

# ***GLENELG SHIRE***

## ***COUNCIL PLAN 2021 - 2025***

**YEAR THREE ACTION PLAN  
2023/2024**

GLENELG SHIRE



# ACKNOWLEDGEMENT TO COUNTRY

## TRADITIONAL OWNERS

Glenelg Shire Council respectfully acknowledges the traditional lands and waters of the Gunditjmara people, Boandik people, Jardwadjali people and their respective cultural heritages.

Aboriginal and Torres Strait Islander People provide an important contribution to Australia's cultural heritage and identity.

We respectfully acknowledge the Aboriginal and Torres Strait community living throughout the Glenelg Shire and the contribution they make to the Glenelg Shire's prosperity and wellbeing.

COUNCIL HAS IDENTIFIED THE FOLLOWING SIX STRATEGIC PRIORITIES THAT ALIGN TO THE SIX GLENELG 2040 COMMUNITY PLAN THEMES.



### **OUR NATURAL ENVIRONMENT**

Striving towards a carbon neutral future to protect and enhance the natural environment for future generations.



### **OUR EDUCATION, EMPLOYMENT AND INDUSTRY**

Adapting and growing a diverse economy to embrace employment of the future and educational opportunities.



### **OUR HEALTH AND WELLBEING**

Supporting the Glenelg community to thrive by being healthy, inclusive and well.



### **OUR LIFESTYLE, NEIGHBOURHOOD AND CULTURE**

Creating enriched and vibrant lives through experiences, safe and well planned neighbourhoods.



### **OUR ACCESS, TRANSPORT AND TECHNOLOGY**

Making it easier for people to connect in and around the Glenelg Shire.



### **YOUR VOICE, OUR SHARED ACTION**

A highly engaged and capable local government, leading Glenelg to ensure the needs and aspirations of our community are realised.



# MAJOR PROJECTS

MAJOR PROJECTS AND PLANS			
PROJECT	RESPONSIBLE AREA	SUPPORT DEPARTMENT	2023/2024 YEAR ACTION
Portland Foreshore	Assets Department - Project, Planning and Facilities		Continued progression and achievement of milestones per the Grant Agreement.
Cape Bridgewater Infrastructure	Assets Department - Project, Planning and Facilities		Continued progression of the Cape Bridgewater Masterplan.
Portland Employment Precinct	Assets Department - Operations		Continued progression and achievement of milestones per the Grant agreement with Regional Development Victoria.
Multi-Purpose Facility Portland Foreshore	Assets Department - Project, Planning and Facilities		Continued progression and achievement of milestones per the Grant Agreement.
Alexandra Park Upgrade	Assets Department - Project, Planning and Facilities		Continued progression and achievement of milestones per the Grant Agreement.

# PRIORITY PROJECTS

PRIORITY PROJECTS AND PLANS			
PROJECT	RESPONSIBLE AREA	SUPPORT DEPARTMENT	2023/2024 YEAR ACTION
Multi-Purpose Sporting Facility	Assets Department - Project, Planning and Facilities		Seek funding and/or grant opportunities for new facility if the opportunity arises.
Aquatic Strategy Implementation	Assets Department - Project, Planning and Facilities	Community Services Department - Community Wellbeing	Investigate funding opportunities for development of concept and plans in alignment with scoping strategies completed in Year 2.
Arts and Culture Strategy Implementation	Community Services Department - Arts and Culture		Implement Year 1 (2023 / 2024) Arts and Culture Strategy Action Plan. Commence development of Year 2 Action Plan. Development of Public Art Action Plan and Cultural Collection Action Plan prioritising the recommendations outlined in the Preservation Needs Assessment (Cultural Collection).

Portland Renewable Energy Project – Civic Precinct Construct	Assets Department - Project, Planning and Facilities		Staged implementation of planning and construction of District Heating Loop Upgrade.
Tracks and Trails construct	Assets Department - Project, Planning and Facilities		Seek funding and/or grant opportunities to implement Stage 2 of the Portland North Pathways.
Local Freight Roads Project-Portland	Assets Department - Operations		Continue progression and achievement of milestones per the Grant agreement with Regional Development Victoria.

INITIATIVE	RESPONSIBLE AREA	SUPPORT DEPARTMENT	2023/2024 YEAR ACTION
<b>Protect Our Natural Environment</b>			
Review planning scheme to ensure wetlands, rivers and streams areas are clearly outlined.	Corporate Services - Planning		Initiative Complete.
Support programs to identify, protect and celebrate natural waterways, wetlands, estuaries, and cultural heritage sites.	Assets Department - Project, Planning and Facilities	Corporate Services - Planning	Continue to support and liaise with agencies with a focus toward the Fawthrop Lagoon environmental protection and the Southwest Environmental Education Group.
Review and improve the use of planning scheme tools to protect biodiversity on Shire owned or managed land.	Corporate Services - Planning		Initiative Complete.
Work with the Glenelg Hopkins Catchment Management Authority to investigate the extent of flooding and inundation to guide the appropriateness of future development.	Corporate Services - Planning		Undertake a Dartmoor/Nelson flood study.
Explore funding opportunities for weed and vermin eradication.	Assets Department - Project, Planning and Facilities		Continue to implement roadside weed and pest control program in alignment with funding requirements. Continue to monitor grant options.

Review Council's planning and policy controls to ensure they protect and green Glenelg.	Corporate Services - Planning		Pursue and update waterways data in partnership with the GHCMA as data is made available.
Work with partners to ensure natural corridors are spatially mapped and habitat connectivity improved.	Corporate Services - Planning		Support agencies and advocate where applicable.
Review and implement the Domestic Animal Management Plan to ensure responsible pet ownership and control measures.	Corporate Services - Local Laws		Continue implementation of the 2021 - 2025 DAMP.
<b>Prepare Glenelg Shire's response to Victoria's Circular Economy Policy</b>			
Increase energy efficiency of Council buildings, reducing costs and Council's carbon footprint.	Assets Department - Project, Planning and Facilities		Continue to explore cost and energy efficiency as opportunities arise with the Building Maintenance and Project Management teams.
Seek funding to establish a Bioenergy Plant to offset gas for heating public buildings.	Assets Department - Project, Planning and Facilities		Continue to monitor funding opportunities.
Continue to use natural and recycled products for infrastructure projects and ongoing commitment to the Planet Ark Wood Encouragement Policy.	Assets Department - Project, Planning and Facilities		Update Environmental Sustainability Strategy to incorporate the Circular Economy Policy.
Transition fleet to environmentally friendly vehicles and seek renewable alternatives for fuel.	Assets Department - Works Unit		Transition Council light fleet and plant vehicles to environmentally friendly options.

<p>Explore installation of electric vehicle charging stations at Council facilities.</p>	<p>Assets Department - Works Unit</p>		<p>Explore research into charging stations and potential partnerships and seek funding and/or grant opportunities for charging stations.</p>
<p>Implement the Resource Recovery, Waste Minimisation and Management Strategy to:</p> <ul style="list-style-type: none"> <li>• Plan for the introduction of the Victorian Governments “A New Economy (Recycling Victoria)” policy.</li> <li>• Work regionally on kerbside aggregation reforms including Food and Organics Waste Service (FOGO) and glass.</li> <li>• Prepare for soft plastic reform introduction in 2023.</li> <li>• Advocate for the State Government transition planning, education and change grants.</li> <li>• Provide education and incentives for residents to compost green waste at home/work.</li> <li>• Continue the rehabilitation and monitoring of landfill sites, whilst maintaining separation distances.</li> <li>• Provide Container Deposit sites.</li> </ul>	<p>Assets Department - Project, Planning and Facilities</p>	<p>Glenelg Futures - Digital Glenelg</p>	<p>Implement action plans for the introduction of the Victorian Government's “A New Economy (Recycling Victoria)” policy.</p> <p>Work regionally on kerbside aggregation reforms including Food and Organics Waste Service (FOGO) and glass.</p> <p>Develop and implement Kerbside Collection and Processing Contracts for Waste Services.</p> <p>Advocate for the State Government transition planning, education and change grants.</p> <p>Continue the rehabilitation and monitoring of landfill sites.</p> <p>Finalise and implement the waste education strategy.</p> <p>Support agencies for the implementation of the container deposit scheme.</p>





INITIATIVE	RESPONSIBLE AREA	SUPPORT DEPARTMENT	2023/2024 YEAR ACTION
<b>Increase the Economic value of regional food and fibre production within the Shire.</b>			
Support Southern Rural Water, Wannon Water and Glenelg Hopkins Catchment Management Authority to advocate for increased ground water usage.	CEO Department - Economic Development		Support relevant regional bodies in their advocacy for increased groundwater usage.
Create a Glenelg Shire Council Food and Fibre Strategy to realise the potential of the food and fibre industry in Glenelg.	CEO Department - Economic Development		Implement the Food and Fibre Strategy.
Partner with Great South Coast Food and Fibre Council to grow and support the region's primary producers.	CEO Department - Economic Development		Continue to support the work of Food and Fibre Great South Coast and ensure Council's own Food and Fibre Strategy is in alignment with current priorities of the local peak body.
Continue to support the Great South Coast Designated Area Migration Agreement (DAMA) to attract skilled workers to the region.	CEO Department - Economic Development		Partner with Warrnambool City Council and neighbouring Councils to co-develop a new Designated Area Migration Agreement (DAMA) for 2024 and beyond.

Work with Agriculture Victoria, sector peak bodies and associations to support accessibility of training in agricultural best practice.	CEO Department - Economic Development		Promote training and upskilling opportunities to local producers through local partnerships, including innovative programs such as AgFutures.
Explore funding opportunities to ensure saleyards infrastructure is fit for purpose and enhance online sales and connectivity.	CEO Department - Economic Development		Continue to progress Auctions Plus online platform. Seek funding for upgrades to the facility.
<b>Build on Glenelg Shire's tourism to create culturally appropriate and high value experiences with tourism industry participants and community organisations</b>			
Create regional tourism campaigns to encourage visitation across the townships.	CEO Department - Tourism and Events		Develop partnerships with local committees, businesses, and tourism operators to support collaborative marketing initiatives.
Continue to improve and invest in the delivery of the Tracks and Trails Strategy.	Community Services Department - Community Wellbeing	Assets Department - Project, Planning and Facilities	Seek funding and/or grant opportunities for implementation of Tracks and Trails Strategy.  Refine priority deliverables within the Tracks and Trails strategy.

<p>Support the Gunditj Mirring Traditional Owners Corporation, Gunditjmara People, and local Aboriginal Community in their work to preserve and promote the Budj Bim Cultural Landscape and to share the history and significance of their ancestral lands through the review and implementation of the Shire's Aboriginal Partnership Agreement.</p>	<p>Community Services Department - Community Wellbeing</p>		<p>Work with the Aboriginal Partnership to deliver initiatives that align to the agreed actions of the Partnership Agreement 2023 - 2028.</p>
<p>Work with Federal and State Government to progress the rail trail projects.</p>	<p>Community Services Department - Community Wellbeing</p>		<p>Seek funding and/or grant opportunities for implementation of Tracks and Trails Strategy.</p>
<p>Collaborate with Great Ocean Road Regional Tourism (GORRT) and Limestone Coast Tourism to increase marketing of the Shire.</p>	<p>CEO Department - Tourism and Events</p>		<p>Work with GORRT to develop the Strategic Masterplan and Destination Action Plans for 2024-2027. Continue to partner with Limestone Coast Mixed Dozen Wine Trail.</p>
<p>Recognising land owned by Traditional Owners through the planning scheme to enable these sites to be managed in a culturally sensitive way.</p>	<p>Corporate Services - Planning</p>		<p>Regular consultation with GMTOAC to assist in continuation of land management in a culturally sensitive way.</p>

## Support educational pathways that promote lifelong learning

<p>Deliver quality childcare and kindergarten services to meet the needs of the community across the Shire.</p>	<p>Community Services Department - Children's Services</p>		<p>Continue to implement identified areas for improvement from the National Quality Standard Assessment and Rating Reports.</p> <p>Review Kathleen Milikan Centre service model study recommendations.</p>
<p>Continue to work with education and health partners to increase engagement in playgroups and three-year-old kinder programs.</p>	<p>Community Services Department - Children's Services</p>		<p>Continue to promote the benefits of 3-year-old kindergarten to families.</p> <p>Continue to promote kindergarten using social media platforms.</p> <p>Continue to support Portland District Health with the promotion of Supported Playgroups to targeted families.</p>
<p>Undertake a feasibility study into the expansion of the Portland Child and Family complex to meet the demand for service and improve the financial viability through places offered.</p>	<p>Community Services Department - Children's Services</p>		<p>Review the Portland Child and Family Complex service model study recommendations.</p>
<p>Support families and agencies to access programs and continue to enhance the Central Enrolment Process for Children's Services.</p>	<p>Community Services Department - Children's Services</p>		<p>Initiative Complete.</p>

Provide leadership support to Beyond the Bell, Stepping Stones and other initiatives to encourage educational attainment across the Shire at all key transition points.	Community Services Department - Children's Services		Continue to partner with Beyond the Bell and Stepping Stones program.
Expand library outreach services to extend the reach across the Shire and continue to deliver contemporary library resources and programs.	Community Services Department - Library and Information Services		Continue to seek Library outreach opportunities within local community events.
Support groups and community organisations that encourage lifelong learning.	Community Services Department - Library and Information Services		Partner and support with organisations and community groups to conduct programs and events to all age groups across the Shire.
Expand the traineeship and apprenticeship program within Glenelg Shire Council.	CEO Department - Organisational Development		Continue to broaden the scope of trainee and apprenticeship programs across the Organisation in line with the Glenelg Shire Workforce Plan.
Provide Aboriginal educational scholarships.	Community Services Department - Community Wellbeing		Work with Aboriginal Partnership to determine suitable methods of vocational support for Aboriginal students.



Continue to support the Future Leaders of Industry Program.	Community Services Department - Community Wellbeing		Provide annual financial support and professional development opportunities to the program via Glenelg and Southern Grampians, Local Learning and Employment Network.
Work with educational providers to harness the demand for construction, early childhood educators, independent living, agriculture, and manufacturing sectors in line with skills commission report.	Community Services Department - Children's Services	CEO Department - Economic Development	Promote employment in the early childhood sector partnering with South West TAFE, Westvic, WDEA and The Glenelg Southern Grampians Local Learning and Employment Network.  Continue to explore and advocate for opportunities to upskill early childhood educators.
<b>Support businesses within the Glenelg Shire</b>			
Implement a system to offer targeted support, training, and relevant information to local businesses.	CEO Department - Economic Development		Build out the Monitor CRMS system across Council for greater usage and uptake.  Continue to partner with organisations to offer annual Stakeholder Forum and Business Capability Workshops to engage businesses and provide targeted support and learning.
Support the development of digital hubs/shared workspaces through the region.	CEO Department - Economic Development		Investigate opportunities in Libraries across the shire for expanding study and temporary work and/or meeting spaces.

<p>Provide minor financial grants to support small business (e.g., facade upgrades, business planning and development).</p>	<p>CEO Department - Economic Development</p>		<p>Finalise Retail Facade Improvement Program, including acquittals for all remaining projects.</p>
<p>Explore opportunities to activate vacant or empty shop fronts throughout Glenelg.</p>	<p>CEO Department - Economic Development</p>	<p>Community Services Department - Arts and Culture</p>	<p>Seek funding and/or grant opportunities to incentivise new and existing businesses.</p> <p>Explore opportunity to create shop front displays and creative approaches into existing programming and promotion targets.</p>



INITIATIVE	RESPONSIBLE AREA	SUPPORT DEPARTMENT	2023/2024 YEAR ACTION
<b>Plan and monitor municipal public health</b>			
Develop and deliver an Annual Action Plan and Report for the Municipal Public Health and Wellbeing Plan.	Community Services Department - Community Wellbeing		Work with partners and stakeholders to report on the Year 2 Action Plan and develop the Year 3 Action Plan.
Implement a biennial survey during years 2 and 4 to measure progress initiatives of the Municipal Public Health Plan.	Community Services Department - Community Wellbeing		Distribute the Health and Wellbeing survey across the Glenelg Shire and collate results to help determine a base line for understanding the impact of health and wellbeing initiatives.  The same survey will be replicated in Year 4 of the Municipal Public Health and Wellbeing Plan to provide comparative data.
Develop a framework to support our ageing population across the Shire.	Community Services		Initiative Complete.
Conduct an annual satisfaction survey with families to understand the level of satisfaction with Maternal and Child Health Services and identify areas for improvement.	Community Services Department - Children's Services		Continue to conduct annual satisfactions surveys with all children's services users across the Shire.  Implement identified areas of improvement.  Monitor Portland District Health feedback from service users.

<p>Monitor delivery of the Maternal and Child Health and Early Years Immunisation Programs against the contract management requirements.</p>	<p>Community Services Department - Children's Services</p>		<p>Review and renewal of the Provision of Maternal Child Health contract for 2023/2024.</p> <p>Attend monthly contract management meetings for data reporting including LGPRF.</p>
<p>Continue to provide First Time Parent Groups (FTPG's), appropriate childcare and high-quality kindergarten services to 0–5-year-olds across the Shire.</p>	<p>Community Services Department - Children's Services</p>		<p>Support Portland District Health to continue to promote participation in Maternal and Child Health First Time Parents Groups.</p> <p>Kindergarten and Long Day Care Services enrolment processes to be promoted to participants.</p>
<p><b>Enhance physical health and emotional wellbeing</b></p>			
<p>Work with existing clubs and community organisations to deliver other social recreation opportunities.</p>	<p>Community Services Department - Community Wellbeing</p>		<p>Implement the incentives policy to support sustainability of local clubs and to encourage recreation and engagement in sport of population groups like All Abilities, Women in Sport, and Active Ageing.</p>
<p>Incentivise events to provide healthy food options reflective of funding criteria.</p>	<p>CEO Department - Tourism and Events</p>		<p>Redevelop the community grants criteria with events specific criteria focusing on larger scale weighting for those with healthy food options.</p>

Work with sports clubs to provide healthy food options at training and game days.	Community Services Department - Community Wellbeing		Support clubs to engage with the Vic Kids Eat Well Health Program to support small bite changes and provide healthy food options.
Support increased food security by providing additional access points and frequency of food share distribution initiatives across the Shire.	Community Services Department - Community Wellbeing		Work with Food Share Organisations to increase access points and knowledge of free and low-cost food options across the Shire.
Advocate for additional mental and allied health services across the Shire.	Community Services Department - Community Wellbeing		Participate in Portland Headspace Advisory Committee and engage in local and regional consultations under mental health reforms.

### **Supporting safe, engaged, and inclusive communities**

Carry out Gender Impact Assessments across the delivery of services, assets, policy development and projects that Council delivers.	Community Services Department - Community Wellbeing	CEO Department - Organisational Development	Conduct a minimum of 6 Impact Assessments on organisational projects, policies, and programs to identify and address barriers to equity and access.
Deliver programs that support gender equality and the prevention of family violence.	Community Services Department - Community Wellbeing		Implement recommendations from Impact Assessments where viable.  Deliver annual 16 Days of Action events and programs.
Explore the use of oval lighting to create safer places to walk/run when ovals are not being used for formal sporting activities.	Community Services Department - Community Wellbeing		Promote after-hours availability and/or programs for the public to utilise recent lighting upgrades at ovals for informal exercise and social recreation opportunities.



Support community led projects and events to increase social connection within neighbourhoods.	Community Services Department - Community Wellbeing		Support community led projects in Heywood under Vic Health funding. Provide support to community organisations to facilitate sustainable events.
Recognise and support volunteer organisations.	CEO Department - Tourism and Events		Continue to host Annual Volunteer week to recognise individuals and organisations. Promote Listening Post drop in sessions as means to engage and support volunteer organisations. Continue to support volunteer organisations at Civic Events.
Explore funding opportunities to improve community safety within the Shire.	Community Services Department - Community Wellbeing	Assets Department - Project, Planning and Facilities	Respond to community concerns as they arise around Safety issues, seeking funding where required to address.
Support placement opportunities for young people within various volunteer organisations, Council events and programs.	Community Services Department - Community Wellbeing		Engage with young people shire wide through volunteer opportunities in civic and community events and programs.



INITIATIVE	RESPONSIBLE AREA	SUPPORT DEPARTMENT	2023/2024 YEAR ACTION
<b>Prepare and plan for the changing housing needs for Glenelg's population</b>			
Prepare structure plans for Dartmoor, Heywood, Narrawong and Nelson to review existing land uses and provide direction for future use.	Corporate Services - Planning		Prepare the Narrawong and Dutton Way Structure Plans.
Prepare guidelines to assist residents/developers to understand the requirements of building and investing in Glenelg.	Corporate Services - Planning	CEO Department - Economic Development	Promote Heritage Guidelines to improve understanding of building and investing in the Shire.
Adopt the draft Portland Strategic Framework Plan and draft Rural Land Strategy to provide a coordinated approach to the use and development of urban and rural land.	Corporate Services - Planning		Undertake strategic work to review the rural conservation zone 2 and investigate the introduction of the farming zone 2 and rural living zone.
Prepare a housing strategy to encourage and increase housing choice, diversity, and affordability to meet population forecasts and objectives.	Corporate Services - Planning		Participate in the Barwon South West "Key Worker Housing" Project to deliver housing strategy.

<b>Deliver Fit for Purpose Multiuse Facilities</b>			
Continue to replace, renew, and consolidate council owned assets to ensure facilities are financially viable, fit for purpose and multiuse.	Assets Department - Asset Management		Develop service plans to determine the future state based on financial viability and community needs of council owned and managed assets.
Develop and implement a Library Strategy to ensure Library facilities are contemporary, fit for purpose and multiuse.	Community Services Department - Library and Information Services		Implementation the Year 3 Action Plan of the Glenelg Libraries Strategic Plan 2021-2026.
<b>Enhance Council's ongoing relationships with the Traditional Owners of the region</b>			
Prepare and implement a framework for project managers to consider opportunities for cultural representation in projects.	Assets Department - Project, Planning and Facilities		Progression of the Asset Project Management Framework and continued engagement with GMTOAC on all relevant infrastructure projects.
Codesign and implement an Aboriginal Partnership Plan with Aboriginal partners.	Community Services Department - Community Wellbeing		Develop a briefing paper to present to GMTOAC Board for approval regarding use of language and culture for multiple projects under the partnership.
<b>Deliver experiences to enrich community life</b>			
Consider opportunities for nature-based play, outdoor fitness and informal recreation through playgrounds and skate parks across the Glenelg Shire.	Community Services Department - Community Wellbeing	Community Services Department - Arts and Culture	Implement the Playground Management Plan and Open Space Strategy.

<p>Develop a Creative Strategy, linked to the Great South Coast Creative Industries Strategy to inform artistic and cultural projects, programming and activities across the Shire.</p>	<p>Community Services Department - Arts and Culture</p>		<p>Implement Year 1 (2023 / 2024) Arts and Culture Strategy Action Plan.</p> <p>Commence development of Year 2 Action Plan.</p> <p>Development of Public Art Action Plan and Cultural Collection Action Plan prioritising the recommendations outlined in the Preservation Needs Assessment (Cultural Collection).</p>
<p>Embed the Public Art Masterplan into the planning, design and procurement of infrastructure projects and public spaces.</p>	<p>Community Services Department - Arts and Culture</p>	<p>Assets Department - Project, Planning and Facilities</p>	<p>Collaborate with Assets to formalise a selection of medium to long term projects where public art planning is imbedded in project management.</p> <p>Ensure that public art considerations are embedded within the Project Management Framework.</p>
<p>Review and deliver key elements of the Civic Precinct Masterplan.</p>	<p>Assets Department - Project, Planning and Facilities</p>		<p>Review the Civic Precinct Masterplan and seek funding and/or grant opportunities.</p>
<p>Explore funding opportunities to support access to recreational and commercial fishing within the Port of Portland and other waterways within the Shire.</p>	<p>CEO Department - Economic Development</p>		<p>Seek funding and/or grant opportunities.</p>



# OUR ACCESS, TRANSPORT AND TECHNOLOGY

INITIATIVE	RESPONSIBLE AREA	SUPPORT DEPARTMENT	2023/2024 YEAR ACTION
<b>Increase access, transport availability and transport options</b>			
Continue to investigate improvement to public transport connections into and within Glenelg.	CEO Department - Economic Development		Review active transport solutions and advocate for funding.
Advocate for the reintroduction of a regular passenger service to and from Portland Airport.	CEO Department - Economic Development	Assets Department - Airport	Continue to explore opportunities and advocate for a regular air passenger service.
Support a passenger services feasibility study (i.e., local bus network, regional services, including express, to and between Adelaide, Geelong, Melbourne).	CEO Department - Economic Development		Continue to explore opportunities and advocate for enhanced connectivity in passenger transport links.
Support a feasibility study for connectivity to rail services from Warrnambool in response to the Grampians and Barwon South West Region Passenger Services Cost Feasibility Study (2017).	CEO Department - Economic Development		Continue to explore opportunities and advocate for enhanced connectivity in passenger transport links.



<b>Increase digital connectivity</b>			
Increased digital connectivity and infill of mobile blackspots throughout the Shire.	Glenelg Futures - Digital Glenelg		Seek funding and/or grant opportunities for improved connectivity both directly and through Great South Coast Regional Partnerships and the South West Victoria Alliance.
Continue to deliver the Digital Glenelg Implementation Plan and Program Roadmap.	Glenelg Futures - Digital Glenelg		Commence phase 3 of Implementation Plan and Program Roadmap.
<b>Improve the efficiency and safety of moving freight</b>			
Continue to support the Rail Freight Alliance to improve rail upgrades (including Maroona to Portland line).	CEO Department - Economic Development		Continue to advocate for improvements to the rail network via the Rail Freight Alliance.
Support Glenelg Shire initiatives contained within the State Government - Victorian Freight Plan.	CEO Department - Economic Development		Continue to investigate and implement relevant actions and initiatives within the Victorian Freight Plan.
Identify and investigate improvements to the Henty Highway to improve the ability of oversized freight to be transported to and from the Port of Portland.	CEO Department - Economic Development		Continue to advocate for improvements via the Green Triangle Action Plan Monitoring Group, Regional Roads Victoria, and Department of Transport.
Work with all key stakeholders to repair and upgrade key freight routes as detailed in the Green Triangle Freight Action Plan, Roads of Strategic Importance, and the Victorian Freight Plan.	CEO Department - Economic Development		Continue to advocate for repair and upgrades to priority freight routes in partnership with key stakeholders.

Explore funding opportunities for safer roads.	Assets Department - Operations		Continue to advocate for safety improvements by seeking funding opportunities as they arise.
Work with key stakeholders to increase road safety and improve driver behaviour within the Shire.	Community Services Department - Community Wellbeing		Continue to engage driver mentors and learner drivers into the Glenelg L2P program.
<b>Increase active transport use</b>			
Review and develop Active Transport Plans to identify opportunities for active transport use and connectivity.	Community Services Department - Community Wellbeing	Assets Department - Project, Planning and Facilities	Investigate opportunity to implement Wayfinding Signage in alignment with Tracks and Trails Strategy.
Investigate lighting for leisure tracks and trails in urban areas to increase use.	Community Services Department - Community Wellbeing	Assets Department - Project, Planning and Facilities	Continue to Seek funding and/or grant opportunities in alignment with Council Plans and Strategies.
Seek funding to implement local trails as identified in the Glenelg Tracks and Trails strategy.	Community Services Department - Community Wellbeing	Assets Department - Project, Planning and Facilities	Continue to Seek funding and/or grant opportunities in alignment with Council Plans and Strategies. Review prioritisation of actions within the Tracks & Trails Strategy.
Expand the pedestrian footpath and crossing network.	Assets Department - Project, Planning and Facilities		Seek funding opportunities in line with relevant strategies.

**Enhance the use of technology to improve services, infrastructure and facilities provided**

<p>Prioritise services, infrastructure, and assets for the investment in smart city technology.</p>	<p>Glenelg Futures - Digital Glenelg</p>		<p>Continue delivery of Smart City technology framework and delivery of projects that enhance the use of technology and improve services and new facilities including the foreshore and multi-purpose building.</p>
<p>Explore options to record visitation data along the Great South West Walk to understand investment required.</p>	<p>CEO Department - Tourism and Events</p>	<p>Glenelg Futures - Digital Glenelg</p>	<p>Possible data collection methods to be explored including I.o.T.</p>
<p>Invest in Internet of Things infrastructure.</p>	<p>Glenelg Futures - Digital Glenelg</p>	<p>Assets Department - Project, Planning and Facilities</p>	<p>Advocate for the utilisation of smart technologies and identify opportunities for the inclusion in projects and infrastructure in collaboration with Assets department.</p>



INITIATIVE	RESPONSIBLE AREA	SUPPORT DEPARTMENT	2023/2024 YEAR ACTION
<b>Apply good governance and leadership to strategic decision-making</b>			
Implement and monitor the Community Engagement Policy and Framework.	Community Services Department - Community Wellbeing		Upskill Council staff via training and improved internal processes to assist with implementation of the Community Engagement Policy and Framework to ensure efficient and effective community engagement takes place.
Within budget and funding constraints, implement initiatives identified within the 2040 Community Plan and Vision.	Community Services Department - Community Wellbeing		Embed 2040 initiatives in to annual Council Plan action plan.
Implement deliberative engagement programs in line with Council's legislative requirements.	Community Services Department - Community Wellbeing		Undertake deliberative engagement practices using the IAP2 Spectrum of Engagement, for projects and initiatives of significant importance or impact on the community.
Explore live streaming and recording functionality of Council Meetings.	Corporate Services	Glenelg Futures - Information Technology	Initiative Complete.
Create a Data Hub to catalogue, use and reuse data collected through research and consultation programs.	Glenelg Futures - Digital Glenelg		Implementation of data management policies and framework, improve reporting capabilities utilising PowerBI.

**Strengthen our regional reach and understanding of townships**

Continue to work in partnership with peak bodies across the region.	CEO Department - Economic Development		Maintain existing partnerships with peak bodies across the region, ensuring Council maintains a strong presence.
Continue to hold Council Meetings across the Shire where possible.	Corporate Services		Allocate 2 Council meetings for the financial year in locations outside of Portland.
Hold Listening Posts across the Shire.	Community Services Department - Community Wellbeing		Promote and deliver annual Listening Post calendar.
Develop and implement a program to actively promote the type and status of infrastructure projects across the Shire.	Assets Department - Project, Planning and Facilities		Report and update on the status of infrastructure projects across the Shire via a variety of engagement tools.



 **PORTLAND CUSTOMER SERVICE CENTRE**  
71 Cliff Street, Portland

 **CASTERTON CUSTOMER SERVICE CENTRE**  
67 Henty Street, Casterton

 **HEYWOOD CUSTOMER SERVICE CENTRE**  
77 Edgar Street, Heywood

 PO Box 152 Portland 3305

 1300 GLENELG (1300 453 635)

 [enquiry@glenelg.vic.gov.au](mailto:enquiry@glenelg.vic.gov.au)

 [www.glenelg.vic.gov.au](http://www.glenelg.vic.gov.au)

