrnambool at 5.43pm Monday to Thursday and 12.42pm on Friday.

## V/Line (Heywood)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** It is possible to travel to Portland and return Monday to Saturday with three or nine hours in town or a late-night return. Can travel to Warrnambool and return Monday to Saturday with five or 11 hours in town and a late-night return. The early morning service (5.22am departure) makes it possible to travel to Melbourne or Geelong and return in the same day.

## V/Line (Koroit)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** Limited services provided by V/Line. Transit South West provides local services seven days a week for timetable information see [www.warbus.com.au](http://www.warbus.com.au).

## V/Line (Lismore)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is

recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** Buses on the Warrnambool-Ballarat-Melbourne route pass through Lismore. Buses depart Lismore for Ballarat at 8.19am and arrive in Lismore from Ballarat at 2.23pm Monday to Friday.

## V/Line (Mortlake)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:**

Warrnambool-Ballarat-Melbourne bus passes through Mortlake on Monday, Wednesday and Friday. Departs for Ballarat and Melbourne at 7.34am and arrives from Ballarat at 3.18pm. The Melbourne-Warrnambool-Casterton bus also passes through Mortlake. Buses depart Mortlake for Melbourne 5.39pm on Friday and 5.33pm Sundays. Arrive from Melbourne 8.43pm Friday and 10.19pm on Sunday.

## V/Line (Penshurst)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** Buses passing through Penshurst are on the Casterton-Melbourne route. It is possible to go to Warrnambool return Monday to Friday, departing Penshurst 10.41am for Warrnambool, arrives back 6.03pm (Monday to Thursday) or 9.25pm on Friday. Additional trains leave Penshurst at 4.57pm on Friday and 4.51pm on Sunday. Bus stops in service road near the Post Office.

## V/Line (Port Fairy)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** Buses on the Melbourne-Mt Gambier route pass through Port Fairy; three services per day connect to and from the Warrnambool to Melbourne train. Transit South West provides other services between Port Fairy and Warrnambool seven days a week: [www.warbus.com.au](http://www.warbus.com.au).

## V/Line (Portland)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** Mt Gambier-Melbourne route passes through Portland. It is possible to travel to Warrnambool, Geelong or Melbourne and return in a day, with various times at the destination. Bus stop at Plenty Plaza, tickets can be purchased from Harvey World Travel.

## V/Line (Skipton)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at

[www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** Buses on the Warrnambool-Ballarat route pass through Skipton. Buses depart Skipton for Ballarat at 8.44am Monday to Friday and return to Skipton by 1.53pm. Can also use the Hamilton- Melbourne service which departs Skipton at 8.33pm and allows access to Ballarat and Melbourne. Saturday and Sunday service to Ballarat and Melbourne and return is possible using the Hamilton-Ballarat-Melbourne service. Bus stop beside the BP Roadhouse.

## V/Line (Terang)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online at [www.vline.com.au](http://www.vline.com.au) or over the phone on 1800 800 007.

**Other Relevant Information:** There are three services per day seven days a week between Warrnambool, Geelong and Melbourne. It is possible to access these major destinations and other towns on the line for five or more hours each day. On Friday and Sunday evenings a coach connects with the train and goes to Casterton via Mortlake. Warrnambool to Ballarat coach service passes through Terang. It is possible to access Ballarat and return in a day on Tuesdays and Thursdays.

## V/Line (Warrnambool)

Bus and train route services throughout Victoria.

**Eligibility:** All members of the public.

**Vehicle Description:** Trains and coaches. Wheelchair access is available on all trains and most coach services. Advance booking for these spaces on coaches is recommended.

**Cost:** Set fares.

**Contact:** V/Line.

**Phone:** 1800 800 007

**Booking Procedure:** Tickets can be purchased at manned stations, online or over the phone.

**Other Relevant Information:** V/Line coaches come from Mt Gambier via Portland and Casterton via Hamilton to connect with the train service to Geelong and Melbourne. There are three train services daily. The Warrnambool-Ballararat bus service departs Warrnambool 6.54am weekdays and arrives from Ballarat 3.58pm. There is an Apollo Bay-Warrnambool coach via the coast service Monday, Wednesday and Friday departing Warrnambool at 8.30am and a bus arrives in Warrnambool from Apollo Bay at 4.52pm.

The Warrnambool to Ararat route runs on Tuesday, Friday and Sunday and allows access to Hamilton, Halls Gap and Ararat. Departs 7.25am (7.55am (Sunday) and returns by 6.05pm (7.05pm Sunday).

## Warrnambool Bus Lines/ Town Bus

Warrnambool city bus service

operating regular route runs around the city seven days per week. Also have services to Bennington, Koroit, Port Fairy and Timboon. Hire and charter services available.

**Eligibility:** All members of the public.

**Vehicle Description:** Low-floor buses.

**Cost:** Set fares.

**Contact:** South Western Roadways, PO Box 113 Warrnambool 3280 Vic

**Phone:** 03 5562 4555

**Booking Procedure:** Hail bus at designated stops. Phone the above number for enquiries.

**Other Relevant Information:** Services to Port Fairy and Koroit also provided. Port Fairy route includes a loop of the town at the beginning and end of each service: Princes Highway, Bank St to Tourist Information Centre, Bank, Gipps, Campbell, James, Ocean Drive, Powling, College, Polding, Villiers and Regent to Princes Highway Contact Transit South West at above number for all timetable information or see [www.warbus.com.au](http://www.warbus.com.au).

## Warrnambool City Council

Transport assistance available to HACC clients as per assessed need.

**Eligibility:** HACC & CHSP clients within Warrnambool City Council area for whom other options of transport are unsuitable. Strict criteria and priority of access adhered to.

**Vehicle Description:** Home carers own vehicles.

**Cost:** Rate per kilometre plus hourly home carer rate.

**Contact:** HACC assessment officers, 25 Leibig St Warrnambool 3280 Vic.

**Phone:** 03 5559 4801

**Booking Procedure:** All clients must first be assessed for eligibility; register with My Aged Care on 1800 200 422.

**Other Relevant Information:** Warrnambool City Council [www.warrnambool.vic.gov.au](http://www.warrnambool.vic.gov.au).

## Warrnambool City Council Bus

Used for transport of PAG clients.



**Eligibility:** Users must register with My Aged Care and be assessed for eligibility.

**Vehicle Description:** Bus with wheelchair hoist, space for 15 passengers and two wheelchairs.

**Cost:** Free to program users.

**Contact:** 126 Timor St Warrnambool 3280 Vic.

**Phone:** 03 5559 4920

**Booking Procedure:** All clients must first be assessed for eligibility; register with My Aged Care on 1800 200 422 or [www.myagedcare.gov.au](http://www.myagedcare.gov.au).

## Warrnambool Community Transport

Door to door assisted transport provided by volunteer drivers for eligible clients.

**Eligibility:** Transport disadvantaged who cannot access other transport. Clients must be assessed for eligibility.

**Vehicle Description:** Agency vehicles in downtime.

**Cost:** Contributions calculated on distance travelled.

**Contact:** Shona Waller, PO Box 269 Warrnambool 3280 Vic.

**Phone:** 03 5561 8111

**Booking Procedure:** Phone the receptionist at Mpower. Request details will be taken and the community transport coordinator will return your call to notify you of transport arrangements. Booking should be made at least five days prior to travel but consideration will be given to late requests. See [www.mpower.org.au](http://www.mpower.org.au).

## Warrnambool Radio Taxis/13CABS Warrnambool

24-hour taxi service.

**Eligibility:** All members of the public.

**Vehicle Description:** Sedans, wagons and wheelchair accessible vehicles.

**Cost:** As per Taxi Services Commission schedule.

**Phone:** 131 008 or 132 227

**Booking Procedure:** Two taxis services operate in Warrnambool; phone either of the above numbers to book a taxi in the Warrnambool district

**Other Relevant Information:** If not in the local area phone Warrnambool Radio Taxis on 03 6208 1000 for bookings. Administration: 03 5561 1114.

## Warrnambool School Buses

School bus service.

**Eligibility:** School children. Negotiation with coordinators may allow members of the public to travel on payment of term fare if seats available.

**Vehicle Description:** 28 buses.

**Cost:** As per term fares set by Department of Education.

**Contact:** Bus Coordinator, Grafton Rd Warrnambool 3280 Vic.

**Phone:** 03 5564 4444

**Booking Procedure:** Phone Coordinator to discuss possibility of bus travel.

**Other Relevant Information:** Bus routes originate from the following areas: St Helens, Port Fairy, Orford, Crossley, Hawkesdale. Tarrone Lane, Koroit High St, Koroit, Yarpturk, Minjah, Greenhills, Winslow, Eilerslie, Injemira Rd, Purnim, Panmure, Cudgee, Garvoc, Laang, Naringal, Barton's Corner, Allansford

(now a public transit service), Nullawarre, Nirranda South.

## Warrnambool to Ararat via Hamilton Bus

Warrnambool to Ararat via Port Fairy and Hamilton, Tuesday, Friday and Sunday.

**Eligibility:** All members of the public.

**Vehicle Description:** Coach.

**Cost:** Set fares, concessions available.

**Contact:** V/Line.

**Booking Procedure:** Phone 1800 800 007 for bookings.

**Other Relevant Information:** Service departs Warrnambool at 7.40am and arrives in Ararat at 11.32am, including stops at Port Fairy, Macarthur, Byaduk, North Byaduk, Hamilton, Dunkeld, Halls Gap, Pomonal and Moyston. Return service departs Ararat 3.00pm and arrives Warrnambool 7.05pm.

Connects with Ararat-Melbourne train at 12.24pm Tuesday and Friday and the 4.10pm Sunday. Connects to the Overlander to Adelaide on Tuesdays.

## Western District Health Service

Monday to Saturday transport of PACs members. Transport of WDHS residential clients.

**Eligibility:** PAC's participants. Western District Health Service Aged Care residents.

**Vehicle Description:** Toyota Coaster. Fifteen seats plus two wheelchairs driver or 13 seats plus three wheelchairs driver. Side wheelchair access. Ten-seater bus with wheelchair access.

**Cost:** Free to eligible clients.

**Phone:** 5551 8284

**Other Relevant Information:** Buses are available for hire to the public at commercial rates.

## Winda-Mara Aboriginal Corporation

Transport to medical and specialist appointments.

**Eligibility:** Koori community members.

**Vehicle Description:** Various

**Cost:** Negotiable

**Contact:** PO Box 215 Heywood 3304 Vic.

**Phone:** 5527 0000

**Booking Procedure:** Phone 5527 2051 to discuss transport needs.

**Other Relevant Information:** Located at 21 Scott St Heywood.



# Glossary

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<b>ADASS</b>	Adult Day Activity and Support Service
<b>CHSP</b>	Commonwealth Home Support Program
<b>HACC</b>	Home and Community Care
<b>PAG</b>	Planned Activity Group

## For more information

Corangamite Shire, 181 Manifold Street,  
Camperdown, 3260

### Office Hours

8.30am to 5pm Mon - Fri  
(except public holidays)

### Phone

03 5593 7100

### Email

[shire@corangamite.vic.gov.au](mailto:shire@corangamite.vic.gov.au)

[corangamite.vic.gov.au](http://corangamite.vic.gov.au)

