



**Glenelg Shire Council
Minutes of the Council Meeting held on
Tuesday 26 May 2026 at 5:30 pm at
Glenelg Shire Offices
71 Cliff Street, Portland**

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1. PRESENT

Mayor Cr Karen Stephens, Deputy Mayor, Cr Duane Angelino, Cr Michael Carr, Cr Robyn McDonald, Cr Mike Noske, and Cr John Pepper.

Also in attendance were the Chief Executive Officer (Ms Helen Havercroft), Acting Director Corporate Services (Mr Aaron Moyne), Director Community Services (Mr Brett Jackson), and Acting Director Infrastructure Services (Ms Jemma Dillon).

2. ACKNOWLEDGEMENT OF COUNTRY

On behalf of this Glenelg Shire Council, I respectfully acknowledge the traditional lands and waters of the Guditjmarra, Jardwadjali and Boandik people and their respective culture heritages. I acknowledge the elders past and present here at today's gathering and through them, to all Aboriginal people.

Aboriginal and Torres Strait Islander People provide an important contribution to Australia's cultural heritage and identity. We respectfully acknowledge the Aboriginal and Torres Strait community living throughout the Glenelg Shire and the contribution they make to the Glenelg Shire's prosperity and wellbeing.

3. RECORDING OF MEETINGS

To those present in the gallery today, by attending a public meeting of the Council you are consenting to your image, voice and comments being recorded and published. Council meetings may be livestreamed and the Chief Executive Officer will enable a copy of the recording to the public.

4. RECEIPT OF APOLOGIES

Nil.

5. CONFIRMATION OF MINUTES**5.1. CONFIRMATION OF MINUTES****Recommendation**

That the minutes of the Council Meeting held on 28 April 2026, as circulated, be confirmed.

MOTION**MOVED Cr McDonald**

That the minutes of the Council Meeting held on 28 April 2026, as circulated, be confirmed.

SECONDED Cr Angelino**CARRIED**

FOR: Cr Angelino, Cr Carr, Cr Jowett, Cr McDonald, Cr Stephens and Cr Pepper

AGAINST: Nil

5.2. RECORD OF COUNCILLOR BRIEFINGS

Aaron Moyne, Acting Director Corporate Services

Summary

This report provides for Council to receive a record of any recent Councillor Briefing sessions undertaken since last reported at a Council meeting.

Background

The Glenelg Shire Council Governance Rules as adopted on the 23 January 2024 require that a record is kept of each Councillor Briefing and that the record is tabled at an open Council meeting (excluding any confidential matters).

The record is to include a list of matters presented and any Conflict-of-Interest declarations together with any actions taken to resolve declared conflicts.

The objective of submitting the record to a Council meeting is to ensure public transparency in Council decision making processes.

Council Plan and Policy Linkage

Leading and Engaging – Being an active and transparent leader set up to deliver on our priorities.

Recommendation

That Council receives the record of the Councillor briefing held on 28 April 2026, 5 May 2026, 12 May 2026, and 19 May 2026.

MOTION

MOVED Cr McDonald

That Council receives the record of the Councillor briefing held on 28 April 2026, 5 May 2026, 12 May 2026, and 19 May 2026.

SECONDED Cr Jowett

CARRIED

FOR: Cr Angelino, Cr Carr, Cr Jowett, Cr McDonald, Cr Stephens and Cr Pepper

AGAINST: Nil

Attachment List

1. Councillor Briefing Record 28 April 2026 [5.2.1 - 1 page]
2. Councillor Briefing Record 5 May 2026 [5.2.2 - 1 page]
3. Councillor Briefing Record 12 May 2026 [5.2.3 - 1 page]
4. Councillor Briefing Record 19 May 2026 [5.2.4 - 1 page]

6. DECLARATIONS OF CONFLICT OF INTEREST

6.1. DECLARATIONS OF CONFLICT OF INTEREST

Cr Carr declared a General Conflict of Interest in item 9.2 Community Funding and Support Funding Policy and advised this prior to the meeting.

Cr Carr declared a General Conflict of Interest in item 12.2 Port of Portland Rating Agreement and advised this prior to the meeting.

7. COUNCILLOR ACTIVITY REPORTS**Cr STEPHENS, MAYOR**

Date	Meeting/Event	Location	Comments (Optional)
01.04.2026	South West Community Sport Awards	Warrnambool	Attended the annual community sports awards – Volunteer of the Year for Glenelg – Leanne Evison Community Sports Leaders Coach of the Year – Rebel Noter – Portland Basketball Association.
08.04.2026	Councillor Briefing	Portland	Regular Council Briefing session to discuss matters of strategic importance.
11.04.2026	150 th Portland Football Netball Cricket Club (PFNCC)	Portland	It was a privilege to attend the 150 th celebrations of the Portland Football Netball Cricket Club along with my fellow Councillors – Jowett, Angelino, Carr, McDonald and Pepper. What an outstanding achievement for a community organisation to achieve this milestone and the effort put into researching the history of the club is to be valued and recognised – well done to all involved.
14.04.2026	Portland Foreshore Community Infrastructure Refurbishment Project Reference Group Meeting	Portland	Regular meeting of Project Reference Group.
14.04.2026	Councillor Briefing	Portland	Regular Council Briefing session to discuss matters of strategic importance.
15.04.2026	Volunteer Fire Brigades Victoria - District 4 AGM	Merino	Always a great evening catching up with our volunteer Fire Brigades from across Glenelg for the AGM. This year's Guest Speaker Colin Hatcher, CFA Head of Volunteer Experience. Glenelg local Kelvin Bateman was publicly recognised by the brigades on his Australia Day

			Honours AFSM (Aust Fire Services Medal) for 46 years of service to the community.
16.04.2026	Victorian Local Government Grants Commission	Portland	Opportunity to meet with VLGCC Chair and Board Members to provide an overview of the Glenelg Shire and the importance of Financial Assistance Grants through VLGGC to council and the community.
16.04.2026	Timber Towns Victoria meeting	Online	Bi-monthly meeting of statewide association.
17.04.2026	South West Vic Alliance Board meeting	Online	Bi-monthly board meeting comprising of the five councils across the SW.
21.04.2026	Councillor Briefing	Portland	Regular Council Briefing session to discuss matters of strategic importance.
23.04.2026	Meeting with Emma Kealy	Casterton	Opportunity to meet with State MP (Lowan) to discuss items of importance to the community.
25.04.2026	ANZAC Day Dawn Service	Digby	Anzac Day commemorative ceremony organised by the Digby Hall Committee. Cr John Pepper and I represented council with the laying of a wreath, followed by a Gun Fire Breakfast in the hall.
25.04.2026	ANZAC Day Commemorative Service	Portland	Anzac Day commemorative ceremony organised by the Portland RSL Sub-branch. I represented Council reciting the Anzac Requiem, followed by the laying a wreath for council with Cr Michael Carr and CEO Helen Havercroft.
25.04.2026	ANZAC Day Commemorative Service	Merino	Anzac Day commemorative ceremony organised by the Merino Digby Lions Club. I represented council and laid the wreath on behalf of council and our community.

			A memorial service followed by afternoon tea in the Community Hall.
28.04.2026	Inspection of council project upgrades at Island Park and Railway Precinct	Casterton	Inspected the recent upgrades to the Little Athletics & Cricket Club building at Island Park followed by an inspection of the recent improvements to the pathways at the Railway Precinct and the installation of a new playground.
28.04.2026	Sparger Seismic Survey – Beach Energy	Casterton	Briefing on the current survey being undertaken in the Casterton region.
28.04.2026	Council Meeting	Casterton	Monthly Council Meeting
30.04.2026	Forestry Transition Implementation Committee meeting	Online	Regular meeting of the committee.
30.04.2026	Green Triangle Forestry Industry HUB meeting	Online	Bi-monthly board meeting.

Cr JOWETT, DEPUTY MAYOR

Date	Meeting/Event	Location	Comments (Optional)
08.04.2026	Councillor Briefing	Portland	We discussed Aboriginal Affairs and the draft budget.
09.04.2026	CEO/Councillor Catch Up	Portland	Had a one-on-one conversation with the CEO where I raised a number of issues.
11.04.2026	Portland Tigers 150 th Celebration	Portland	I attended the celebration of the Portland Tigers 150 th year of operation which is a significant achievement.
14.04.2026	Councillor Briefing	Portland	We discussed Aboriginal Affairs, Community Grants, received a Hooked-on Portland review, and a budget update.
16.04.2026	Victorian Local Government Grants Commission	Portland	Several members of our council met with the Victorian Local Government Grants Commission to lay out our shire's need for additional funding in the years ahead.
21.04.2025	Councillor Briefing	Portland	We discussed Capital Projects Update, Volunteer Awards and Community Grants. Delegations

			Update, Quarterly Finance Report and the Draft Budget.
25.04.2025	ANZAC Day Dawn Service	Portland	I took part in the ANZAC day march with our returned service members and was in attendance for the dawn service. There were many hundreds of people that attended this solemn service
25.04.2025	ANZAC Day Commemorative Service	Nelson	I was in Nelson for their ANZAC Day service. There was a crowd of 75+ people and 3 dogs. I then attended their morning tea at the local CFA where I met with many members of the Nelson community
25.04.2025	ANZAC Day Football Match between Portland and Hamilton	Portland	This is always a great annual event that attracts a large crowd. I felt honoured to have been included in their ANZAC day service
28.04.2026	Casterton Island Park Oval 2 Pavillion and Railway Precinct Playground tour	Casterton	It was great to see where our council has been spending money to improve the lives of our residence.
28.04.2026	Sparger Seismic Survey – Beach Energy Briefing	Casterton	We councilors received a briefing on the progress of Beach Energy in our shire and what plans they have over the next few years
28.04.2026	Councillor Briefing	Casterton	Had a short meeting to discuss items that would be in the following council meeting
28.04.2026	April Council Meeting	Casterton	Firstly, this was the most well attended council meeting we have had for this council term. Amongst the items that we voted on this evening were the community grants, the volunteer awards and the draft budget

Cr MCDONALD

Date	Meeting/Event	Location	Comments (Optional)
01.04.2026	'Despicable Me 4' screening	Portland	There was a huge turnout for this year's 'Autism Acceptance Month' movie

			<p>screening at the Portland Arts Centre.</p> <p>Council plays a vital role in promoting inclusivity and advocating for the rights of people with autism and supporting their families, friends and carers by offering a situation where regular screening levels are adjusted to provide comfortable viewing for all attendees.</p> <p>Freshly-made popcorn was also a popular choice of the free snacks on offer to sustain everyone through the viewing.</p>
04.04.2026	Easter Saturday Fair	Portland	<p>Again held at the Julia Street Creative Space with the Easter Bunny out and about but the morning also saw the launch of the new-look 3RPC secondhand music/book store, which is open 3 mornings a week on Mon/Wed and Fri with a huge variety of items all currently priced at \$1, supporting the radio station's ongoing community service.</p>
05.04.2026	Makers and Growers Market	Narrawong	<p>A fabulous new addition to the Easter break offerings with diverse stalls, huge crowds, perfect weather and fabulous activities for children. Congratulations to Doreen Symes and her Committee for the initiative, which I have been informed is already on Narrawong's calendar for next year.</p>
08.04.2026	Councillor briefing	Portland	
11.04.2026	Portland Football Netball Club's 150 th Celebration	Portland	<p>A very sentimental trip down memory lane for hundreds of both ex and current players, administrators and supporters.</p>

			It demonstrated, once again, Portland weather failing to dampen the spirits and the planned activities right across the weekend. Congratulations to the organisers.
14.04.2026	Portland Foreshore Community Infrastructure Refurbishment Project Reference Group Meeting	Portland	Council continues to work with the stakeholder groups to proactively move these upgrades forward with the funding from State Government.
14.04.2026	Councillor briefing	Portland	
16.04.2026	Victorian Local Government Grants Commission Briefing	Portland	A F2F visit by members of the Victorian Grants Commission enabled them to get a firsthand feel for our Shire and also provided Councillors and staff with a clear understanding of how the State Government funding is strategically calculated to support the different needs of each region.
21.04.2025	Councillor briefing	Portland	
28.04.2026	Council Meeting	Casterton	

Cr PEPPER

Date	Meeting/Event	Location	Comments (Optional)
08.04.2026	Councillor briefing	Portland	
14.04.2026	Councillor briefing	Portland	
21.04.2025	Councillor briefing	Portland	
25.04.2026	Dawn Service	Digby	
25.04.2026	ANZAC Service	Casterton	
28.04.2026	Council Meeting	Casterton	
28.04.2026	Casterton Island Park Oval and Inspection Railway Casterton Inspection of Playground	Casterton	

Cr CARR

Date	Meeting/Event	Location	Comments (Optional)
08.04.2026	Councillor briefing	Online	
11.04.2026	Portland Tigers 150 th Celebrations	Portland	
14.04.2026	Councillor briefing	Portland	

21.04.2026	Councillor briefing	Portland	
25.04.2026	Anzac Day Service	Portland	
25.04.2026	Anzac Day Football and Netball Portland vs Hamilton	Portland	
28.04.2026	Council Meeting	Casterton	

Cr ANGELINO

Date	Meeting/Event	Location	Comments (Optional)
08.04.2026	Councillor briefing	Portland	
08.04.2026	Josh Pyke	Portland CEMA	A great night of entertainment at the Portland CEMA centre
14.04.2026	Councillor briefing	Portland	
15.04.2026	CFA region 4 AGM	Merino	A great night to meet with the brigades in region 4 and Homerton won the Frank Angelino memorial trophy
21.04.2025	Councillor briefing	Portland	
25.04.2026	Anzac Day service	Heywood	A great day to remember the soldiers who took part in the protection of our country.
28.04.2026	Council Meeting	Casterton	

Recommendation

That Council notes the Councillor Activity Reports for 1 April 2026 to 30 April 2026.

MOTION**MOVED Cr Jowett**

That Council notes the Councillor Activity Reports for 1 April 2026 to 30 April 2026.

SECONDED Cr Carr**CARRIED**

FOR: Cr Angelino, Cr Carr, Cr Jowett, Cr McDonald, Cr Stephens and Cr Pepper

AGAINST: Nil

8. NOTICES OF MOTION

Nil.

9. MANAGEMENT REPORTS

9.1. LICENCE AGREEMENT BETWEEN GLENELG SHIRE COUNCIL AND S C & T M BROOK PTY LTD

Director: Aaron Moyne, Acting Director Corporate Services

Summary

This report is to seek Council approval to enter a new licence agreement with SC & TM Brook Pty Ltd (Hertz Rent a Car) for the counter area located at the Portland Airport (Part Lot 2 PS821546).

Background

The Hertz Rent a Car operation at Portland Airport is managed by SC & TM Brook Pty Ltd and has occupied the airport's counter space since at least 2001. The current five-year licence commenced on 1 July 2021 and expires on 30 June 2026. As the existing licence does not include any renewal options, a new licence is required.

The licensee currently pays \$800.00 (excl. GST) per annum.

Key Information

A revised licence fee of \$900 per annum (excl. GST) was proposed to the licensee, subject to annual adjustments in line with the All Melbourne CPI index. Due to rising utility expenses, an additional charge of \$200 per annum (excl. GST) for utilities was also proposed, likewise subject to CPI-based increases in subsequent years. The agreement allows either party to terminate the licence with one (1) month's notice.

The licensee has indicated a desire to continue licensing the space.



Image 1. Internal counter area

Risk

Ensuring a formal Licence Agreement is executed provides Council with a legally binding agreement relating to the occupancy and use of the building.

All legal and legislative requirements have been considered.

Finance

The income received from the licence has been included within the budget for 2025/26 and future financial years for the term of the licence.

Consultation

Negotiations with SC & TM Brook Pty Ltd (Hertz Rent a Car) have occurred regarding the details of the proposed licence.

Council and Wellbeing Plan 2025-2029 Alignment

Essential Services and Facilities - Quality, fit for purpose facilities, infrastructure and services that support our community.

Conclusion

It is recommended that Council approve entering a new licence agreement with SC & TM Brook Pty Ltd for the counter area located at the Portland Airport.

Recommendation

That Council:

1. Approves a new five (5) year licence to be entered into with SC & TM Brook Pty Ltd for the counter area located at the Portland Airport (Part Lot 2 PS821546).
2. Sets the licence fee figure at \$1,100.00 (excl. GST) per annum with annual All Melbourne CPI index adjustments.
3. Authorises the Director Corporate Services to finalise and sign all documents relating to the proposed licence in part 1 of this recommendation.

MOTION

MOVED Cr McDonald

That Council:

1. **Approves a new five (5) year licence to be entered into with SC & TM Brook Pty Ltd for the counter area located at the Portland Airport (Part Lot 2 PS821546).**
2. **Sets the licence fee figure at \$1,100.00 (excl. GST) per annum with annual All Melbourne CPI index adjustments.**

- 3. Authorises the Director Corporate Services to finalise and sign all documents relating to the proposed licence in part 1 of this recommendation.**

SECONDED Cr Pepper

CARRIED

FOR: Cr Angelino, Cr Carr, Cr Jowett, Cr McDonald, Cr Stephens and Cr Pepper

AGAINST: Nil

Attachment List

Nil

Cr Carr redeclared a Conflict of Interest and left the meeting at 5:46pm.

9.2. COMMUNITY FUNDING AND SUPPORT POLICY

Director: Brett Jackson, Director Community Services

Summary

The purpose of this report is to consider community feedback following consultation and propose supplementary amendments to the Community Funding and Support Policy following additional Councillor briefings. This Policy allows the community to see the various funding streams available from Council each year.

Background

An early review of the Community Funding and Support Policy was undertaken following Councillor feedback. It was presented for endorsement for community consultation at the December 2025 Council Meeting.

Key Information

The community consultation period was open from Tuesday 10 March 2026 to Thursday 26 March 2026, during which 12 responses were received via YourSay Glenelg.

Feedback raised some questions about eligibility and funding scope. It was felt that stronger eligibility exclusions and acquittal requirements would help make it clearer. Officers felt that these matters are largely clarified in the Community Grants Program Guidelines.

Survey results indicate the eligibility criteria are generally well understood, and the small number of responses suggests the feedback reflects isolated concerns rather than broader policy issues.

In response to feedback, several minor amendments have been made to the policy to improve clarity and alignment:

- Section 1 'References': The addition of reference to the Council and Wellbeing Plan.
- Section 5.1 'Community Grants Program': Updated wording in the final dot point to align with Section 5.1.2 'Funding Eligibility'.
- Section 5.1.1 'Funding Conditions': Increased maximum amount of funding requests to \$6,000 and Auspiced Community Groups to \$750. Also, the amount requested before co-contribution requirements is increased to \$1,500.
- Section 5.1.3 'What cannot be funded': Inclusion of Aboriginal Community Controlled Health Organisations (ACCHOs) in the fifth dot point.
- Section 5.2 'Major/Iconic Event Funding': Removing Christmas and New Year celebrations from dot point list and adding a clarifying paragraph regarding these events.
- Section 5.6 'January 26 Funding': Increased funding amounts for each location.

Overall, the feedback indicates that most queries relate to communication and clarity rather than the policy itself. Providing clearer, practical guidance will help address these concerns. During discussions about the allocation of the Round 2 2025/26 Community Grants additional areas for consideration were raised such as the amount of funding provided each year and consideration for rolling over funding should it not be fully allocated each year. These small amendments have also been considered in the revised policy presented for adoption.

The Community Grants Program Guidelines will be reviewed following Council endorsement to ensure they are clear and well aligned with the policy.

Risk

The risk with an unclear policy is confusion for staff, applicants, assessors and approvers, including Councillors.

An unclear policy has the potential to lack transparency allowing for perverse outcomes such as not supporting grass roots, small and local community groups whose incredible contribution to the Glenelg Shire is the reason for the Funding Policy in the first place.

Finance

The proposed changes do not impact the overall budget for the Community Grants being an allocation of \$210,800 for the financial year 2026/27.

The policy is also update so that any unspent funds each financial year will be reviewed and considered for inclusion in the annual Council budget for the next financial year.

Consultation

Between Tuesday 10 March and Thursday 26 March 2026, Council engaged the broader community through a coordinated media campaign, including a media release and digital and radio promotion. Engagement was delivered via YourSay Glenelg, GSC social media channels, the GSC website and direct email communication.

Following adoption of the policy by Council, the updated policy will be published on the Council website for community access. The guidelines for submitting to the funding streams will also be updated in readiness for the Round 1 2026-2027 Community Grant Program.

Council and Wellbeing Plan 2025-2029 Alignment

Thriving Towns and Communities - Fostering proud, safe and inclusive communities that support and promote wellbeing and opportunities for all.

Conclusion

That Council receives the community feedback and adopts the proposed amendments to the Community Funding and Support Policy.

Recommendation

That Council:

1. Adopts the Community Funding and Support Policy CPO-CDEV-GE-001 in its entirety.
2. Revokes the Community Funding and Support Policy CPO-CDEV-GE-001 endorsed by Council on 23 July 2024.

MOTION

MOVED Cr McDonald

That Council:

1. **Adopts the Community Funding and Support Policy CPO-CDEV-GE-001 in its entirety.**
2. **Revokes the Community Funding and Support Policy CPO-CDEV-GE-001 endorsed by Council on 23 July 2024.**

SECONDED Cr Jowett

CARRIED

FOR: Cr Angelino, Cr Jowett, Cr McDonald, Cr Stephens and Cr Pepper

AGAINST: Nil

Attachment List

1. Community Funding and Support Policy Feedback [9.2.1 - 5 pages]
2. Community Funding and Support Policy [9.2.2 - 11 pages]

Cr Carr returned to the meeting at 5:50pm.

9.3. STRENGTHENING ABORIGINAL INCLUSION IN THE GLENELG SHIRE 2026-2030 - POSITION STATEMENT, COMMITMENTS AND ACTIONS

Director: Brett Jackson, Director Community Services

Summary

The purpose of this report is to present and adopt the Glenelg Shire Council Position Statement, Commitments and Actions to Strengthen Aboriginal Inclusion in the Glenelg Shire 2026–2030.

This document formally recognises that while colonisation affected all of Australia, Glenelg’s historical context carries particular significance, and that the Glenelg Shire Council shares a responsibility to ensure that this history is truthfully and respectfully understood and shared.

Background

Under the Council and Wellbeing Plan 2025 – 2029, Year One Action Plan Councillors committed to delivering a Leading and Engaging action to develop a public position statement.

Council undertook several sessions to build their understanding and local awareness in preparation to develop this work, including meeting with the CEOs of the three local Aboriginal Organisations; Dhauwurrd Wurrung Elderly and Community Health Services, Winda Mara Aboriginal Corporation and Gunditj Mirring Traditional Owners Aboriginal Corporation. Councillors also undertook a Cultural Awareness Session and spent a day out on Country, visiting Tae Rak, the Tyrendarra IPA, the Condah Mission and other significant locations.

Key Information

The Glenelg Shire Council has had a long-standing partnership with the Traditional Owner Organisations within the Shire with a Memorandum of Understanding being signed and endorsed by Council in 2005. Since this time, Glenelg Shire Council has worked in partnership with the Aboriginal community through a series of agreements and initiatives focused on recognition, reconciliation and cultural inclusion.

Some of the actions from previous agreement and initiatives include flying the Aboriginal flag at Council facilities, introducing Traditional Owner acknowledgements at civic events, supporting the Lake Condah Sustainability Project, recognising Gunditjmara Country on Shire entry signs, supporting Reconciliation and NAIDOC Week events, establishing Aboriginal education scholarships, and creating significant community spaces such as the Pulambeet All Abilities Playspace and Kardemudelar Karweeyn Mirring (Portland Bay Dance Ground) to celebrate and acknowledge Gunditjmara culture, storytelling and connection to Country.

Building upon over two decades of collaborative effort, this position statement clearly outlines the intention and focus of Council in continuing this work in Partnership with the Aboriginal community.

Council has developed a commitment to strengthening relationships with the Guditjmara Traditional Owners and Aboriginal community across the Glenelg Shire through a focus on truth-telling, cultural recognition, inclusion and partnership.

Key priorities include recognising and sharing the history of the region, increasing Aboriginal representation and participation, embedding cultural awareness into Council practices, and supporting community-led initiatives that promote culture, wellbeing and economic participation.

The proposed actions include annual public reporting and cultural competency training, supporting truth-telling initiatives and significant local commemorations, improving engagement and consultation processes, strengthening partnerships with Aboriginal organisations, increasing opportunities for Aboriginal procurement, and incorporating traditional ecological knowledge and dual naming opportunities into Council practices.

Council also commits to continuing reconciliation activities, supporting Aboriginal community events, and celebrating Aboriginal culture and voices throughout the year.

Finance

Any direct costs will be reviewed as initiatives or proposals arise, which includes consideration through Council's annual budget process.

Council and Wellbeing Plan 2025-2029 Alignment

Leading and Engaging – Being an active and transparent leader set up to deliver on our priorities.

Recommendation

That Council adopts 'Strengthening Aboriginal Inclusion in the Glenelg Shire 2026-2030 - Position Statement, Commitments and Actions.'

MOTION

MOVED Cr Carr

That Council adopts 'Strengthening Aboriginal Inclusion in the Glenelg Shire 2026-2030 - Position Statement, Commitments and Actions.'

SECONDED Cr McDonald

CARRIED

FOR: Cr Angelino, Cr Carr, Cr Jowett, Cr McDonald, Cr Stephens and Cr Pepper

AGAINST: Nil

All Councillors signed the 'Strengthening Aboriginal Inclusion in the Glenelg Shire 2026-2030 – Position Statement, Commitments and Actions.'

Attachment List

1. Strengthening Aboriginal Inclusion in Glenelg Shire 2026-2030 - Glenelg Shire Council position statement, commitments and actions [9.3.1 - 6 pages]

9.4. 2026 VICTORIAN LOCAL GOVERNMENT COMMUNITY SATISFACTION SURVEY

Director: Brett Jackson, Director Community Services

Summary

This report has been prepared to enable consideration of the 2026 Community Satisfaction Survey.

Background

The Community Satisfaction Survey program has been undertaken since 1998 providing participating Council's with a snapshot of performance as indicated by residents randomly selected across the municipality.

The survey asks the opinions of local people about the place they live, work and play. Now in its twenty-seventh year, this survey provides insight into the community's views on Council's overall performance, with benchmarking against State-wide and Council groups in the categories below:

- overall performance,
- value for money in services and infrastructure,
- community consultation and engagement,
- decisions made in the interest of the community,
- sealed local roads,
- waste management,
- customer service, and
- overall Council direction.

The 2026 edition was undertaken by JWS research.

Key Information

A total of 400 Glenelg Shire residents were interviewed during the quarterly survey periods. The results are presented in the attachment to this report. The results for Glenelg Shire Council are compared to other large rural Shires and State-wide results for 2026.

Glenelg Shire Survey

The overall performance index score of 52 for Glenelg Shire Council represents a significant nine-point increase from the 2025 result. As outlined in Table 1, all eight core measures recorded improved index scores in 2026, reflecting a positive shift in community satisfaction and perceptions of Council performance. The most notable improvements were in the areas of 'Consultation and Engagement' and 'Community Decisions.'

Summary of core measures

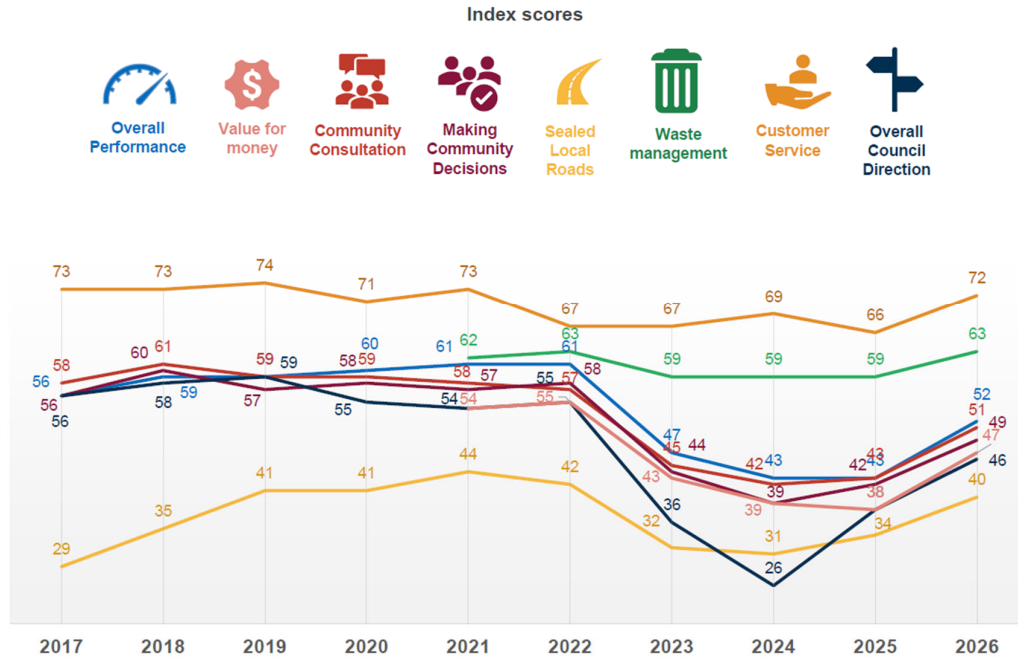


Table 1: Core Measures

J01560 Community Satisfaction Survey 2026 – Glenelg Shire Council

Summary of Glenelg Shire Council performance



Services	Glenelg 2026	Glenelg 2025	Large Rural 2026	Overall 2026	Highest score	Lowest score
Overall performance	52	43	50	57	18-34 years	Heywood residents
Value for money	47	38	44	49	Casterton residents	Heywood residents
Overall council direction	46	38	44	48	Casterton residents	Heywood residents
Customer service	72	66	66	69	18-34 years	Heywood residents
Waste management	63	59	64	69	Casterton residents	35-49 years
Consultation & engagement	51	43	49	53	Casterton residents	Heywood residents
Community decisions	49	42	47	52	Casterton residents	Heywood residents
Sealed local roads	40	34	39	46	35-49 years	50-64 years, Heywood residents

Significantly higher / lower than Glenelg Shire Council 2026 result at the 95% confidence interval. Please see Appendix A for explanation of significant differences.

J W S R E S E A R C H 10

Table 2: Summary of Performance

The data indicates that residents aged 18-34 years expressed the highest satisfaction with Council performance, whereas residents from Heywood recorded comparatively lower satisfaction levels. While the survey does not provide detailed reasons for these responses, the results may assist Council in identifying opportunities to strengthen

community satisfaction through ongoing engagement and continuous improvement initiatives.

A focus for change

Building on the positive improvements recorded across all core measures in 2026, Council has an opportunity to further strengthen community confidence through continued focus on consultation and engagement, community decision-making, and ongoing initiatives that support stronger community connection and responsiveness to local needs.

Risk

Not completing the Community Satisfaction Survey significantly limits Council's ability to understand residents' needs, leading to less-informed decisions. The survey also forms part of Council's reporting requirements to the State Government under the Local Government Performance Reporting Framework (LGPRF).

Finance

Completion of the survey is covered within Council's 2025/26 Budget.

Consultation

After release of the Community Satisfaction Survey 2026, the results will be uploaded to Council's website with a media response and communications provided.

Council and Wellbeing Plan 2025-2029 Alignment

Thriving Towns and Communities - Fostering proud, safe and inclusive communities that support and promote wellbeing and opportunities for all.

Conclusion

This report provides a summary of the results from the 2026 Community Satisfaction Survey. The survey, in addition to providing important information to support our Local Government Performance Reporting Framework (LGPRF) requirements, provides a snapshot of how the community perceives Council's delivery of services.

Recommendation

That Council:

1. Acknowledges receipt of the 2026 Community Satisfaction Survey.
2. Notes the results as they relate to the Glenelg Shire Council.

MOTION**MOVED Cr Pepper****That Council:**

- 1. Acknowledges receipt of the 2026 Community Satisfaction Survey.**
- 2. Notes the results as they relate to the Glenelg Shire Council.**

SECONDED Cr Jowett**CARRIED****FOR:** Cr Angelino, Cr Carr, Cr Jowett, Cr McDonald, Cr Stephens and Cr Pepper**AGAINST:** Nil**Attachment List**

1. JWS Community Satisfaction Survey 2026 Glenelg Shire Council [**9.4.1** - 54 pages]

10. URGENT BUSINESS

Nil.

11. QUESTION TIME

11.1. QUESTIONS TAKEN ON NOTICE AT PREVIOUS MEETING

Nil.

11.2. QUESTIONS FROM MEMBERS OF THE COMMUNITY

Mr Ray Dalziel of Portland asked the following questions:

Please find below three questions I would like to present to Council at the next meeting. I will also be presenting the signed petitions I have gathered that shows the disdain your residents have for this scheme and the way it has been forced upon us.

1. *Why weren't residents in our Shire not consulted over the rollout, subsequent costs or the options available to opt-out of the FOGO Bin Scheme? If so, please present evidence.*

The 2040 Community Vision provided some real evidence that people were asking 'why haven't we got the green bins in our Shire?'. Council started undertaking community consultation after the State Government had its circular economy legislation that passed in 2016. Our engagement started in December 2018 and it. It was subsequently included in Resource Recovery, Waste Minimisation and Management Strategy 2019 -2024. It was also included in the 2025/2026 Budget and has been introduced and endorsed by Council.

Council was part of the roll-out and legislation to ensure we had our bins rolled out by 2027. Hence, in 2026, we have adhered to that and we've rolled them out.

2. *What steps are Council taking to remove bins from residences who do not want or require such services and have no means of returning the bins back to council properly?*

At this time the service is available to all eligible properties within compulsory kerbside collection zones as part of the standardised kerbside waste system. Whether you choose to use the bin or not will not remove the charge from your annual rates charge.

3. *With the current state of our Shire's budget, how does Council justify the hastened rollout of the bins without community consult when the expiry for the scheme is not until 2030?*

Council is committed to environmental sustainability and the rollout of FOGO bins had originally been scheduled for rollout in 2020, but was deferred to 2027.

Council resolved to commence the transition and allow for a staged and managed rollout across the municipality, rather than delaying implementation.

The FOGO rollout and associated costs were included within Council's annual budget process and publicly exhibited through the Draft 2025–2026 Annual Budget process prior to adoption.

12. CONFIDENTIAL REPORTS**Recommendation**

That the Council Meeting be closed to members of the public pursuant to Section 66 of the *Local Government Act 2020*, to consider the following reports:

- 12.1 Children's Services Update
- 12.2 Port of Portland Rating Agreement
- 12.3 ReadyTech Health Manager Licence for the period 1 July 2026 - 30 June 2027
- 12.4 Contract 2025-26-37 Provision of Trade Services to the Glenelg Shire Council
- 12.5 Contract Extension 2021-22-03 Management and Operation of Glenelg Leisure and Aquatic Facilities
- 12.6 Contract 2025-26-23 Refurbishment of the Portland Yacht Club building

MOTION**MOVED Cr Carr**

That the Council Meeting be closed to members of the public pursuant to Section 66 of the *Local Government Act 2020*, to consider the following reports:

- 12.1 Children's Services Update**
- 12.2 Port of Portland Rating Agreement**
- 12.3 ReadyTech Health Manager Licence for the period 1 July 2026 - 30 June 2027**
- 12.4 Contract 2025-26-37 Provision of Trade Services to the Glenelg Shire Council**
- 12.5 Contract Extension 2021-22-03 Management and Operation of Glenelg Leisure and Aquatic Facilities**
- 12.6 Contract 2025-26-23 Refurbishment of the Portland Yacht Club building**

SECONDED Cr Angelino**CARRIED**

FOR: Cr Angelino, Cr Carr, Cr Jowett, Cr McDonald, Cr Stephens and Cr Pepper

AGAINST: Nil

13. RESUMPTION OF PUBLIC MEETING

Following the consideration of confidential items, the Council Meeting will be re-opened to members of the public.

MOTION

MOVED Cr Pepper

That the Council Meeting be opened to members of the public and that the details of items 12.1, 12.2, 12.3, 12.4, 12.5 and 12.6 be released as deemed appropriate by the Chief Executive Officer.

SECONDED Cr Carr

CARRIED

FOR: Cr Angelino, Cr Carr, Cr Jowett, Cr McDonald, Cr Stephens and Cr Pepper

AGAINST: Nil

14. CLOSURE OF COUNCIL MEETING

THERE BEING NO FURTHER BUSINESS, THE MAYOR DECLARED THE MEETING CLOSED AT 6:36 pm.

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