

# ***GLENELG SHIRE***

## ***COUNCIL PLAN 2021 - 2025***

QUARTER 3 REPORT  
2023 - 2024

GLENELG SHIRE







# **ACKNOWLEDGEMENT TO COUNTRY**

## **TRADITIONAL OWNERS**

**Glenelg Shire Council respectfully acknowledges the traditional lands and waters of the Gunditjmara people, Boandik people, Jardwadjali people and their respective cultural heritages.**

**Aboriginal and Torres Strait Islander People provide an important contribution to Australia's cultural heritage and identity.**

**We respectfully acknowledge the Aboriginal and Torres Strait community living throughout the Glenelg Shire and the contribution they make to the Glenelg Shire's prosperity and wellbeing.**

## OVERVIEW OF REPORT

THE ICONS BELOW ARE USED THROUGHOUT THIS REPORT AS A KEY TO REPRESENT THE PROGRESSION STAGES OF EACH TASK, PROJECT OR OBJECTIVE IDENTIFIED BY THE GLENELG SHIRE COUNCIL.



### **Achieved**

The Achieved icon will be used when a project/plan has been successfully completed.



### **Delayed**

The Delayed icon will be present in this report when a project/plan has been identified as postponed, not on track or redefined.



### **In Preparation**

The In Preparation icon will be used in this report when a project/plan is in its planning stage and the details are being prepared.



### **On Track**

The On Track icon will be used when a project/plan is progressing, and is likely to achieve what is required within the time identified in the scheduling plan.






### **Ahead of Schedule**

The Ahead of Schedule icon will be used when a project/plan is likely to be completed earlier than planned.



## MAJOR PROJECTS

The below table provides an update on major projects as identified in the Council Plan 2021-2025

PROJECT	UPDATE	STATUS
Portland Foreshore	<p>Lighting Installation The Marine and Coastal Act consent has been approved by DEECA. Materials have been delivered to site. The tender for installation has been awarded and preliminary installation planning underway.</p> <p>Ceremonial Dance Space The Marine and Coastal Act consent has been approved by DEECA. The tender for construction is currently advertised.</p>	
Cape Bridgewater Infrastructure	<p>Project progression is in line with the required achievement milestones within the Grant Agreement.</p> <p>Stage 2 construction is nearing completion. Some changes were required to be made to the middle carpark. All concrete pathways, timber boardwalks, BBQ area and seating are complete. Council is currently waiting for appropriate weather for vegetation planting.</p>	
Portland Employment Precinct	<p>Project progression is in line with the required achievement milestones within the grant agreement.</p> <p>Intersection and road works are currently being tendered.</p>	

Multi-purpose Facility –  
Portland Foreshore

Project progression is in line with the required achievement milestones within the Grant Agreement.

The Multipurpose Building consultation process is complete with Council endorsing the location. Designs are complete. The Marine and Coastal Act consent application has been submitted, and the tender documentation will be released early in the fourth quarter.

Alexandra Park Upgrade

The Alexandra Park Upgrade Project is complete.



Achieved



Delayed



In Preparation







On Track



Ahead of Schedule

## PRIORITY PROJECTS

The below table provides an update on priority projects as identified in the Council Plan 2021-2025

PROJECT	UPDATE	STATUS
Multi-Purpose Sporting facility	No applicable funding opportunities have arisen in this reporting period. Council continues to monitor and review funding opportunities.	
Aquatic Strategy Implementation	No applicable funding opportunities have arisen in this reporting period. Council continues to monitor and review funding opportunities.	
Arts & Culture Strategy Implementation	Implementation of the Year 1 Arts and Culture Strategy Action Plan is currently being reviewed. Development of a Year 2 Action Plan is expected to commence in the fourth quarter.	
Portland Renewable Energy Project – Civic Precinct Construct	Designs are complete and material orders for stage 1 and 2 Thermal Loop upgrade have been received. The tender documents for installation works are currently being reviewed to be issued for tender.	

Tracks & Trails Construct

Funding was secured for the construction of stage 2 of the Portland North Pathway.  
The tender for construction has been awarded, with preliminary works being prepared.



Local Freight Roads Project-  
Precinct

Project progression is in line with the required achievement milestones within the Grant Agreement.  
The Fitzgerald St - Portland, Heathfield Lindsay Rd and Mumbannar Wanwin Rd components have been awarded. Pre construction and construction activities have commenced.



Achieved



Delayed



In Preparation



On Track



Ahead of Schedule

## STRATEGIC PRIORITY

COUNCIL HAS IDENTIFIED THE FOLLOWING STRATEGIC PRIORITIES THAT ALIGN TO THE SIX GLENELG 2040 COMMUNITY PLAN THEMES. THE BELOW TABLES PROVIDE UPDATES ON EACH OF THE PRIORITIES.



### ***OUR NATURAL ENVIRONMENT***

Striving towards a carbon neutral future to protect and enhance the natural environment for future generations.



### ***OUR EDUCATION, EMPLOYMENT AND INDUSTRY***

Adapting and growing a diverse economy to embrace employment of the future and educational opportunities.



### ***OUR HEALTH AND WELLBEING***

Supporting the Glenelg community to thrive by being healthy, inclusive and well.



### ***OUR LIFESTYLE, NEIGHBOURHOOD AND CULTURE***

Creating enriched and vibrant lives through experiences, safe and well planned neighbourhoods.



### ***OUR ACCESS, TRANSPORT AND TECHNOLOGY***

Making it easier for people to connect in and around the Glenelg Shire.







### ***OUR VOICE AND ACTION***

A highly engaged and capable local government, leading Glenelg to ensure the needs and aspirations of our community are realised.





INITIATIVE	ACTION	UPDATE	STATUS
<b>Protect Our Natural Environment</b>			
Review planning scheme to ensure wetlands, rivers and streams areas are clearly outlined.	Initiative Completed in Year 2 of the Council Plan	Initiative Complete.	
Support programs to identify, protect and celebrate natural waterways, wetlands, estuaries, and cultural heritage sites.	Continue to support and liaise with agencies with a focus toward the Fawthrop Lagoon environmental protection and the South West Environmental Education Group.	<p>Council have been working closely with Glenelg Hopkins CMA during the Roadside Weed and Pest Control program that is being undertaken.</p> <p>Collaboration continues with GMTOAC regarding cultural heritage in project development and implementing Cultural Heritage Inductions.</p> <p>GHCMA and Council are working on noxious weed control within Wollock Swamp.</p>	
Review and improve the use of planning scheme tools to protect biodiversity on Shire owned or managed land.	Initiative Completed in Year 2 of the Council Plan	Initiative Complete.	
Work with the Glenelg Hopkins Catchment Management Authority to investigate the extent of flooding and inundation to guide the appropriateness of future development.	Undertake a Dartmoor/Nelson flood study.	Work continues on the Dartmoor and Nelson Flood Study. Flood modelling has been completed and peer reviewed. The final Hydrology & Hydraulic Model Report is being prepared to inform draft planning scheme mapping.	

Explore funding opportunities for weed and vermin eradication.	<p>Continue to implement roadside weed and pest control program in alignment with funding requirements.</p> <p>Continue to monitor grant options.</p>	<p>Funding for the Roadside Weed and Pest Control has been received and works are nearing completion under the program. RHDV K5 virus obtained, and a release program coordinated with residents.</p> <p>The Roadside Weeds and Pest Program Control Plan 2023-2026 has been adopted by Council and is currently being programmed.</p>	
Review Council's planning and policy controls to ensure they protect and green Glenelg.	Pursue and update waterways data in partnership with the GHCMa as data is made available.	There have been no changes to data this quarter. Council will continue to work in partnership with Glenelg Hopkins CMA to ensure updates are made as the data becomes available.	
Work with partners to ensure natural corridors are spatially mapped and habitat connectivity improved.	Support agencies and advocate where applicable.	No further actions have been undertaken this quarter.	
Review and implement the Domestic Animal Management Plan to ensure responsible pet ownership and control measures.	Continue implementation of the 2021 - 2025 DAMP	<p>More than 5000 animal registration renewals have been issued to owners. Approximately 350 outstanding registrations from 2023 have been followed up, allowing our database to be updated and payment received.</p> <p>Patrols of the Portland foreshore and Nunn's beach areas have increased with weekend patrols being undertaken to ensure responsible pet ownership and dogs on leash during peak periods.</p> <p>A cat trap program is being developed to address stray and unwanted cats in identified problematic areas in Portland.</p> <p>Council's Animal Welfare Centre assisted with approximately 154 animals during the quarter with 54 reunited with their owners.</p>	

## Prepare Glenelg Shire's response to Victoria's Circular Economy

Increase energy efficiency of Council buildings, reducing costs and Council's carbon footprint.	Continue to explore cost and energy efficiency as opportunities arise with the Building Maintenance and Project Management teams.	<p>Energy efficient LED lighting is being installed on the Portland Foreshore, utilising controlled sensors to reduce energy consumption.</p> <p>Council continues to provide support and input into energy reduction measures through project and building teams. Support was provided on the design of the Multipurpose Building, Portland Gymnastics and Maintenance at the Portland Leisure and Aquatic Centre.</p>	
Seek funding to establish a Bioenergy Plant to offset gas for heating public buildings.	Continue to monitor funding opportunities.	<p>No applicable funding opportunities have arisen in this reporting period.</p> <p>Council continues to monitor and review funding opportunities.</p>	
Continue to use natural and recycled products for infrastructure projects and ongoing commitment to the Planet Ark Wood Encouragement Policy.	Update Environmental Sustainability Strategy to incorporate the Circular Economy Policy.	<p>Reviews and updates to relevant internal procedures have been completed and will sit within the Environmental Strategy as key documents. The previous Strategy was audited through the audit committee with recommendations given which will be considered in the development.</p> <p>Further reviews into Carbon Reduction policies are to be undertaken. A report to Executive Team is scheduled for 2024 to seek recommendation to undertake the development of the strategy.</p>	
Transition fleet to environmentally friendly vehicles and seek renewable alternatives for fuel.	Transition Council light fleet and plant vehicles to environmentally friendly options.	<p>Five Hybrid vehicles have been purchased for Council Pool vehicles, and future purchase options continue to be explored. Exploration for the potential for Heavy Plant vehicles will continue.</p>	

Explore installation of electric vehicle charging stations at Council facilities.	Explore research into charging station and potential partnerships and seek funding and/or grant opportunities for charging stations.	No applicable opportunities have arisen in this reporting period. Council will continue to explore options and funding opportunities.	
<p>Implement the Resource Recovery, Waste Minimisation and Management Strategy to:</p> <ul style="list-style-type: none"> <li>Plan for the introduction of the Victorian Governments "A New Economy (Recycling Victoria)" policy.</li> <li>Work regionally on kerbside aggregation reforms including Food and Organics Waste Service (FOGO) and glass.</li> <li>Prepare for soft plastic reform introduction in 2023.</li> <li>Advocate for the State Government transition planning, education, and change grants.</li> <li>Provide education and incentives for residents to compost green waste at home/work.</li> <li>Continue the rehabilitation and monitoring of landfill sites, whilst maintaining separation distances.</li> <li>Provide Container Deposit sites.</li> </ul>	<p>Implement action plans for the introduction of the Victorian Governments "A New Economy (Recycling Victoria)" policy. Work regionally on kerbside aggregation reforms including Food and Organics Waste Service (FOGO) and glass. Develop and implement Kerbside Collection and Processing Contracts for Waste Services. Advocate for the State Government transition planning, education, and change grants. Continue the rehabilitation and monitoring of landfill sites. Finalise and implement the waste education strategy. Support agencies for the implementation of the container deposit scheme.</p>	<p>Implementation of the Victorian Governments 'A New Economy' continues to progress.</p> <p>Kerbside reforms have been built into the recently tendered Waste Collection contracts and final transition plans have been submitted to the State Government.</p> <p>All Waste Collection Services, Haulage and Disposal and Environmental Monitoring Contracts have been awarded and currently being implemented.</p> <p>Waste Education Strategy has been completed with Community Consultation and implementation scheduled for 2024.</p> <p>The Container Deposit Scheme has been activated by the State Government and Council continues to provide support.</p>	



Achieved



Delayed



In Preparation



On Track





Ahead of Schedule






INITIATIVE	ACTION	UPDATE	STATUS
<b>Increase the Economic value of regional food fibre production within the Shire</b>			
Support Southern Rural Water, Wannon Water and Glenelg Hopkins Catchment Management Authority to advocate for increased ground water usage.	Support relevant regional bodies in their advocacy for increased groundwater usage.	Council continues to support Southern Rural Water, Wannon Water and Glenelg Hopkins Catchment Management Authority to advocate for increased ground water usage.	
Create a Glenelg Shire Council Food and Fibre Strategy to realise the potential of the food and fibre industry in Glenelg.	Implement Food and Fibre Strategy.	Further review of the strategy was undertaken and will be presented to Council in the fourth quarter.	
Partner with Great South Coast Food and Fibre Council to grow and support the region's primary producers.	Continue to support the work of Food and Fibre Great South Coast and ensure Council's own Food and Fibre Strategy is in alignment with current priorities of the local peak body.	Council continues to support the work of Food & Fibre Great South Coast, including promotion of initiatives and events like the Food & Fibre Career Tasting Trail.	
Continue to support the Great South Coast Designated Area Migration Agreement to attract skilled workers to the region.	Partner with Warrnambool City Council and neighbouring Councils to co-develop a new Designated Area Migration Agreement (DAMA) for 2024 and beyond.	The request to the Minister last quarter for approval of a 12-month extension of the GSC DAMA was approved and has been extended by 12 months with the new expiry March 2025.	

Work with Agriculture Victoria, sector peak bodies and associations to support accessibility of training in agricultural best practice.	Promote training and upskilling opportunities to local producers through local partnerships, including innovative programs such as AgFutures.	Council continues to assist with the promotion of professional development opportunities and the AgFutures initiatives, sharing directly with industry groups and wider circulation across Electronic Direct Mail and social media.	
Explore funding opportunities to ensure saleyards infrastructure is fit for purpose and enhance online sales and connectivity.	Continue to progress AuctionsPlus online platform. Seek funding for upgrades to the facility.	Council continues to seek funding for upgrades to the Casterton saleyards.  Minor works were carried out to improve safety and standards of the yards prior to the selling season. A budget has been submitted for additional compliance work in accordance with WorkSafe requirements.	

**Build on Glenelg Shire's tourism to create culturally appropriate and high value experiences with tourism industry participants and community organisations**





Create regional tourism campaigns to encourage visitation across the townships.	Develop partnerships with local committees, businesses, and tourism operators to support collaborative marketing initiatives.	Council continues to partner and support local committees and business to develop marketing initiatives.	
Continue to improve and invest in the delivery of the Tracks and Trails Strategy.	Seek funding and/or grant opportunities for implementation of Tracks and Trails Strategy.  Refine priority deliverables within the Tracks and Trails strategy.	No applicable funding opportunities have arisen in this reporting period. Council continues to monitor and review funding opportunities	





Support the Gunditj Mirring Traditional Owners Corporation, Gunditjmara People, and local Aboriginal Community in their work to preserve and promote the Budj Bim Cultural Landscape and to share the history and significance of their ancestral lands through the review and implementation of the Shire's Aboriginal Partnership Agreement.	Work with the Aboriginal Partnership to deliver initiatives that align to the agreed actions of the Partnership Agreement 2023 - 2028.	The Aboriginal Partnership meetings have been placed on hold while CEO recruitment is undertaken within three of the four partnering organisations.	
Work with Federal and State Government to progress the rail trail projects.	Seek funding and/or grant opportunities for implementation of Tracks and Trails Strategy.	Council was successful in securing funding through LRCI 4 for the implementation of the Casterton Rail Trail Stage 1 to activate the railway precinct. Design work is currently in progress.	
Collaborate with Great Ocean Road Regional Tourism (GORRT) and Limestone Coast Tourism to increase marketing of the Shire.	Work with GORRT to develop the Strategic Masterplan and Destination Action Plans for 2024-2027. Continue to partner with Limestone Coast Mixed Dozen Wine Trail.	Council is currently working with GORRT to develop new marketing material and strategies for the region.	
Recognising land owned by Traditional Owners through the planning scheme to enable these sites to be managed in a culturally sensitive way.	Regular consultation with GMTOAC to assist in continuation of land management in a culturally sensitive way.	Council's Planning and Development unit continue to hold bimonthly meetings with GMTOAC for consultation around land management in a culturally sensitive way.	

## Support educational pathways that promote lifelong learning




Deliver quality childcare and kindergarten services to meet the needs of the community across the Shire.	<p>Continue to implement identified areas for improvement from the National Quality Standard Assessment and Rating Reports.</p> <p>Review Kathleen Milikan Centre service model study recommendations</p>	<p>Council continues to deliver quality childcare and kindergarten services.</p> <p>Assessment and Rating quality improvement notes have been reviewed. A quality improvement plan is to be developed in the fourth quarter.</p>	
Continue to work with education and health partners to increase engagement in playgroups and three-year-old kinder programs.	<p>Continue to promote the benefits of 3-year-old kindergarten to families.</p> <p>Continue to promote kindergarten using social media platforms.</p> <p>Continue to support Portland District Health with the promotion of Supported Playgroups to targeted families.</p>	<p>Kindergarten service virtual tours were published on Council's website. Promotion of the virtual tours will occur in the fourth quarter in alignment with kindergarten enrolment period opening.</p> <p>Collaboration via monthly contact and administration meetings between Council and Portland District Health (PDH) Maternal and Child Health Unit continue to assist in supporting families across the shire.</p>	
Undertake a feasibility study into the expansion of the Portland Child and Family complex to meet the demand for service and improve the financial viability through places offered.	Review the Portland Child and Family Complex service model study recommendations.	The development of an action plan timeline following the Service Model Study report is scheduled to be developed in the fourth quarter.	




Support families and agencies to access programs and continue to enhance the Central Enrolment Process for Children's Services.	Complete ongoing reporting requirements for Central Registration and Enrolment Scheme (CRES) and continue support for families throughout the enrolment process.	Funding options from the CRES were reviewed and a signed funding acceptance was submitted to the Department of Education. Funding is yet to be received.	
Provide leadership support to Beyond the Bell, Stepping Stones to School Program and other initiatives to encourage educational attainment across the Shire at all key transition points.	Continue to partner with Beyond the Bell and Stepping Stones program.	Council continues to attend the Stepping Stones to School South Western Region Steering Group Meetings.  Beyond the Bell Glenelg Local Action Group meetings are currently on hold pending review.	
Expand library outreach services to extend the reach across the Shire and continue to deliver contemporary library resources and programs.	Continue to seek Library outreach opportunities within local community events.	The Glenelg Libraries Outreach van recently attended the Bundarra Primary School Fete, promoting library service, encouraging membership, and holding a storytime.  Outreach services continue for Digby, Dartmoor and Merino, along with click and collect services in Nelson.	
Support groups and community organisations that encourage lifelong learning.	Partner and support with organisations and community groups to conduct programs and events to all age groups across the Shire.	Storytime, Rhymetime, and Rhythm and Rhymes programs continued across the Shire and were well attended. Magic of Storytime recommenced in partnership with United Way Glenelg, with a healthy eating theme. Saturday Arts programs continued offering self-led art activities suitable for all ages. Libraries After Dark continues to offer programs including bike maintenance workshops, games nights, coffee and chat sessions and art preparation for the art community program exhibitions. Partnerships with community groups and local businesses continue to provide programs free of charge for the community.	

Expand the traineeship and apprenticeship program within Glenelg Shire Council.	Continue to seek Library outreach opportunities within local community events.	Two new employees commenced Traineeships in Childrens Services & Community Services in January 2024.	
Provide Aboriginal educational scholarships.	Work with Aboriginal Partnership to determine suitable methods of vocational support for Aboriginal students.	The Aboriginal Scholarship program was advertised in the third quarter. Applications closed at the end of the quarter and are due to be assessed by the Aboriginal Partnership and put to the May Council Meeting for endorsement.	
Continue to support the Future Leaders of Industry Program.	Provide annual financial support and professional development opportunities to the program via Glenelg and Southern Grampians, Local Learning and Employment Network.	Year 3 Action Complete.	
Work with educational providers to harness the demand for construction, early childhood educators, independent living, agriculture, and manufacturing sectors in line with skills commission report.	Promote employment in the early childhood sector partnering with South West TAFE, Westvic, WDEA and The Glenelg Southern Grampians Local Learning and Employment Network. Continue to explore and advocate for opportunities to upskill early childhood educators.	A trainee commenced with the Children's Services Unit this quarter working in partnership with Westvic to provide support through the duration of the traineeship.  Council will look to commence the recruitment of two additional trainees in the new financial year in line with budget allocations.	

## Support businesses within the Glenelg Shire

Implement a system to offer targeted support, training, and relevant information to local businesses.	Continue to build out the Monitor CRMS system across Council for greater usage and uptake. Continue to partner with organisations to offer annual Stakeholder Forum and Business Capability Workshops to engage businesses and provide targeted support and learning.	Due to staffing within the Events unit no actions have been delivered this quarter.	
Support the development of digital hubs/shared workspaces through the region.	Investigate opportunities in Libraries across the shire for expanding study and temporary work and/or meeting spaces.	Community Engagement planning has commenced for the Heywood Library facilities.  Small and large meeting rooms in the Portland Library and meeting rooms in Heywood and Casterton continued to be used by the community.	
Provide minor financial grants to support small business (e.g., facade upgrades, business planning and development).	Finalise Retail Facade Improvement Program, including acquittals for all remaining projects.	Initiative Complete.	

Explore opportunities to activate vacant or empty shop fronts throughout Glenelg.	Seek funding and/or grant opportunities to incentivise businesses, including the possibility of public art funding or collaborations with local artists.	No applicable funding opportunities have arisen in this reporting period. Council continues to monitor and review funding opportunities	
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**Achieved**



**Delayed**



**In Preparation**



**On Track**






**Ahead of Schedule**












INITIATIVE	ACTION	UPDATE	STATUS
<b>Plan and monitor municipal public health</b>			
Develop and deliver an Annual Action Plan and Report for the Municipal Public Health and Wellbeing Plan.	Work with partners and stakeholders to report on the Year 2 Action Plan and develop the Year 3 Action Plan.	The year 2 action plan report was endorsed at the February Council meeting and published on Councils' website.  Year 3 action planning is currently underway with partners and stakeholders.	
Implement a biennial survey during years 2 and 4 to measure progress initiatives of the Municipal Public Health and Wellbeing Plan.	Distribute the Health and Wellbeing survey across the Glenelg Shire and collate results to help determine a base line for understanding the impact of health and wellbeing initiatives.  The same survey will be replicated in Year 4 of the Municipal Public Health and Wellbeing Plan to provide comparative data.	Year 3 action is complete.	
Develop a framework to support our ageing population across the Shire.	Initiative complete.	Initiative Complete.	

<p>Conduct an annual satisfaction survey with families to understand the level of satisfaction with Maternal and Child Health Services and identify areas for improvement.</p>	<p>Continue to conduct annual satisfactions surveys with all children's services users across the Shire.</p> <p>Implement identified areas of improvement.</p> <p>Monitor Portland District Health feedback from service users.</p>	<p>A report has been submitted to the Executive Team and Councillors providing the results of the annual family satisfaction survey, highlighting areas of excellence and needs for improvement.</p> <p>Council staff will review the survey results to identify areas of improvement that can be made to address any issues raised.</p> <p>Council and Portland District Health reviewed and discussed the results at monthly contract meeting.</p>	
<p>Monitor delivery of the Maternal and Child Health and Early Years Immunisation Programs against the contract management requirements.</p>	<p>Review and renewal of the Provision of Maternal Child Health contract for 2023 / 2024.</p> <p>Attend monthly contract management meetings for data reporting including LGPRF.</p>	<p>At the February Council meeting, Council awarded Portland District Health the contract for the provision of Maternal and Child Health services.</p> <p>Six monthly LGPRF data was received from Portland District Health and submitted in line with Council's reporting obligations.</p> <p>Ongoing monthly contract meetings with Portland District Health continue to monitor the delivery of the Maternal and Child Health services against contract management requirements.</p>	
<p>Continue to provide First Time Parent Groups (FTPG's), appropriate childcare and high-quality kindergarten services to 0–5-year-olds across the Shire.</p>	<p>Support Portland District Health to continue to promote participation in Maternal and Child Health First Time Parents Groups.</p> <p>Kindergarten and Long Day Care Services enrolment processes to be promoted to participants.</p>	<p>Council has continued to support Portland District Health to promote First Time Parents Groups. Any funding opportunities or variations to existing funding relevant to MCH service delivery are communicated to Portland District Health.</p>	



## Enhance physical health and emotional wellbeing




Work with existing clubs and community organisations to deliver other social recreation opportunities.	Implement the incentives policy to support sustainability of local clubs and to encourage recreation and engagement in sport of population groups like All Abilities, Women in Sport, and Active Ageing.	The Incentivisation Procedure has been released to Licenced User Groups, with several Clubs providing incentive data to Council.	
Incentivise events to provide healthy food options reflective of funding criteria.	Redevelop the community grants criteria with events specific criteria focusing on larger scale weighting for those with healthy food options.	Review of the Community Grants criteria was placed on hold during the third quarter due to staffing. Work will recommence in the fourth quarter.	
Work with sports clubs to provide healthy food options at training and game days.	Support clubs to engage with the Vic Kids Eat Well Health Program to support small bite changes and provide healthy food options.	Year 3 action is complete.	
Support increased food security by providing additional access points and frequency of food share distribution initiatives across the Shire.	Work with Food Share Organisations to increase access points and knowledge of free and low-cost food options across the Shire.	No further action to report on for the third quarter.	
Advocate for additional mental and allied health services across the Shire.	Participate in Portland Headspace Advisory Committee and engage in local and reginal consultations under mental health reforms.	Year 3 action is complete.	

## Supporting safe, engaged, and inclusive communities

Carry out Gender Impact Assessments across the delivery of services, assets, policy development and projects that Council delivers.	Conduct a minimum of 6 Impact Assessments on organisational projects, policies, and programs to identify and address barriers to equity and access.	Year 3 action is complete.	
Deliver programs that support gender equality and the prevention of family violence.	Implement recommendations from Impact Assessments where viable. Deliver annual 16 Days of Action events and programs.	<p>Officers are currently undertaking an Impact Assessment on the requirements to develop Wayfinding Signage that will support safe and clear access for the public to the Portland Council offices.</p> <p>An Impact Assessment was undertaken on Council's Parental leave procedure, which provides access to entitlements to employees who have child caring responsibilities. Recommendations from this assessment were undertaken and the amended procedure has been implemented.</p> <p>Request for Tender for Portland CBD amenities design and construct has been advertised with recommendations from the Impact Assessment included.</p> <p>Council partnered with Sayno2familyviolence Committee to deliver annual Walk Against Family Violence in the Shire.</p> <p>A communications and social media plan was developed and delivered for 16 Days of Activism supported by Women's Health and Wellbeing Barwon South West, Respect 2040. Highway signage was developed for annual usage to be displayed on entrance community event signage.</p>	



Explore the use of oval lighting to create safer places to walk/run when ovals are not being used for formal sporting activities.	Promote after-hours availability and/or programs for the public to utilise recent lighting upgrades at ovals for informal exercise and social recreation opportunities.	Action to be investigated in the next quarter, post daylight savings.	
Support community led projects and events to increase social connection within neighbourhoods.	Support community led projects in Heywood under Vic Health funding.  Provide support to community organisations to facilitate sustainable events.	<p>The Heywood Community Garden project is in the initial stages of constructing a gathering space at the gardens. The area will serve as a venue for hosting BBQ's, meetings, information sessions and providing a space to appreciate the garden. The dedicated space will enable regular events, fostering increased community participation and support of the gardens.</p> <p>A water fountain and drink re-fill station has been purchased and will be connected to the rainwater tank to provide fresh drinking water.</p> <p>Brooke Davis the creator of the 'Your Wild' children's nature-centric activity books, has been engaged to develop nature-based activities tailored to the natural environment within the Heywood Apex Park area. These activities will be designed and installed on boards around the playground, inspiring children, and youth to creatively learn and connect with the surrounding environment.</p> <p>Education on compliance and event management documentation for community lead events was delivered via workshops across the shire.</p>	

Recognise and support volunteer organisations.	<p>Continue to host Annual Volunteer week to recognise individuals and organisations.</p> <p>Promote Listening Post drop in sessions as means to engage and support volunteer organisations.</p> <p>Continue to support volunteer organisations at Civic Events such as ANZAC Day.</p>	<p>Changes to the Volunteer Week celebrations was adopted by Council this quarter, including the Glenelg Shire Community Awards recognising and celebrating volunteers and community group contribution across the Shire. Nominations for the awards opened in March. Preparations for the May events across the Shire in May has commenced.</p> <p>At the March Council meeting a motion was moved to formalise Council's ongoing support of ANZAC day events across Shire. Preparation for the April events commenced in conjunction with RSL event organisers.</p>	
Explore funding opportunities to improve community safety within the Shire.	Respond to community concerns as they arise around Safety issues, seeking funding where required to address.	<p>Lighting installation at the Alexandra Park carpark is complete.</p> <p>Approvals were granted and designs were completed for tram crossing lights on the Portland Foreshore in preparation for the construction of the Multipurpose Building.</p> <p>A budget submission was made for the installation of lighting on seven pedestrian crossings within Portland CBD.</p>	
Support placement opportunities for young people within various volunteer organisations, Council events and programs.	Engage with young people shire wide through volunteer opportunities in civic and community events and programs.	The 2024 Live4Life Crew members planned and attended an Induction Day in Casterton. On the day Crew developed their mental health theme for the year, which is 'Be the light in someone's darkness', which will be used throughout the year in their role as Mental Health Ambassadors to their peers. Workshops are planned to upskill young people in sound tech to explore the opportunities to work within the music and creative industry. Cooking workshops are being planned to introduce young people to catering and food preparation. The young people involved in these workshops will be given the opportunity to volunteer future events to increase skills and build experience in event planning.	



Achieved



Delayed



In Preparation



On Track





Ahead of Schedule








INITIATIVE	ACTION	UPDATE	STATUS
<b>Prepare and plan for the changing housing needs for Glenelg's population</b>			
Prepare structure plans for Dartmoor, Heywood, Narrawong and Nelson to review existing land uses and provide direction for future use.	Prepare the Narrawong and Dutton Way Structure Plans.	Council's Planning unit continue to hold bimonthly meetings with GMTOAC for consultation around land management in a culturally sensitive way.	
Prepare guidelines to assist residents/developers to understand the requirements of building and investing in Glenelg.	Promote Heritage Guidelines to improve understanding of building and investing in the Shire.	The Planning and Development Unit and Heritage Advisory Services continue to promote the Heritage Guidelines.	
Adopt the draft Portland Strategic Framework Plan and draft Rural Land Strategy to provide a coordinated approach to the use and development of urban and rural land.	Undertake strategic work to review the rural conservation zone 2 and investigate the introduction of the farming zone 2 and rural living zone.	<p>The Portland Strategic Framework Plan and Rural Land Strategy was adopted by Council and implemented into the planning scheme.</p> <p>Further Strategic Planning work to investigate the RCZ2, FZ2, and RLZ has commenced.</p> <p>A project scope has been completed and a background report is being prepared.</p>	
Prepare a housing strategy to encourage and increase housing choice, diversity, and affordability to meet population forecasts and objectives.	Participate in the Barwon South West "Key Worker Housing" Project to deliver housing strategy.	Initiative is complete.	



## Deliver Fit for Purpose Multi-Use Facilities

Continue to replace, renew, and consolidate council owned assets to ensure facilities are financially viable, fit for purpose and multiuse.	Develop service plans to determine the future state based on financial viability and community needs of council owned and managed assets.	<p>The asset condition and utilisation project is on track.</p> <p>Road asset utilisation project is temporarily on hold due to staffing issues.</p>	
Develop and implement a Library Strategy to ensure Library facilities are contemporary, fit for purpose and multiuse.	Continuation of implementation of the Glenelg Libraries Strategic Plan 2021-2026, through development of annual action plans.	Implementation of the Year 2 Glenelg Libraries Action Plan continues with many services and activities continuing to be delivered across the Shire.	

## Enhance Council's ongoing relationships with the Traditional Owners of the region

Prepare and implement a framework for project managers to consider opportunities for cultural representation in projects.	Progression of the Asset Project Management Framework and continued engagement with GMTOAC on all relevant infrastructure projects.	<p>Development of the Project Management Framework has continued.</p> <p>Council is currently exploring methods to introduce a digital working document in accordance with the Framework to support critical decision points with Asset Management Framework to be incorporated.</p> <p>Council continues engagement with GMTOAC through monthly infrastructure planning meetings and have been working collaboratively on several projects including Bridgewater Bay recognition signage, and media releases for Ceremonial Dance Space.</p>	
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Codesign and implement an Aboriginal Partnership Plan with Aboriginal partners.	Work collaboratively with the Aboriginal Partnership to consult, design, and deliver on actions that align with the new Partnership Agreement.	The Aboriginal Partnership meetings have been placed on hold while CEO recruitment is undertaken within three of the four partnering organisations	
<b>Deliver experiences to enrich community life</b>			
Consider opportunities for nature-based play, outdoor fitness and informal recreation through playgrounds and skate parks across the Glenelg Shire.	Implement the Playground Management Plan and Open Space Strategy	<p>The Playground Renewal Program has been developed to sit alongside the Playground Management Plan and will enable playground and play space renewals to be planned and coordinated based on auditing data.</p> <p>The Rotoract Fun Park in Short St, Portland, is a 2023-24 Playground renewal and will feature accessible equipment as part of the upgrade. Work is occurring on the Open Space Strategy to align priorities and financial allocation across the Organisation.</p>	
Develop a Creative Strategy, linked to the Great South Coast Creative Industries Strategy to inform artistic and cultural projects, programming and activities across the Shire.	<p>Implement Year 1 (2023 / 2024) Arts and Culture Strategy Action Plan</p> <p>Commence development of Year 2 Action Plan</p>	<p>Implementation of the Year 1 Arts and Culture Strategy Action Plan is currently being reviewed.</p> <p>Development of a Year 2 Action Plan is expected to commence in the third quarter.</p>	
Embed the Public Art Masterplan into the planning, design and procurement of infrastructure projects and public spaces.	<p>Support finalisation of Project Management Framework. Respond to opportunities for developing creative infrastructure in Glenelg Shire.</p> <p>Synergise the public art action plan and council projects</p>	<p>The Public Art Masterplan has been listed as a reference document in the draft Project Management Framework.</p> <p>Following the restructure and appointment of the Library and Arts Manager, cross organisation collaboration to consider the Public Arts Masterplan in Council Projects continues.</p>	

Review and deliver key elements of the Civic Precinct Masterplan.	Review the Civic Precinct Masterplan and seek funding and/or grant opportunities.	The Heating loop tender is scheduled to be released in the fourth quarter.	
Explore funding opportunities to support access to recreational and commercial fishing within the Local Port of Portland Bay and other waterways within the Shire.	Seek funding and/or grant opportunities.	Funding was secured to install a Diesel on water fuel facility within the Trawler Wharf. Successful tenderer was awarded with construction to commence July 2024.	



**Achieved**



**Delayed**



**In Preparation**



**On Track**





**Ahead of Schedule**











INITIATIVE	ACTION	UPDATE	STATUS
<b>Increase access, transport availability and transport options</b>			
Continue to investigate improvement to public transport connections into and within Glenelg.	Review active transport solutions and advocate for funding.	No update this quarter	
Advocate for the reintroduction of a regular passenger service to and from Portland Airport.	Continue to explore opportunities and advocate for a regular air passenger service.	No update this quarter	
Support a passenger services feasibility study (i.e., local bus network, regional services, including express, to and between Adelaide, Geelong, Melbourne).	Continue to explore opportunities and advocate for enhanced connectivity in passenger transport links.	No update this quarter	
Support a feasibility study for connectivity to rail services from Warrnambool in response to the Grampians and Barwon South West Region Passenger Services Cost Feasibility Study (2017).	Continue to explore opportunities and advocate for enhanced connectivity in passenger transport links.	No update this quarter	

## Increase digital connectivity



Increased digital connectivity and infill of mobile blackspots throughout the Shire.	Seek funding and/or grant opportunities for improved connectivity both directly and through Great South Coast Regional Partnerships and the South West Victoria Alliance.	Council continues ongoing investigations and advocacy for the improvement of Shire wide digital connectivity and mobile blackspots.	
Continue to deliver the Digital Glenelg Implementation Plan and Program Roadmap.	Commence phase 3 of Implementation Plan and Program Roadmap.	Phase 3 activities are all in progress or complete.  Council staff continue to deliver phase 4, with the roll out of the Resource Enterprise Planning (ERP) project to update Councils core business processes.	



## Improve the efficiency and safety of moving freight

Continue to support the Rail Freight Alliance to improve rail upgrades (including Maroona to Portland line).	Continue to advocate for improvements to the rail network via the Rail Freight Alliance.	No update this quarter	
Support Glenelg Shire initiatives contained within the State Government - Victorian Freight Plan.	Continue to investigate and implement relevant actions and initiatives within the Victorian Freight Plan.	No update this quarter	
Identify and investigate improvements to the Henty Highway to improve the ability of oversized freight to be transported to and from the Port of Portland.	Continue to advocate for improvements via the Green Triangle Action Plan Monitoring Group, Regional Roads Victoria, and Department of Transport.	No update this quarter	



Work with all key stakeholders to repair and upgrade key freight routes as detailed in the Green Triangle Freight Action Plan, Roads of Strategic Importance, and the Victorian Freight Plan.	Continue to advocate for repair and upgrades to priority freight routes in partnership with key stakeholders.	No update this quarter	
Explore funding opportunities for safer roads, i.e., Blackspot funding, Safe Travel in Local Streets (STiLS).	Continue to advocate for safety improvements by seeking funding opportunities as they arise	No applicable funding opportunities have arisen in this reporting period. Council continues to monitor and review funding opportunities.	
Work with key stakeholders to increase road safety and improve driver behaviour within the Shire.	Continue to engage driver mentors and learner drivers into the Glenelg L2P program.	<p>The partnership with Are Able has continued with all learners driving weekly.</p> <p>The L2P Program has an average of 32 active Learners, with 18 active L2P Mentors.</p> <p>5 Learners have achieved their probationary licence in this quarter.</p> <p>22 professional lessons have been provided to learners this quarter.</p>	


### **Increase active transport use**

Review and develop Active Transport Plans to identify opportunities for active transport use and connectivity.	Investigate opportunity to implement Wayfinding Signage in alignment with Tracks and Trails Strategy.	A budget submission has been for the 2024-2025 financial year budget to develop a signage plan. This action is on hold until a signage plan has been developed.	
Investigate lighting for leisure tracks and trails in urban areas to increase use.	Continue to Seek funding and/or grant opportunities in alignment with Council Plans and Strategies.	No suitable funding opportunities have arisen in this reporting period. Council continues to monitor and review funding opportunities.	

Seek funding to implement local trails as identified in the Glenelg Tracks and Trails strategy.	<p>Continue to Seek funding and/or grant opportunities in alignment with Council Plans and Strategies.</p> <p>Review prioritisation of actions within the Tracks &amp; Trails Strategy.</p>	<p>No suitable funding opportunities have arisen in this reporting period. Council continues to monitor and review funding opportunities.</p> <p>Work continues on the review and prioritisation of the actions within the Tracks and Trails strategy in alignment with available funding opportunities, prioritisation of works and budget constraints.</p>	
Expand the pedestrian footpath and crossing network.	Seek funding opportunities in line with relevant strategies.	No applicable funding opportunities have arisen in this reporting period. Council continues to monitor and review funding opportunities.	

### Enhance the use of technology to improve services, infrastructure and facilities provided

Prioritise services, infrastructure, and assets for the investment in smart city technology.	Continue delivery of Smart City technology framework and delivery of projects that enhance the use of technology and improve services and new facilities including the foreshore and multi-purpose building.	The Digital Glenelg unit continue to advocate and support the utilisation of smart cities, working closely with the Infrastructure Services Department in implementing technology to support the delivery of services.	
Explore options to record visitation data along the Great South West Walk (GSWW) to understand investment required.	Possible data collection methods to be explored including I.o.T.	No update this quarter	

Invest in Internet of Things infrastructure.	Advocate the utilisation of smart technologies and identify opportunities for the inclusion in projects and infrastructure in collaboration with Assets department	Council is investigating the use of IoT and smart technology to improve real time flood and fire detection along with other information on microclimate, air quality and thermal imaging. This will support emergency services as well as tourism and agriculture.	
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**Achieved**



**Delayed**



**In Preparation**



**On Track**





**Ahead of Schedule**






INITIATIVE	ACTION	UPDATE	STATUS
<b>Apply good governance and leadership to strategic decision-making</b>			
Implement and monitor the Community Engagement Policy and Framework.	Develop and deliver training for Council staff on the implementation the Community Engagement Policy and Framework.	<p>Community Engagement focused webinars provided by EngagementHQ have been identified as a tool for continual growth and capacity building for staff in relation to engagement practices in alignment with Council's Policy and Framework.</p> <p>This quarter staff were provided access to a webinar to assist in building skills and capacity in Community Engagement Meetings and Workshops.</p>	
Within budget and funding constraints, implement initiatives identified within the 2040 Community Plan and Vision.	Alignment of yearly Council Plan actions to 2040 initiatives.	Year 3 action complete.	
Implement deliberative engagement programs in line with Council's legislative requirements.	Undertake deliberative engagement practices for projects and initiatives of significant importance or impact on the community.	<p>In the third quarter Council's Your Say Glenelg website had a total of 4038 visits, 179 contributions and 29 new participant registrations.</p> <p>Face to face budget consultation sessions were held across the Shire for community to have their say on the 2024-25 budget preparation.</p> <p>In person consultation sessions were held in Portland and Narrawong for the Narrawong, Dutton Way and Allestree Strategic Framework.</p> <p>Direct mail engagement to residents surrounding the Short Street Playground was undertaken seeking feedback on proposed upgrades. Residents were provided with a QR code to participate in the consultation.</p>	



Explore live streaming and recording functionality of Council Meetings.	Initiative Complete	Initiative Complete.	
Create a Data Hub to catalogue, use and reuse data collected through research and consultation programs.	Implementation of data management policies and framework, improve reporting capabilities utilising PowerBI.	Glenelg Futures continues to use PowerBI and champion data driven decision making. Implementation of Data Management Framework continues.	

### **Strengthen our regional reach and understanding of townships**

Continue to work in partnership with peak bodies across the region.	Maintain existing partnerships with peak bodies across the region, ensuring Council maintains a strong presence.	Council continued partnerships with Australian Cruise Association, Australian Regional Tourism, Great Ocean Road Regional Tourism and cross-border collaboration with the Limestone Coast region through the Mixed Dozen Wine Trials, offering another source of cross-border tourism promotion.	
Continue to hold Council Meetings across the Shire where possible.	Allocate 2 Council meetings for the financial year in locations outside of Portland.	Council resolved at the Statutory Meeting in November to hold the March 2024 Council meeting in Merino and the September 2024 Council meeting in Casterton.	
Hold Listening Posts across the Shire.	Promote and deliver annual Listening Post calendar.	The Narrawong Listening Post was held on 19 March with a total of 45 attendees and 9 submissions received.  Marketing for the sessions was undertaken via printed posters, media release, social media, Council websites, electronic direct mail and Council's Community Newsletter.	

Develop and implement a program to actively promote the type and status of infrastructure projects across the Shire.	Report and update on the status of infrastructure projects across the Shire via a variety of engagement tools.	The reporting platform for updates and project status remains active on the Council website.  Progress continues on the Power Bi internal reporting on project status at multiple levels of the organisation.	
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**Achieved**



**Delayed**



**In Preparation**



**On Track**



**Ahead of Schedule**

# FINANCIAL PERFORMANCE

## GSC QUARTERLY FINANCIAL PERFORMANCE

Report prepared under Part 4 Sec 97 of the Local Government Act 2020

MARCH 2024

INCOME	FULL YEAR - BUDGET	FULL YEAR - FORECAST BUDGET	YEAR TO DATE ACTUAL
Rates and Charges	32,618,084	32,618,084	32,401,578
Statutory Fees and Fines	834,802	834,802	636,518
User Fees	2,760,794	2,636,479	1,864,183
Grants - Operating	15,163,792	6,233,179	5,790,237
Grants - Capital	7,989,264	25,971,143	14,939,642
Other Income	788,850	1,107,199	1,024,212
Contributions - Monetary	90,000	90,000	87,433
Net Gain (or Loss) on disposal of PP & E	340,000	340,000	248,509
<b>Total Income</b>	<b>60,585,586</b>	<b>69,830,886</b>	<b>56,992,311</b>

# FINANCIAL PERFORMANCE

## GSC QUARTERLY FINANCIAL PERFORMANCE

Report prepared under Part 4 Sec 97 of the Local Government Act 2020

MARCH 2024

EXPENSES	FULL YEAR - BUDGET	FULL YEAR - FORECAST BUDGET	YEAR TO DATE ACTUAL
Employee Costs	(26,535,590)	(26,345,655)	(16,783,393)
Materials and Services	(17,694,600)	(19,721,445)	(13,532,340)
Borrowing Costs	0	0	(5,014)
Bad and Doubtful Debts	0	(150)	(250)
Other Expenses	(2,504,422)	(2,839,143)	(1,709,278)
Finance Costs - Leases	(17,098)	(17,098)	(11,479)
Depreciation and Amortisation	(12,747,713)	(12,747,713)	(9,572,145)
<b>Total Expenditure</b>	<b>(59,499,423)</b>	<b>(61,671,204)</b>	<b>(41,613,899)</b>
<b>SURPLUS/(deficit)for the year</b>	<b>1,086,163</b>	<b>8,159,682</b>	<b>15,378,412</b>

# FINANCIAL PERFORMANCE

## GSC QUARTERLY FINANCIAL PERFORMANCE

MARCH 2024

### REVENUE

#### Rates & Garbage charges - Revenue collected



#### Rates & Garbage charges

The third Rate instalment has come due with approx \$27.4M of rates being received YTD. There is still \$6M left to collect.

#### Other Revenue- Grants, contributions, user fees & fines



#### Capital Grants

Higher than expected Capital Grant funding for Roads to Recovery (R2R) was received during March.

#### User Fee Income

User Fee Income for the quarter is tracking slightly lower then YTD budget.

#### Statutory Fees and Fines

Includes higher than expected building permit and planning fee income received.

### OPERATIONAL EXPENDITURE

#### Operational Expenditure - Excluding employee costs



#### Materials & Services

YTD Outgoings are \$970k lower than budget mostly due to timing variances in Contract Material & Labour and Consulting Fees.

#### Internal Cost allocations

Internal Cost Allocations related to Council's capital works program for Vehicle & Machinery and Gravel & Water partially offset the low materials expenditure..

#### Operational Expenditure - Employee Costs



#### Employee expenses

YTD Employee expenses are expected to continue to be lower than Forecast Budget estimates due to staff vacancies.

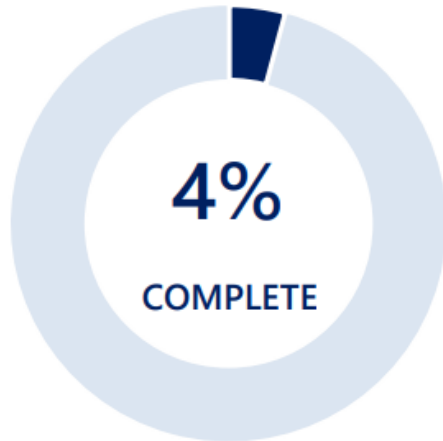
# FINANCIAL PERFORMANCE

## GSC QUARTERLY FINANCIAL PERFORMANCE

MARCH 2023

### CAPITAL EXPENDITURE

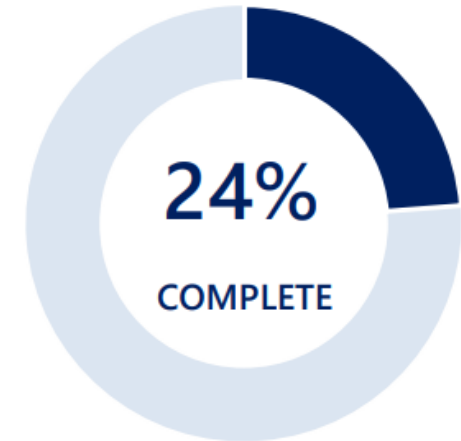
#### Property



#### Plant and Equipment



#### Infrastructure



Property - Includes Portland Foreshore Multi-Purpose building \$5.9M and other Building Renewals \$623k.

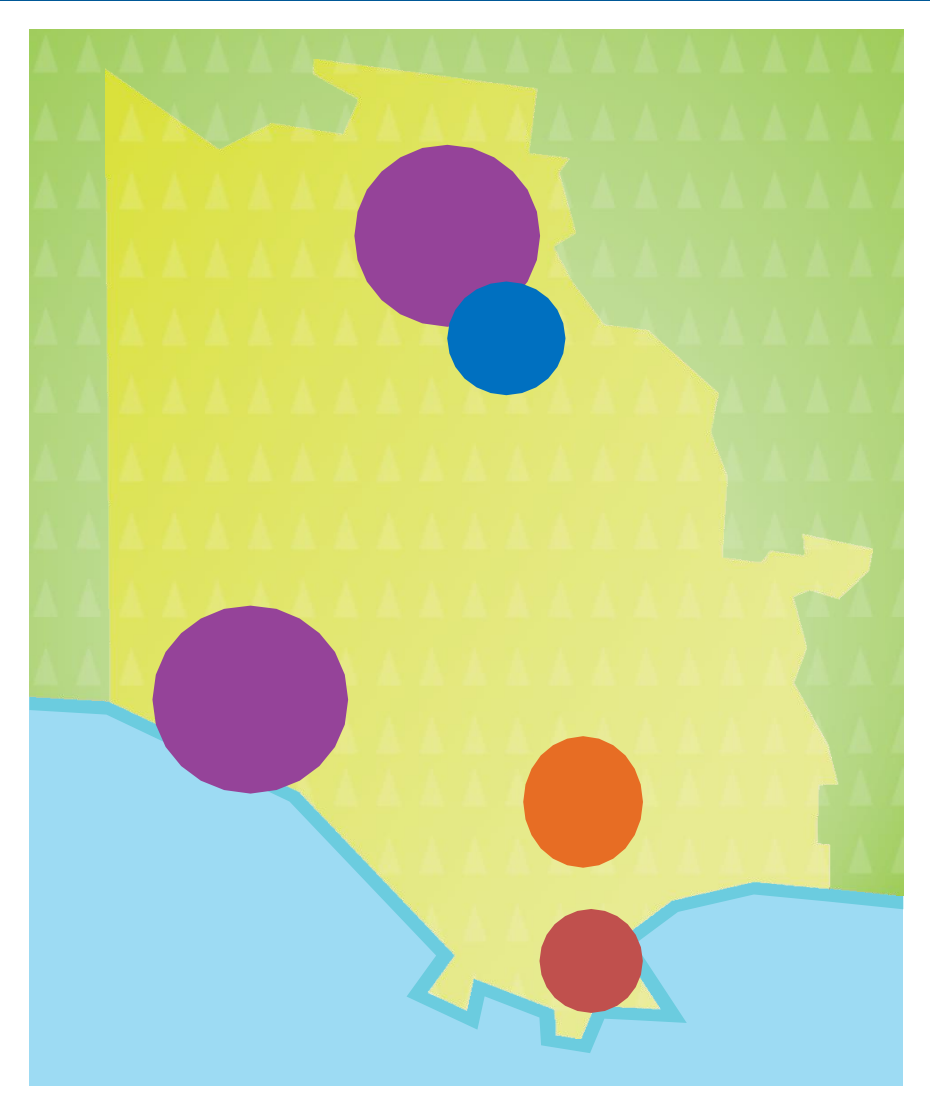
Plant & Equipment - Includes Plant & Equipment replacements of \$1.5M.

Infrastructure - Capital Expenditure based on Forecast Budget 23/24 is \$25.5M. Major projects include \$5.6M for LRCI Infrastructure (COVID stimulus) spending, \$4.6M for Local Freight Roads, \$2.6M for Alexandra Park Masterplan, \$2.5M on the Portland North Industrial Precinct, \$2.2M on the Bridgewater Infrastructure project and \$900k for the Portland Foreshore Lighting & Ceremonial Space.



# WHAT'S HAPPENING IN THE SHIRE

ACROSS THE SHIRE	
School Holiday Program	Glenelg Libraries, Portland Arts Centre and Maritime Discovery Museum provided a range of free activities across the Shire for youth during the January school holidays.
Summer Visitation	Glenelg Shire shone as the place to be as the New Year started with holiday makers choosing Glenelg as their destination. The Casterton and Nelson Visitor Information Centres bucked the trend of regional centres and recorded and 17% - 18% increase respectively in visitor numbers through the centres in the summer period (up to Feb 2024).



## HEYWOOD

### Wood, Wine, and Roses

Heywood's iconic annual event drew crowds from across the Country to celebrate the area's key industry. More than 5000 people attended the event that included live music, wood chopping, art displays, street parade, food and wine tasting, markets and more. The event is recognised and supported through the Iconic Funding stream and run solely by volunteers within the community.

## PORTLAND

### Hooked on Portland

Council's annual Seafood and Fishing festival returned to celebrate Portland as a key tourism and recreational fishing destination. The event hosted in partnership with Victorian Fisheries Authority saw more than 5000 flowed through the Portland Foreshore event site on Saturday 27 January.

### Cruise Ships

Cruise Ship visitation is back in full swing post Covid. The harbour city was buzzing this quarter as it welcomed 3000 – 4000 international visitors across four Cruise Ships, providing an estimated \$463k direct economic impact for the Shire.

## SANDFORD

### Sandford Bush Festival

Sandford was the place to be in March with the annual Sandford Bush Festival attracting visitors from across the Country for the traditional music event that celebrates bush and country living. Attendees enjoyed a huge genre of live music from Folk and Gospel to Bluegrass, as well as bush poetry and bush crafts and arts. The festival is run by a not-for-profit committee of Volunteers and hosted annually on the Sandford Recreation Reserve.



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 **CASTERTON CUSTOMER SERVICE CENTRE**  
67 Henty Street, Casterton

 **HEYWOOD CUSTOMER SERVICE CENTRE**  
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